



PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1.

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.

(Eligibility dully registered Youth Group and Women)

TENDER NO: KAA/0T/JKIA/0060/2024-2025.

DECEMBER 2024

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INVITATION TO TENDER

CONTRACT NO: **KAA/OT/JKIA/0060/2024-2025.**

DATE: **10/12/2024.**

CONTRACT NAME: PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1.

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD, KAA OFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.

(Eligibility dully registered Youth Group and Women)

1. Kenya Airport Authority invites sealed tenders for the **Provision of Cleaning Services General Areas, Toilets, Pest Control Services at T1E at Jomo Kenyatta International Airport - Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screening Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport - Lot 2. (Eligibility dully registered youth group and women)**
2. Tendering will be conducted under open procurement method using a standardized tender document.
3. A complete set of Tender documents are downloadable from the KAA supplier login screen using the link <https://kaa.go.ke/corporate/procurement/>. Tender documents obtained electronically will be free of charge.
4. Tender documents may be viewed and downloaded for free from the website (www.kaa.go.ke). Tenderers who download the tender document must forward their particulars immediately to (tenders@kaa.go.ke), 6611000 and P.O Box 19001- 00501 Nairobi) to facilitate any further clarification or addendum.
5. No other communication channel shall be used except through this email address tenders@kaa.go.ke .
6. The Tenderer shall chronologically serialize all pages of the tender documents submitted including any attachments.
7. All Tenders must be accompanied by a Duly filled Tender Securing Declaration Form.
8. There shall be Pre-bid/Site visit on **8/01/2025** at Jomo Kenyatta International Airport (Rooftop-Parking Garage) **at 10:00 am.**
9. All Prices quoted should be inclusive of all costs and taxes; and must be in Kenya shillings and shall remain valid for **156 days** from the closing date of Tender.
10. Tenders will be opened immediately on **16th January 2025 at 11:00 am** at the Conference Room, 2nd Floor, Kenya Airports Authority Headquarters complex building. A link shall be provided to those tenderers who shall submit their tenders online and would want to participate in the tender opening. Tenderers shall therefore be required to submit their email address to tenders@kaa.go.ke to enable them access this link during tender opening.
11. Late tenders will be rejected.
12. The addresses referred to above are:
 - a. **Address for obtaining further information and for purchasing tender documents**
 - i. Name of Procuring Entity – KENYA AIRPORTS AUTHORITY
 - ii. Physical address - Kenya Airports Authority Headquarters complex building, Jomo Kenyatta International Airport, Airport North Road, 2nd Floor, Procurement & Logistics Department
 - iii. Postal Address – P.O Box 19001 – 00501 Nairobi
 - iv. Officer to be contacted. – General Manager, Procurement and Logistics, Tel; 661 1000, Email; tenders@kaa.go.ke

PART I - TENDERING PROCEDURE

SECTION I -INSTRUCTIONS TO TENDERERS

A. General

I. Scope of Tender

- 1.1 This tendering document is for the delivery of Non-Consulting Services, as specified in Section V, Procuring Entity's Requirements. The name, identification and number of this tender are specified in the **TDS**.

2 Throughout this tendering document:

The terms:

- a) The term “in writing” means communicated in written form (e.g., by mail, e-mail, fax, including if specified **in the TDS**, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;
 - b) if the contexts or esquires, “singular” means “plural” and vice versa; and
 - c) “Day” means calendar day, unless otherwise specified as “Business Day”. A Business Day is any day that is an official working day of the Procuring Entity. It excludes the Procuring Entity's official public holidays.
- 2.2 The successful Tenderer will be expected to complete the performance of the Services by the Intended Completion Date provided **in the TDS**.

3. Fraud and Corruption

- 3.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015 (the Act), Section 62 “Declaration not to engage in corruption”. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.
- 3.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the “Certificate of Independent Tender Determination” annexed to the Form of Tender.
- 3.3 **Unfair Competitive Advantage** - Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the **TDS** and make available to all the firms together with this tender document all Information that would in that respect gives such firm any unfair competitive advantage over competing firms.
- 3.4 **Unfair Competitive Advantage-Fairness** and transparency in the tender process require that the Firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. The Procuring Entity shall indicate in the **TDS** firms (if any) that provided consulting services for the contract being tendered for. The Procuring Entity shall check whether the owners or controllers of the Tenderer are same as those that provided consulting services. The Procuring Entity shall, upon request, make available to any tenderer information that would give such firm unfair competitive advantage over competing firms.

4. Eligible Tenderers

- 4.1 A Tenderer may be a firm that is a private entity, a state-owned entity or institution subject to ITT 4.6, or any combination of such entities in the form of a Joint Venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a Form of intent. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. Members of a joint venture may not also make an individual tender, be a sub contract or in a separate tender or be part of another joint venture for the purposes of the same Tender. The maximum number of JV members shall be specified in the **TDS**.
- 4.2 Public Officers, of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse in which they have a substantial or controlling interest shall not be eligible to tender or be awarded contract. Public Officers are also not allowed to participate in any procurement proceedings.
- 4.3 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:
- a Directly or indirectly controls, is controlled by or is under common control with another Tenderer; or
 - b Receives or has received any direct or indirect subsidy from another Tenderer; or
 - c has the same legal representative as another Tenderer; or
 - d has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or
 - e or any of its affiliates participated as a consultant in the preparation of the Procuring Entity's Requirements (including Activities Schedules, Performance Specifications and Drawings) for the Non-Consulting Services that are the subject of the Tender; or
 - f or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or
 - g would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the TDS ITT 2. I that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or
 - h has a close business or family relationship with a professional staff of the Procuring Entity or of the project implementing agency, who:
 - i. are directly or indirectly involved in the preparation of the tendering document or specifications of the contract, and/or the Tender evaluation process of such contract; or
 - ii. Would be involved in the implementation or supervision of such contract unless the conflicts teeming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the procurement process and execution of the Contract.
- 4.4 A firm that is a Tenderer (either individually or as a JV member) shall not participate in more than one tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member may participate as a sub-contractor in more than one Tender.
- 4.5 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT 4.9.
- 4.6 A Tenderer that has been sanctioned by PPRA or are under a temporary suspension or a debarment imposed by any other entity of the Government of Kenya shall be ineligible to be pre-qualified for, initially selected for, tender for, propose for, or be awarded a contract during such period of sanctioning. The list of debarred firms and individuals is available at the PPRA Website www.ppra.go.ke
- 4.7 Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) only if they can establish that they: (i) are legally and financially autonomous; (ii) operate under Commercial law; and (iii) are not under supervision of the Procuring Entity.

- 4.8 Firms and individuals may be ineligible if (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council take under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person or entity in that country.
- 4.9 A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub consultants for any part of the Contract including related Services.
- 4.10 Foreign tenderers are required to source at least forty (40%) percent of their contract inputs (in supplies, subcontracts and labor) from national suppliers and contractors. To this end, a foreign tenderer shall provide in its tender documentary evidence that this requirement is met. Foreign tenderers not meeting this criterion will be automatically disqualified. Information required to enable the Procuring Entity determine if this condition is met shall be provided in for this purpose is be provided in “SECTION III- EVALUATION AND QUALIFICATION CRITERIA, Item 9”.
- 4.11 Pursuant to the eligibility requirements of ITT 4.10, a tender is considered a foreign tenderer, if the tenderer is not registered in Kenya or if the tenderer is registered in Kenya and has less than 51 percent ownership by Kenyan citizens. JVs are considered as foreign tenderers if the individual member firms are not registered in Kenya or if are registered in Kenya and have less than 51 percent ownership by Kenyan citizens. The JV shall not sub contract to foreign firms more than 10 percent of the contract price, excluding provisional sums.
- 4.12 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website www.cak.go.ke
- 4.13 A Tenderer may be considered ineligible if he/she offers goods, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.
- 4.14 A Kenyan tenderer shall be eligible to tender if it provides evidence of having fulfilled his/her tax obligations by producing a valid tax compliance certificate or tax exemption certificate is sued by the Kenya Revenue Authority.

5 Qualification of the Tenderer

- 5.1 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
- 5.2 In the event that pre-qualification of Tenderers has been undertaken as stated in ITT 18.3, the provisions on qualifications of the Section III, Evaluation and Qualification Criteria shall not apply.

B. Contents of Tendering Document

6 Sections of Tendering Document

- 6.1 The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with ITT 10.

PART I: Tendering Procedures

- i) Section I - Instructions to Tenderers (ITT)
- ii) Section II - Tender Data Sheet (TDS)
- iii) Section III - Evaluation and Qualification Criteria

PART 2: Procuring Entity's Requirements

PART 3: Contract

6.2 The Invitation to Tender (ITT) notice or the notice to pre-qualify Tenderers, as the case may be, issued by the Procuring Entity is not part of this tendering document.

6.3 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Tender meeting (if any), or Addenda to the tendering document in accordance with ITT 10. In case of any contradiction, documents obtained directly from the Procuring Entity shall prevail.

6.4 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

7. Site Visit

7.1 The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine and inspect the Site of the Required Services and its surroundings and obtain all information that may be necessary for preparing the Tender and entering in to a contract for the Services. The costs of visiting the Site shall be the Tenderer's own expense.

8 Pre-Tender Meeting

8.1 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Procuring Entity shall also specify in the **TDS** if a pre-arranged pretender site visit will be held and when. The Tenderer's designated representative is invited to attend a pre-arranged pretender visit of the site of the works. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.

8.2 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.

8.3 Minutes of the pre-Tender meeting and the pre-arranged pre tender visit of the site of the service, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with ITT6.3. Minutes shall not identify the source of the questions asked.

8.4 The Procuring Entity shall also promptly publish anonymized (*no names*) Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the service at the web page identified in the **TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to ITT10 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

9 Clarification of Tender Documents

9.1 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the TDS or raise its enquiries during the pre-Tender meeting and the pre- arranged pretender visit of the site of the Service if provided for in accordance with ITT 8.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with ITT 6.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS**, the Procuring Entity shall also promptly publish its response at the webpage identified in the **TDS**. Should the clarification result in changes to the essential elements of the

Tender Documents, the Procuring Entity shall amend the Tender Documents appropriately following the procedure under ITT 8.4.

10 Amendment of Tender Documents

- 10.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the Tendering document by issuing addenda.
- 10.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from the Procuring Entity in accordance with ITT 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 8.4.
- 10.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity shall extend, as necessary, the deadline for submission of Tenders, in accordance with ITT 24.2 below.

C. Preparation of Tenders

11 Cost of Tendering

- 11.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

12 Language of Tender

- 12.1 The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity shall be written in the English language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

13 Documents Comprising the Tender

- 13.1 The Tender shall comprise the following:
 - a **Form of Tender** prepared in accordance with ITT 14;
 - b **Schedules:** priced Activity Schedule completed in accordance with ITT 14 and ITT 16;
 - c **Tender Security or Tender-Securing Declaration** in accordance with ITT 21.1;
 - d **Alternative Tender:** if permissible in accordance with ITT 15;
 - e **Authorization:** written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT 22.3;
 - f **Qualifications:** documentary evidence in accordance with ITT 19 establishing the Tenderer's qualifications to perform the Contract if its Tender is accepted;
 - g **Tenderer's Eligibility:** documentary evidence in accordance with ITT 19 establishing the Tenderer's eligibility to Tender;
 - h **Conformity:** documentary evidence in accordance with ITT 18, that the Services conform to the tendering document; and
 - i Any other document required in the **TDS**.

The Tenderer shall chronologically serialize pages of all tender documents submitted.

- 13.2 In addition to the requirements under ITT 13.1, Tenders submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a Form of intent to execute a Joint Venture Agreement in the event of a successful Tender shall be signed by all members and submitted with the Tender, together with a copy of the proposed Agreement.
- 13.3 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

14 Form of Tender and Activity Schedule

- 14.1 The Form of Tender and priced Activity Schedule shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under ITT 22.3. All blank spaces shall be filled in with the information requested.
- 14.2 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

15 Alternative Tenders

- 15.1 Unless otherwise indicated **in the TDS**, alternative Tenders shall not be considered. If alternatives are permitted, only the technical alternatives, if any, of the Best Evaluated Tender shall be considered by the Procuring Entity.
- 15.2 When alternative times for completion are explicitly invited, a statement to that effect will be included **in the TDS** and the method of evaluating different time schedules will be described in Section III, Evaluation and Qualification Criteria.
- 15.3 When specified **in the TDS**, Tenderers are reemitted to submit alternative technical solutions for specified parts of the Services, and such parts will be identified **in the TDS**, as will the method for their evaluating, and described in Section VII, Procuring Entity's Requirements.

16. Tender Prices and Discounts

- 16.1 The prices and discounts (including any price reduction) quoted by the Tenderer in the Form of Tender and in the Activity Schedule (s) shall conform to the requirements specified below.
- 16.2 All lots (contracts) and items must be listed and priced separately in the Activity Schedule(s).
- 16.3 The Contract shall be for the Services, as described in Appendix A to the Contract and in the Specifications (or Terms of Reference), based on the priced Activity Schedule, submitted by the Tenderer.
- 16.4 The Tenderer shall quote any discounts and indicate the methodology for their application in the Form of Tender in accordance with ITT 16.1.
- 16.5 The Tenderer shall fill in rates and prices for all items of the Services described in the in Specifications (or Terms of Reference), and listed in the Activity Schedule in Section VII, Procuring Entity's Requirements. Items for which no rate or price is entered by the Tenderer will not be paid for by the Procuring Entity when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.
- 16.6 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 30 days prior to the deadline for submission of Tenders, shall be included in the total Tender price submitted by the Tenderer.
- 16.7 If provided for **in the TDS**, the rates and prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and / or Special Conditions of Contract. The Tenderer shall submit with the Tender all the information required under the Special Conditions of Contract and of the General Conditions of Contract.
- 16.8 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Tenderer in the form of Appendices D and E to the Contract.

17 Currencies of Tender and Payment

- 17.1 The currency of the Tender and the currency of payments shall be Kenya Shillings.

18 Documents Establishing Conformity of Services

- 18.1 To establish the conformity of the Non-Consulting Services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that Services provided conform to the technical specifications and standards specified in Section VII, Procuring Entity's Requirements.

- 18.2 Standards for provision of the Non-Consulting Services are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Procuring Entity's Requirements.
- 18.3 Tender to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a Service provider or group of service providers, qualifies for a margin of preference. Further the information will enable the Procuring Entity identify any actual or potential conflict of interest in relation to the procurement and/or contract management processes, or a possibility of collusion between tenderers, and thereby help to prevent any corrupt influence in relation to the procurement processor contract management.
- 18.4 The purpose of the information described in ITT 18.3 above, overrides any claims to confidentiality which a tenderer may have. There can be no circumstances in which it would be justified for a tenderer to keep information relating to its ownership and control confidential where it is tendering to undertake public sector work and receive public sector funds. Thus, confidentiality will not be accepted by the Procuring Entity as a justification for a Tenderer's failure to disclose, or failure to provide required information on its ownership and control.
- 18.4 The Tenderer shall provide further documentary proof, information or authorizations that the Procuring Entity may request in relation to ownership and control which information on any changes to the information which was provided by the tenderer under ITT 18.3. The obligations to require this information shall continue for the duration of the procurement process and contract performance and after completion of the contract, if any change to the information previously provided may reveal a conflict of interest in relation to the award or management of the contract.
- 18.6 All information provided by the tenderer pursuant to these requirements must be complete, current and accurate as at the date of provision to the Procuring Entity. In submitting the information required pursuant to these requirements, the Tenderer shall warrant that the information submitted is complete, current and accurate as at the date of submission to the Procuring Entity.
- 18.7 If a tenderer fails to submit the information required by these requirements, its tenderer will be rejected. Similarly, if the Procuring Entity is unable, after taking reasonable steps, to verify to a reasonable degree the information submitted by a tenderer pursuant to these requirements, then the tender will be rejected.
- 18.8 If information submitted by a tenderer pursuant to these requirements, or obtained by the Procuring Entity (whether through its own enquiries, through notification by the public or otherwise), shows any conflict of interest which could materially and improperly benefit the tenderer in relation to the procurement or contract management process, then:
- i) If the procurement process is still on going, the tenderer will be disqualified from the procurement process,
 - ii) if the contract has been awarded to that tenderer, the contract award will be set aside, pending the outcome of (iii),
 - iii) The tenderer will be referred to the relevant law enforcement authorities for investigation of whether the tenderer or any other persons have committed any criminal offence.
- 18.9 If a tenderer submits information pursuant to these requirements that is incomplete, inaccurate or out-of-date, or attempts to obstruct the verification process, then the consequences ITT 18.9 will ensue unless the tenderer can show to the reasonable satisfaction of the Procuring Entity that any such act was not material, or was due to genuine error or which was not attributable to the intentional act, negligence or recklessness of the tenderer.

19 Documents Establishing the Eligibility and Qualifications of the Tenderer

- 19.1 To establish Tenderer's their eligibility in accordance with ITT4, Tenderers shall complete the Form of Tender, included in Section IV, Tendering Forms.
- 19.2 The documentary evidence of the Tenderer's qualification stopper form the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.
- 19.3 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed

methodology, work plan and schedule.

- 19.4 In the event that pre-qualification of Tenderers has been undertaken, only Tenders from prequalified Tenderers shall be considered for award of Contract. These qualified Tenderers should submit with their Tenders any information updating their original pre-qualification applications or, alternatively, confirm in their Tenders that the originally submitted pre-qualification information remains essentially correct as of the date of Tender submission.
- 19.5 If pre-qualification has not taken place before Tendering, the qualification criteria for the Tenderers are specified- in Section III, Evaluation and Qualification Criteria.

20 Period of Validity of Tenders

- 20.1 Tenders shall remain valid for the Tender Validity period specified in the TDS. The Tender Validity period starts from the date fixed for the Tender submission deadline date (as prescribed by the Procuring Entity in accordance with ITT 24.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.
- 20.2 In exceptional circumstances, prior to the expiration of the Tender validity period, the Procuring Entity may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with ITT20, it shall also be extended for a corresponding period. A Tenderer may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender.

21 Tender Security

- 21.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender security, as specified **in the TDS**, in original form and, in the case of a Tender Security, in the amount and currency specified **in the TDS**.
- 21.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.
- 21.3 If a Tender Security is specified pursuant to ITT 21.1, from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option:
- i) cash;
 - ii) a bank guarantee;
 - iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
 - iv) a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,
- 21.4 If a Tender Security is specified pursuant to ITT 20.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as non-responsive.
- 21.5 If a Tender Security is specified pursuant to ITT 21.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to ITT 46. The Procuring Entity shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non-responsive or a bidder declines to extend tender validity period.
- 21.6 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.
- 21.7 The Tender Security may be forfeited or the Tender-Securing Declaration executed:
- a. If a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereof to provide by the Tenderer; or
 - b. if the successful Tenderer fails to:
 - c. sign the Contract in accordance with ITT 46; or
 - d. Furnish a performance security in accordance with ITT 47.
- 21.8 Where tender securing declaration is executed, the Procuring Entity shall recommend to the PPRA that

PPRA debars the Tenderer from participating in public procurement as provided in the law.

21.9 The Tender Security or Tender-Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender security or Tender-Securing Declaration shall be in the names of all future members as named in the Form of intent referred to in ITT 4.1 and ITT 13.2.

21.10 A tenderer shall not issue a tender security to guarantee itself.

22 Format and Signing of Tender

22.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 13, bound with the volume containing the Form of Tender, and clearly marked “Original. “In addition, the Tenderer shall submit copies of the Tender, in the number specified **in the TDS**, and clearly marked as “Copies. “In the event of discrepancy between them, the original shall prevail.

22.2 Tenderers shall mark as “CONFIDENTIAL “information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.

22.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as specified **in the TDS** and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.

22.4 In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

22.5 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

D. Submission and Opening of Tenders

23 Sealing and Marking of Tenders

23.1 Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:

- a. in an envelope or package or container marked “ORIGINAL”, all documents comprising the Tender, as described in ITT 13; and
- b. in an envelope or package or container marked “COPIES”, all required copies of the Tender; and
- c. if alternative Tenders are permitted in accordance with ITT 15, and if relevant:
 - i. in an envelope or package or container marked “ORIGINAL–ALTERNATIVE TENDER”, the alternative Tender; and
 - ii. in the envelope or package or container marked “COPIES- ALTERNATIVE TENDER”, all required copies of the alternative Tender.

The inner envelopes or packages or containers shall:

- a) Bear the name and address of the Procuring Entity.
- b) Bear the name and address of the Tenderer; and
- c) Bear the name and Reference number of the Tender.

23.2 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.

24 Deadline for Submission of Tenders

24.1 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified **in the TDS**. When so specified **in the TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures specified **in the TDS**.

24.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT9, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

25 Late Tenders

25.1 The Procuring Entity shall not consider any Tender that arrives after the dead line for submission of Tenders, in accordance with ITT 24. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

26 Withdrawal, Substitution and Modification of Tenders

26.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by a n authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT 21.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

- a) Prepared and submitted in accordance with ITT 21 and ITT 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked “WITHDRAWAL,” “SUBSTITUTION,” or “MODIFICATION;” and
- b) Received by the Procuring Entity prior to the deadline prescribed for submission of Tenders, in accordance with ITT 23.

26.2 Tenders requested to be withdrawn in accordance with ITT 25.1 shall be returned unopened to the Tenderers.

26.3 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

27 Tender Opening

27.1 Except as in the cases specified in ITT 23 and ITT 25.2, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified **in the TDS** in the presence of Tenderers' designated representatives and anyone who choose to attend. Any specific electronic Tender opening procedures required if electronic tendering is permitted in accordance with ITT 23.1 shall be as specified **in the TDS**.

27.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal envelope does not contain a copy of the “power of attorney” confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at Tender opening.

27.3 Next, envelopes marked “SUBSTITUTION” shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at Tender opening.

27.4 Next, envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.

27.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security or Tender-Securing Declaration, if required; and any other details as the Procuring Entity may consider appropriate.

- 27.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule are to be initialed by representatives of the Procuring Entity attending Tender opening in the manner specified **in the TDS**.
- 27.7 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with ITT25.1).
- 27.8 The Procuring Entity shall prepare a record of the Tender opening that shall include, as a minimum:
- a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;
 - b) The Tender Price, per lot (contract) if applicable, including any discounts; and
 - c) any alternative Tenders;
 - d) The presence or absence of a Tender Security or Tender-Securing Declaration, if one was required.
 - e) Number of pages of each tender document submitted
- 27.9 The Tenderers' representatives who are present shall be requested to sign the record. The omission of a Tenderer's signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be distributed to Tenderer upon request.

E. Evaluation and Comparison of Tenders

28 Confidentiality

- 28.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the Tendering process until information on the Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 42.
- 28.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions may result in the rejection of its Tender.
- 28.3 Notwithstanding ITT 28.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

29 Clarification of Tenders

- 29.1 To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, the Procuring Entity may, at the Procuring Entity's discretion, ask any tenderer for clarification of its Tender including break downs of the prices in the Activity Schedule, and other information that the Procuring Entity may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the evaluation of the Tenders, in accordance with ITT32.
- 29.2 If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

30 Deviations, Reservations, and Omissions

- 30.1 During the evaluation of Tenders, the following definitions apply:
- a) "Deviation" is a departure from the requirements specified in the tendering document;
 - b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and
 - c) "Omission" is the failure to submit part or all of the information or documentation required in the tendering document.

31 Determination of Responsiveness

- 31.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT 12.
- 31.2 A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:
- a) If accepted, would:
 - i. affect in any substantial way the scope, quality, or performance of the Non-Consulting Services specified in the Contract; or
 - ii. limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or
 - b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.
- 31.3 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT 18 and ITT 19, in particular, to confirm that all requirements of Section VII, Procuring Entity's Requirements have been met without any material deviation or reservation, or omission.
- 31.4 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.
- 31.5 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformity in the Tender.
- 31.6 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non-conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such non-conformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.
- 31.7 Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable nonmaterial non-conformities related to the Tender Price. To this effect, the Tender Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component in the manner specified in the **TDS**.

32 Arithmetical Errors

- 32.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.
- 32.2 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:
- a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.
 - b) Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive .and
 - c) If there is a discrepancy between words and figures, the amount in words shall prevail
- 32.3 Tenderers shall be notified of any error detected in their bid during the notification of a ward.

33 Conversion to Single Currency

- 33.1 For evaluation and comparison purposes, the currency(ies) of the Tender shall be converted into a single currency **as specified in the TDS**.

34 Margin of Preference and Reservations

- 34.1** Margin of preference on local service providers may be allowed if it is deemed that the services require participation of foreign tenderers. If so allowed, it will be indicated in the **TDS**.
- 34.2** Where it is intended to reserve the contract to specific groups under Small and Medium Enterprises, or enterprise of women, youth and /or persons living with disability, who are appropriately registered as such by the authority to be specified in the **TDS**, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses/firms belonging to the specified group are eligible to tender as specified in the **TDS**. Otherwise, if not so stated, the invitation will be open to all tenderers.

35 Evaluation of Tenders

- 35.1** The Procuring Entity shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Best Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:
- a) Substantially responsive to the tendering document; and
 - b) The lowest evaluated cost.
- 35.2** In evaluating the Tenders, the Procuring Entity will determine for each Tender the evaluated Tender cost by adjusting the Tender price as follows:
- a) Price adjustment due to discounts offered in accordance with ITT 16.4;
 - b) price adjustment due to quantifiable non material non-conformities in accordance with ITT 31.3;
 - c) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with ITT 33; and
 - d) any additional evaluation factors specified in the **TDS** and Section III, Evaluation and Qualification Criteria.
- 35.3** The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.
- 35.4** In the case of multiple contracts or lots, Tenderers are allowed to tender for one or more lots and the methodology to determine the lowest evaluated cost of the lot (contract) and for combinations, including any discounts offered in the Form of Tender, is specified in Section III, Evaluation and Qualification Criteria. For one or more lots (contracts). Each lot or contract will be evaluated in accordance with ITT
- 35.5** The methodology to determine the lowest evaluated tenderer or tenderers based one lot (contract) or based on a combination of lots (contracts), will be specified in Section III, Evaluation and Qualification Criteria. In the case of multiple lots or contracts, tenderer will be will be required to prepare the Eligibility and Qualification Criteria Form for each Lot.

36 Comparison of Tenders

- 36.1** The Procuring Entity shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 35.2 to determine the Tender that has the lowest evaluated cost.

37 Abnormally Low Tenders and Abnormally High

Tenders Abnormally Low Tenders

- 37.1** An Abnormally Low Tender is one where the Tender price, in combination with other elements of the Tender, appears so low that it raises material concerns as to the capability of the Tenderer in regards to the Tenderer's ability to perform the Contract for the offered Tender Price.
- 37.2** In the event of identification of a potentially Abnormally Low Tender, the Procuring Entity shall seek written clarifications from the Tenderer, including detailed price analyses of its Tender price in relation to the subject

matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the Tender document.

- 37.3 After evaluation of the price analyses, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the Contract for the offered Tender Price, the Procuring Entity shall reject the Tender.

Abnormally High Tenders

- 37.4 An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.
- 37.5 In case of an abnormally high price, the Procuring Entity shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if the specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. The Procuring Entity may also seek written clarification from the tenderer on the reason for the high tender price. The Procuring Entity shall proceed as follows:
- i) If the tender price is abnormally high based on wrong estimated cost of the contract, the Procuring Entity may accept or not accept the tender depending on the Procuring Entity's budget considerations.
 - ii) If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, the Procuring Entity shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case may be.
- 37.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (often due to collusion, corruption or other manipulations), the Procuring Entity shall reject all Tenders and shall institute or cause competent Government Agencies to institute an investigation on the cause of the compromise, before retendering.

38 Unbalanced and/or Front-Loaded Tenders

- 38.1 If in the Procuring Entity's opinion, the Tender that is evaluated as the lowest evaluated price is seriously unbalanced and/or front loaded, the Procuring Entity may require the Tenderer to provide written clarifications. Clarifications may include detailed price analyses to demonstrate the consistency of the tender prices with the scope of works, proposed methodology, schedule and any other requirements of the Tender document.
- 38.2 After the evaluation of the information and detailed price analyses presented by the Tenderer, the Procuring Entity may as appropriate:
- a) Accept the Tender; or
 - b) require that the total amount of the Performance Security be increased at the expense of the Tenderer to a level not exceeding 10% of the Contract Price; or
 - c) agree on a payment mode that eliminates the inherent risk of the Procuring Entity paying too much for undelivered works; or
 - d) Reject the Tender.

39 Qualification of the Tenderer

- 39.1 The Procuring Entity shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.
- 39.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT 18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.

- 39.3 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.

40 Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders

- 40.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without there by incurring any liability to Tenderers. In case of annulment, all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.

F. Award of Contract

43 Award Criteria

- 43.1 The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.

42 Notice of Intention to enter in to a Contract

- 42.1 Upon award of the contract and Prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter into a Contract/Notification of a ward to all tenderers which shall contain, at a minimum, the following information:
- a) The name and address of the Tenderer submitting the successful tender;
 - b) The Contract price of the successful tender;
 - c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in(c) above already reveals the reason;
 - d) the expiry date of the Stand still Period; and
 - e) instructions on how to request a debriefing and/or submit a complaint during the stand still period;

43 Stand still Period

- 43.1 The Contract shall not be signed earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.
- 43.2 Where a Standstill Period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter in to a Contract with the successful Tenderer.

44 Debriefing by the Procuring Entity

- 44.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in ITT 42, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing with in five days of receipt of the request.
- 44.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

45 Letter of Award

Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 43.1, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.

46 Signing of Contract

- 46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.
- 46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.
- 46.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period

47 Performance Security

- 47.1 Within twenty-one (21) days of the receipt of the Form of Acceptance from the Procuring Entity, the successful Tenderer, if required, shall furnish the Performance Security in accordance with the GCC 3.9, using for that purpose the Performance Security Form included in Section X, Contract Forms, or another Form acceptable to the Procuring Entity. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by the successful Tenderer to be acceptable to the Procuring Entity. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.
- 47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next Best Evaluated Tender.

48 Publication of Procurement Contract

- 48.1 Within fourteen days after signing the contract, the Procuring Entity shall publish the awarded contract at its notice boards and websites; and on the Website of the Authority. At the minimum, the notice shall contain the following information:
 - a) Name and address of the Procuring Entity;
 - b) Name and reference number of the contract being awarded, a summary of its scope and the selection method used;
 - c) The name of the successful Tenderer, the final total contract price, the contract duration.
 - d) Dates of signature, commencement and completion of contract;
 - e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.

49 Adjudicator

- 49.1 The Procuring Entity proposes the person named **in the TDS** to be appointed as adjudicator or under the Contract, at an hourly fee specified in **the TDS**, plus reimbursable expenses. If the Tenderer disagrees with this Tender, the Tenderer should so state in the Tender. If, in the Form of Acceptance, the Procuring Entity has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.

50 Procurement Related Complaint

- 50.1 The procedures for making a Procurement-related Complaint are as specified in the **TDS**.

SECTION II - TENDER DATA SHEET (TDS)

The following specific data for the Non-Consulting Services to be procured shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions here in shall prevail over those in ITT.

ITT Reference	A. General
ITT1.1	<p>The reference number is: KAA/OT/JKIA/0060/2024-2025.</p> <p>The Procuring Entity is KENYA AIRPORTS AUTHORITY.</p> <p>The name of the contract is: PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1.</p> <p>PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD, KAA OFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.</p> <p>NOTES:</p> <ul style="list-style-type: none"> a) Bidders who participate in more than one LOT should NOTE that they will only be awarded one lot. Kindly indicate your preferred LOT. b) Bidders with running contracts with Kenya Airports Authority shall not be eligible to bid.
ITT1.2(a)	<ol style="list-style-type: none"> Upon accessing the tender documents, you will be required to respond to the tender online using the following link https://suppliers.kaa.go.ke/irj/portal. Interested bidders who are not in KAA system and therefore do not have login credentials should contact KAA procurement through email: tenders@kaa.go.ke for login credentials early enough and not later than three (3) days before tender closing date. All relevant submission documents must be attached on the login screen (Technical Proposal on Cfolder under technical Rfx Response system will lead you to the second screen (Cfolder) where the system creates a folder specific to you for uploading your response documents, Do not click and attach your documents on the collaboration folder. click on "Tech Bid" the system will allow you to create a document, Click "create" button and attach the documents. and Financial Proposal on Price Submission Screen). A step by step manual/guide is available for downloading using the link https://www.kaa.go.ke/corporate/procurement/manuals/ <p>Completed Tender documents and its attachments shall be submitted on 16th January 2025 at 11:00 am.</p>
ITT4.1	Maximum number of joint ventures shall be: N/A
ITT 7.1 & 8.1	There shall be Pre-bid/Site visit on 8/01/2025 at Jomo Kenyatta International Airport (Rooftop-Parking Garage) at 10:00 am.
ITT9.1	<p>For clarification of tender purposes, the Procuring Entity's address is:-</p> <p>For Tender submission purposes only the following the Procuring Entity's address is approved:</p> <p>Name of Procuring Entity: Kenya Airports Authority Postal Address and name of Officer to be intensioned: General Manager (Procurement & Logistics) P.O. BOX 19001-00501 Nairobi</p>

	Physical Address for hand courier delivery of the tender security only to our office: Kenya Airports Authority Headquarters Complex Building, Jomo Kenyatta International Airport, Airport North Road, 2 nd Floor, Procurement & Logistics Department Clarification from the bidders to be sent through the email address tenders@kaa.go.ke not later than Three (3) days before the tender closing/opening.
	C. Preparation of Tenders
ITT13.1(j)	The tenderer shall submit the following additional documents in its tender as per the evaluation and qualification criteria provided in Section III.
ITT 15.1	Alternative tenders shall not be accepted
ITT15.2	Alternative times for completion shall not be permitted.
ITT15.3	Alternative technical solutions for specified parts of the services N/A
ITT16.7	The Prices quoted by the tenderer shall not be subject to adjustment during the performance of the contract.
ITT20.1	The Tender validity period Shall be 156 days from the tender opening date.
ITT21.1	Duly filled Tender Securing Declaration Form is required.
ITT22.1	Completed Tender documents and its attachments must be submitted online before the closing date. All relevant submission documents must be attached on the login screen (Technical Proposal on Cfolder under technical Rfx Response system will lead you to the second screen (Cfolder) where the system creates a folder specific to you for uploading your response documents. Do not click and attach your documents on collaboration folder. Click on “Tech Bid” the system will allow you to create a document, Click “create” button and attach the documents and Financial Proposal on Price Submission Screen). A step by step manual/guide is available for downloading using the link https://www.kaa.go.ke/corporate/procurement/manuals
ITT 22.3	The written confirmation of authorization to sign on behalf of the Tenderer shall consist of: Power of Attorney certified by a Commissioner of Oath.
	E. Submission and Opening of Tenders
ITT 24.1	The deadline for Tender Submission is: Date: on 16th January 2025 Time: 11.00 am Tenderers shall submit their Tenders electronically through the KAA Portal.
ITT 27.1	Tenders will be opened online immediately on 16th January 2025 at 11:00 am at the Conference Room, 2 nd Floor, Kenya Airports Authority Headquarters complex building. A virtual link shall be provided to those tenderers who shall have registered that they will submit their tenders and would wish to participate in the tender opening. Tenderers shall therefore be required to submit their email address to tenders@kaa.go.ke to enable them access this link during tender opening.
ITT 27.6	The Form of Tender and priced Activity Schedule shall be initialized by not possible because it is an online submission.
E.	Evaluation and Comparison
ITT 31.7	The factors selected and expressed in monetary terms to facilitate comparison of Tenders are to be based on the lowest evaluated bidder.
ITT33.1	The Currency to be used is Kenya Shillings.

ITT34.I	Margin of Preference allowed or for Youth group and Women enterprises.
F.	Award of Contract
ITT 49.I	The Adjudicator, the hourly fees and the biographical data proposed by the Procuring Entity is to be determined when need arises.
ITT 50.I	<p>The procedure for making a procurement related complaint are detailed in the “Notice of Intention to Award the Contract” herein and are also available from the PPRA website www.ppra.go.ke or email compliance@ppra.go.ke .</p> <p>If a Tenderer wishes to make a Procurement –related Complaint, the Tenderer should submit its complaint following these procedures, in writing (by the quickest means available, that is either by hand delivery or email to: General Manager, Procurement & Logistics, Kenya Airports Authority Email address: tenders@kaa.go.ke. In summary, a Procurement-related Complaint may challenge any of the following:</p> <ul style="list-style-type: none"> (i) The terms of the Tender Documents; and (ii) The Procuring Entity’s decision to award the contract.

SECTION III – EVALUATION AND QUALIFICATION CRITERIA

1. General Provision

- 1.1 Wherever a Tenderer is required to state a monetary amount, Tenderers should indicate the Kenya Shilling equivalent using the rate of exchange determined as follows:
- For construction turnover or financial data required for each year-Exchange rate prevailing on the last day of the respective calendar year (in which the amounts for that year are to be converted) was originally established.
 - Value of single contract-Exchange rate prevailing on the date of the contract signature.
 - Exchange rates shall be taken from the publicly available source identified in the ITT. Any error in determining the exchange rates in the Tender may be corrected by the Procuring Entity.
- 1.2 This section contains the criteria that the Employer shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms. The Procuring Entity should use **the Standard Tender Evaluation Report for Goods and Works** for evaluating Tenders.

1.3 Evaluation and contract award Criteria

The Procuring Entity shall use the criteria and methodologies listed in this Section to evaluate tenders and arrive at the Lowest Evaluated Tender. The tender that (i) meets the qualification criteria,(ii)has been determined to be substantially responsive to the Tender Documents, and(iii) is determined to have the Lowest Evaluated Tender price shall be selected for award of contract.

2 Preliminary examination for Determination of Responsiveness

The Procuring Entity will start by examining all tenders to ensure they meet in all respects the eligibility criteria and other mandatory requirements in the ITT, and that the tender is complete in all aspects in meeting the requirements provided for in the preliminary evaluation criteria outlined below. The Standard Tender Evaluation Report Document for Goods and Works for evaluating Tenders provides very clear guide on how to deal with review of these requirements. Tenders that do not pass the Preliminary Examination will be considered non- responsive and will not be considered further.

Evaluation of duly submitted tenders will be conducted in three main parts as follows: -

Part I: Preliminary/Mandatory Evaluation Criteria requirements.

Bidders shall submit the following mandatory requirements

No	Requirement	Compliance
1.	Duly filled, signed and stamped form of tender.	Must meet
2.	Provide a duly filled Tender Securing Declaration form.	Must Meet
3.	Provide a copy of Certificate of Registration/Incorporation.	Must meet
4.	Provide a copy of valid KRA Tax Compliance Certificate.	Must meet
5.	Tender Document to be sequentially serialized from the first to the last page including all the attachments in numerical digits' format. All blank pages must clearly marked " BLANK ".	Must meet
6.	Copy of valid Business Permit for year 2024	Must meet
7.	A written power of Attorney authorizing the signatory of the tender to commit the Tenderer certified by a commissioner for oath. This requirement is not applicable to sole proprietorships.	Must meet

8.	Provide copy of CR12, providing a list of directors and shareholding status. Where one or more of the shareholders is a company (Beneficial Ownership), the CR12 of such a company shall be provided. However, where the CR12 of the beneficial shareholders is not available, as at the time of the tender submission, the successful bidder shall be required to submit it before execution of the contract.	Must meet
9.	Dully filled, Signed and Stamped Self-Declaration Form.	Must meet
10.	Dully filled and Signed filled Confidential Business Questionnaire form.	Must meet
11.	Dully filled, Signed and Stamped Self-Declaration that the Person/Tenderer is not Debarred in the Matter of the Public Procurement and Asset Disposal Act 2015.	Must meet
12.	Duly filled and stamped Self Declaration that the Person/Tenderer will not engage in any corrupt or fraudulent practice.	Must meet
13.	Dully filled and Signed Declaration and commitment to the Code of Ethics	Must meet
14.	Dully filled and Signed Certificate of Independent Tender Determination	Must meet
15.	Provide a duly filled site visit certificate. Bidders are encouraged to visit each of the interested sites to familiarize themselves with the proposed assignments and to appreciate the scope of work.	Must Meet
16.	Indicate the minimum monthly wage rate exclusive of house allowance to pay each of the different categories of staff as per the latest Government Gazette notice on minimum wage rates. (Site Manager, Supervisors, Stewards and a Plumber). Failure to meet the minimum monthly wage inclusive of the house allowance will lead to automatic disqualification.	Must meet
17.	A written declaration that the service provider shall comply with all labor laws and the minimum wage regulations during the entire period of the contract. Failure to meet this requirement during the contract period will be a ground for cancellation of the contract. The indicators for these are Payment of salaries in time- there should be no complaints from your staff of delayed salaries.	Must meet
18.	Provide Current Compliance Certificate from National Social Security Fund and payment remittance advises for the last three months (September 2024, October 2024 and November 2024) for employees engaged by the firm.	Must meet
19.	The winning firm shall be required to provide evidence in form of certificate and payment remittance for SHA for the last three months (September 2024, October 2024 and November 2024). Note that compliance to SHA is mandatory for a winning bidder.	Must meet
20.	Provide a letter from the Ministry of Labour on compliance of meeting the minimum wages	Must meet
21.	Have you been a service provider to Kenya Airports Authority within the last five years- Yes or No? In case of Yes, bidders whose contracts have been terminated by Kenya Airports Authority within the last five years due to poor performance or have been given a rating of poor (below 75%) performance in two consecutive performance reviews periods shall be disqualified at the preliminary stage irrespective of whether they have qualified or not.	Must meet
22.	Bidders with running contracts with Kenya Airports Authority shall not be eligible to bid.	Must meet
23.	Provide copies of staff payrolls for the last three months (September 2024, October 2024 and November 2024) duly certified by your bank confirming that salaries were remitted through the bank.	Must meet
24.	Provide copies of proof of current and valid Work Injury Benefits Insurance and All Risk Insurance Covers.	Must meet

N/B: Failure to comply / submit any of the above requirements shall

lead to automatic disqualification from further evaluation.

Technical Evaluation criteria – LOT 1 and 2

No	Items required	Compliance
1.	<p>Proof of experience in similar services in type and complexity undertaken within the last 5 years, names and location of clients who may be contacted for clarification. (Proof to be in a form of letters of award or contract agreements or PO/LSO.</p> <ul style="list-style-type: none"> • For lot 1: similar works done with an average value of at least Kshs 20,000,000.00. • For Lot 2: similar works done with an average value of at least Kshs. 20,000,000.00. 	Must provide
2.	<p>One (1) Site Manager with a degree in Institutional management or hospitality management or approved equivalent. Attach.</p> <ul style="list-style-type: none"> i. Curriculum vitae signed by the nominee ii. Degree Certificate. iii. A written undertaking signed by the nominee confirming his/her availability to carry out the assignment upon winning the bid. The written undertaking shall be addressed to MD/CEO Kenya Airports Authority and must be specific to this tender for Lot 1. iv. Not less than Two (2) years' experience as a manager. 	Must Meet
3.	<p>Three (3) supervisors with a diploma in Institutional management or hospitality management or approved equivalent.</p> <ul style="list-style-type: none"> i. Curriculum vitae signed by the nominee ii. Attach Diploma Certificate. iii. A written undertaking signed by the nominee confirming his/her availability to carry out the assignment upon winning the bid. The written undertaking shall be addressed to MD/CEO Kenya Airports Authority and must be specific to this tender for lot 1 and 2 iv. Not less than One (1) year experience as a supervisor in House keeping 	Must Meet
4.	<p>One plumber for the preferred lot with a minimum grade 2 Craft Certificate (Attach);</p> <ul style="list-style-type: none"> i. CV signed by the nominee ii. Grade 2 Craft Certificate iii. A written undertaking signed by the nominee confirming his/her availability to carry out the assignment upon winning the bid. The written undertaking shall be addressed to MD/CEO Kenya Airports Authority and must be specific to this tender iv. Not less than Two years' experience in Plumbing. (the plumber will be required for the awarded lot 1 & 2) 	Must Meet
5.	<p>Bidders are required to write an undertaking declaration or commitment letter that they shall provide materials approved by KEBS and Cleaning Detergents/chemicals/pesticide approved for use by Pharmacy and poisons Board.</p> <p>Provide a sample of the following items shall be applicable to the winning bidder within Three (3) days on request before the award of the contract for Lot 1 & 2.</p> <ul style="list-style-type: none"> i. Jumbo Tissue Paper - One (1) Piece (good quality, white in color, dustless, two ply, size 150mm X120mm ii. Hand Paper Towel – One (1) piece - good quality, Embossed, Multi-Fold, size (240 sheets) Super absorbent iii. Hand wash Cream – One (1) Liter Package – pink in color, good ph. balance, good viscosity(thick) rose or straw berry or lemon scent. iv. Cleaning detergent (Soap) – One Liter Package - Green in color, good ph. balance, good viscosity (thick lemon scent) v. Automatic Air fresheners, should have rose, lemon or strew berry scent. (250ml) (applicable to all the lots). 	Must Meet

6.	A written undertaking signed by the bidder confirming that the washroom consumables will be delivered on a monthly basis. The written undertaking shall be addressed to MD/CEO Kenya Airports Authority and must be specific to this tender for each lot.	Must Meet
7.	Transport - Provision of a Mini bus not less than 14 seater to transport staff to and from the Airport(14 staff per shift) Proof of ownership in form of a log book or lease agreement signed by both parties – Lot 1 In case of a lease, the Lease agreement should be specific to this tender and Must be addressed to the MD/CEO Kenya Airports Authority. Bidders to provide a schedule on how the staff will be transported based on the working hours.	Must Meet
8.	Transport - Provision of a Mini bus not less than a (11 seater) to transport staff to and from the Airport (11 staff per shift - lot 2). Proof of ownership inform of a log book or lease agreement signed by both parties- Lot 2 In case of a lease, the Lease agreement should be specific to this tender and Must be addresses to the MD/CEO Kenya Airports Authority. Bidders to provide a schedule on how the staff will be transported based on the working hours	Must Meet
9.	Bidders to provide Scrubbing Machine; i. At least 1 Scrubbing machine for Lot 1 ii. At least 1Wet and dry machine for Lot 1 iii. At least 1 scrubbing machine for lot 2. iv. Proof of ownership, hired or leased. Proof in form of purchase receipts, hire or lease agreement. In case of a lease, the Lease agreement should be specific to this tender and Must be addresses to the MD/CEO Kenya Airports Authority.	Must Meet
10	Provide cleaning personnel distribution (Duty Roster) covering 24 hrs operation for preferred lot.	Must Meet
11	Provide a work plan covering 24 HRS shift for the preferred Lot.	Must Meet
12	Provide a valid certificate from NEMA for handling of Sanitary Services. If subcontracting the service, provide contract agreement signed by both parties and a valid NEMA certificate for the subcontracted Company for the preferred lot.	Must Meet

N/B: Failure to comply / submit any of the above requirements shall lead to automatic disqualification from further evaluation.

FINANCIAL EVALUATION

The tenderer/bidder among the qualified (responsive as per evaluation) with the lowest evaluated tender price as submitted and read out during the tender opening would be recommended for award.

Pre-Tender Meeting/Site Visit Refer to ITT 8.1 under data sheet above.

NOTE:

Bidders are hereby notified that **Due Diligence** may be carried out on the information provided by the bidder. Any false information provided will lead to automatic disqualification.

Bidders to provide one original and one copy of the tender document

NB. Inspection of equipment stated must be done by the Authority's representative before the commencement of the contract.

3 Tender Evaluation (ITT 35) Price Evaluation

Price Evaluation: in addition to the criteria listed in ITT 35.2 (a)–(d) the following criteria shall apply:

- i) **Alternative Completion Times**, if permitted under ITT 15.2, will be evaluated as follows:
.....
- ii) **Alternative Technical Solutions** for specified parts of the Works, if permitted under ITT 15.3, will be evaluated as follows:.....N/A.....
....
- iii) **Other Criteria**; if permitted under ITT 35.2 (e):N/A.....

4 Multiple Contracts

Multiple contracts will be permitted in accordance with ITT 35.4. Tenderers are evaluated on basis of Lots and the lowest evaluated tenderer identified for each Lot. The Procuring Entity will select one Option of the two Options listed below for award of Contracts.

OPTION1

- i) If a tenderer wins only one Lot, the tenderer will be awarded a contract for that Lot, provided the tenderer meets the Eligibility and Qualification Criteria for that Lot.
- ii) If a tenderer wins more than one Lot, the tender will be awarded contracts for all won Lots, provided the tenderer meets the aggregate Eligibility and Qualification Criteria for all the Lots. The tenderer will be awarded the combination of Lots for which the tenderer qualifies and the others will be considered for award to second lowest the tenderers.

OPTION 2

The Procuring Entity will consider all possible combinations of won Lots [contract(s)] and determine the combinations with the lowest evaluated price. Tenders will then be awarded to the Tenderer or Tenderers in the combinations provided the tenderer meets the aggregate Eligibility and Qualification Criteria for all the won Lots.

5 Alternative Tenders (ITT 15.1) N/A Apply Margin of Preference

An alternative if permitted under ITT 13.1, will be evaluated as follows:

The Procuring Entity shall consider Tenders offered for alternatives as specified in Part 2-Procuring Entity's requirements. Only the technical alternatives, if any, of the Tenderer with the Best Evaluated Tender conforming to the basic technical requirements shall be considered by the Procuring Entity.

6 MARGIN OF PREFERENCE

Apply Margin of Preference, if so allowed to all evaluated and accepted tender as follows.

- 6.1 If the TDS so specifies, the Procuring Entity will grant a margin of preference of fifteen percent (15%) to be loaded on evaluated prices of foreign tenderers, where the percentage of shareholding of Kenyan citizens is less than fifty-one percent (51%).

- 6.2 Contractors applying for such preference shall be asked to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a particular contractor or group of contractor's qualifies for a margin of preference.
- 6.3 After Tenders have been received and reviewed by the Procuring Entity, responsive Tenders shall be assessed to ascertain their percentage of shareholding of Kenyan citizens. Responsive tenders shall be classified into the following groups:
- i) Group A: tenders offered by Kenyan Contractors and other Tenderers where Kenyan citizens hold shares of over fifty one percent (51%).
 - ii) Group B: tenders offered by foreign Contractors and other Tenderers where Kenyan citizens hold shares of less than fifty one percent (51%).
- 6.4 All evaluated tenders in each group shall, as a first evaluation step, be compared to determine the lowest tender, and the lowest evaluated tender in each group shall be further compared with each other. If, as a result of this comparison, a tender from Group A is the lowest, it shall be selected for the award. If a tender from Group B is the lowest, an amount equal to the percentage indicated in Item 3.1 of the respective tender price, including unconditional discounts and excluding provisional sums and the cost of day works, if any, shall be added to the evaluated price offered in each tender from Group B. All tenders shall then be compared using new prices with added prices to Group B and the lowest evaluated tender from Group A. If the tender from Group A is still the lowest tender, it shall be selected for award. If not, the lowest evaluated tender from Group B based on the first evaluation price shall be selected.

7 Post Qualification and Contract award (ITT 39), more specifically, N/A Apply

- a) In case the tender was subject to post-qualification, the contract shall be awarded to the lowest evaluated tenderer, subject to confirmation of pre-qualification data, if so required.
- b) In case the tender was not subject to post-qualification, the tender that has been determined to be the lowest evaluated tenderer shall be considered for contract award, subject to meeting each of the following conditions.
 - i) The Tenderer shall demonstrate that it has access to, or has available, liquid assets, unencumbered real assets, lines of credit, and other financial means (independent of any contractual advance payment) sufficient to meet the construction cash flow of Kenya Shillings
 - ii) Minimum average annual turnover of Kenya Shillings _____ *[insert amount]*, equivalent calculated as total certified payments received for contracts in progress and/or completed within the last _____ *[insert of year]* years.
 - iii) At least _____ *(insert number)* of contract(s) of a similar nature executed within Kenya, or the East African Community or abroad, that have been satisfactorily and substantially completed as a prime contractor, or joint venture member or sub-contractor each of minimum value Kenya shillings _____ equivalent.
 - iv) Contractor's Representative and Key Personnel, which are specified as _____

 - v) Contractors key equipment listed on the table "Contractor's Equipment" below and more specifically listed as *[specify requirements for each lot as applicable]* _____

 - vi) Other conditions depending on their seriousness.

a) **History of non-performing contracts:**

Tenderer and each member of JV in case the Tenderer is a JV, shall

demonstrate that Non- performance of a contract did not occur because of the default of the Tenderer, or the member of a JV in the last three (3) *_(specify years)*. The required information shall be furnished in the appropriate form.

b) Pending Litigation

Financial position and prospective long-term profitability of the Single Tenderer, and in the case the Tenderer is a JV, of each member of the JV, shall remain sound according to criteria established with respect to Financial Capability under Paragraph (i) above if all pending litigation will be resolved against the Tenderer. Tenderer shall provide information on pending litigations in the appropriate form.

c) Litigation History

There shall be no consistent history of court/arbitral award decisions against the Tenderer, in the last *_(Specify years)- Not applicable*

All parties to the contract shall furnish the information in the appropriate form about any litigation or arbitration resulting from contracts completed or ongoing under its execution over the year's specified. A consistent history of awards against the Tenderer or any member of a JV may result in rejection of the tender. *Not applicable*

SECTION IV - TENDERING FORMS

FORM OF TENDER

(Amended and issued pursuant to PPRA CIRCULAR No. 02/2022)

INSTRUCTIONS TO TENDERERS

- i) The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address.
- ii) All italicized text is to help Tenderer in preparing this form.
- iii) Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION OF THE TENDERER attached to this Form of Tender.
- iv) The Form of Tenders shall include the following Forms duly completed and signed by the Tenderer.
 - a) Tenderer's Eligibility-Confidential Business Questionnaire
 - b) Certificate of Independent Tender Determination
 - c) Self-Declaration of the Tenderer

I.1 Date of this Tender submission

ITT No. KAA/OT/JKIA/0060/2024-2025 for the;

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.

(Eligibility dully registered youth group and women)

Alternative No.: N/A

To: Kenya Airports Authority.

- a) **No reservations:** We have examined and have no reservations to the tendering document, including Addenda issued in accordance with ITT9;
- b) **Eligibility:** We meet the eligibility requirements and have no conflict of interest in accordance with ITT4;
- c) **Tender-Securing Declaration:** We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender-Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with ITT21;
- d) **Conformity:** We offer to provide the Non-Consulting Services in conformity with the tendering document of the following: *[insert a brief description of the Non-Consulting Services]*;
- e) **Tender Price:** The total price of our Tender, excluding any discounts offered in item(f) below is: *[Insert one of the options below as appropriate]*

Lot No.	DESCRIPTION	TOTAL AMOUNT PER YEAR (KSHS) INCL. VAT
1.	PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1	
2.	PROVISION OF CLEANING SERVICES GENERAL	

	AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.	
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Note: Bidders who participate in more than one LOT should NOTE that they will only be awarded one lot. Kindly indicate your preferred LOT.

Prefer rank in priority.....

Option I, in case of one lot: Total price is: [insert the total price of the Tender in words and figures, indicating the various amounts and the respective currencies];

Or

Option 2, in case of multiple lots: (a) Total price of each lot [insert the total price of each lot in words and figures, indicating the various amounts and the respective currencies]; and (b) Total price of all lots (sum of all lots) [insert the total price of all lots in words and figures, indicating the various amounts and the respective currencies];

f) **Discounts:** The discounts offered and the methodology for their application are:

- i) The discounts offered are: [Specify in detail each discount offered.]
- ii) The exact method of calculations to determine the net price after application of discounts is shown below: [Specify in detail the method that shall be used to apply the discounts];

g) **Tender Validity Period:** Our Tender shall be valid for the period **156 days** from the date fixed for the Tender submission deadline (specified in TDS 23.1 (as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

h) **Performance Security:** If our Tender is accepted, we commit to obtain a Performance Security in accordance with the tendering document;

i) **One Tender Per Tenderer:** We are not submitting any other Tender(s) as an individual Tenderer, and we are not participating in any other Tender(s) as a Joint Venture member or as a subcontractor, and meet the requirements of ITT 4.3, other than alternative Tenders submitted in accordance with ITT 14;

j) **Suspension and Debarment:** We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA. Further, we are not ineligible under Kenya's official regulations or pursuant to a decision of the United Nations Security Council;

k) **State-owned enterprise or institution:** [select the appropriate option and delete the other] [We are not a state-owned enterprise or institution] / [We are a state-owned enterprise or institution but meet the requirements of ITT 4.6];

g) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: [insert complete name of each Recipient, its full address, and gratuity].

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate "none.")

a) [Delete if not appropriate, or amend to suit] We confirm that we understand the provisions relating to Standstill Period as described in this tendering document and the

- l) **Binding Contract:** We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- m) **Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive; and
- o) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.
- p) **Collusive practices:** We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the “Certificate of Independent tender Determination” attached below.
- q) **Code of Ethical Conduct:** We undertake to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from____(specify website) during the procurement process and the execution of any resulting contract.
- r) **Beneficial Ownership Information:** We commit to provide to the procuring entity the Beneficial Ownership Information in conformity with the Beneficial Ownership Disclosure Form upon receipt of notification of intention to enter into a contract in the event we are the successful tenderer in this subject procurement proceeding.
- s) We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:
 - i) Tenderer's Eligibility; Confidential Business Questionnaire—to establish we are not in any conflict to interest.
 - ii) Certificate of Independent Tender Determination—to declare that we completed the tender without colluding with other tenderers.
 - iii) Self-Declaration of the Tenderer—to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.
 - iv) Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in “**Appendix I - Fraud and Corruption**” attached to the Form of Tender.

Name of the Tenderer:.....

Name of the person duly authorized to sign the Tender on behalf of the Tenderer:

.....

Title of the person signing the Tender:.....

Signature of the person named above:

Date signed..... **day of**, **year.**

i) TENDERER'S ELIGIBILITY - CONFIDENTIAL BUSINESS QUESTIONNAIRE

Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

a) Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	KENYA AIRPORTS AUTHORITY
2	Reference Number of the Tender	KAA/OT/JKIA/0060/2024 - 2025
3	Date and Time of Tender Opening	
4	Name of the Tenderer	PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1. PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.
5	Full Address and Contact Details of the Tenderer	1. Country 2. City 3. Location 4. Building 5. Floor 6. Postal Address 7. Name and email of contact person.
6	Current Trade License Registration Number and Expiring date	
7	Name, country and full address (<i>postal and physical addresses, email, and telephone number</i>) of Registering Body/Agency	
8	Description of Nature of Business	
9	Maximum value of business which the Tenderer handles.	
10	State if Tenders Company is listed in stock exchange, give name and full address (<i>postal and physical addresses, email, and telephone number</i>) of state which stock exchange	

General and Specific Details

b) Sole Proprietor, provide the following details.

Name in full _____ Age _____

Nationality _____ Country of Origin _____

Citizenship _____

c) Partnership, provide the following details

	Names of Partners	Nationality	Citizenship	% Shares owned
--	-------------------	-------------	-------------	----------------

1				
2				
3				

d) Registered Company, provide the following details.

i) Private or public Company _____

ii) State the nominal and issued capital of the Company:-

Nominal Kenya Shillings (Equivalent) _____

Issued Kenya Shillings (Equivalent) _____

iii) Give details of Directors as follows.

	Names of Director	Nationality	Citizenship	% Shares owned
1				
2				
3				

(e) DISCLOSURE OF INTEREST-Interest of the Firm in the Procuring Entity.

i) Are there any person/persons in.....(*Kenya Airports Authority*) who has/have an interest or relationship in this firm? Yes/No.....

If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest or Relationship with Tenderer
1			
2			
3			

ii) Conflict of interest disclosure

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties, that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		

6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this Tender Document.		
	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the such Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract.		

f) Certification

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name _____

Title or Designation _____

(Signature)

(Date)

ii) CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

I, the undersigned, in submitting the accompanying Letter of Tender to the **Kenya Airports Authority for KAA/OT/JKIA/0060/2024 – 2025 for the Provision of Cleaning Services General Areas, Toilets, Pest Control Services at T1E at Jomo Kenyatta International Airport - Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screening Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport - Lot 2. (Eligibility dully registered youth group and women)** in response to the request for tenders made by: _____ [Name of Tenderer]

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of _____ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;
2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;
4. For the purposes of this Certificate and the Tender, I understand that the word “competitor” shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
 - a) Has been requested to submit a Tender in response to this request for tenders;
 - b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;
5. The Tenderer discloses that [tick one of the following, as applicable]:
 - a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
 - b) The Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;
6. In particular, without limiting the generality of paragraphs (5) (a) or (5) (b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - a) prices;
 - b) methods, factors or formulas used to calculate prices;
 - c) the intention or decision to submit, or not to submit, a tender; or
 - d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5) (b) above;
7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5) (b) above;
8. the terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5) (b) above.

Name _____

Title _____

Date _____

[Name, title and signature of authorized agent of Tenderer and Date]

(iii) SELF-DECLARATION FORMS

FORM SD 1

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.

I,..... of Post Office Box.....being a resident of.....in the Republic of.....do hereby make a statement as follows:-

1. THAT I am the Company Secretary/Chief Executive/Managing Director/Principal Officer/Director of *(insert name of the Company)* who is a Bidder in respect of **Tender No. KAA/OT/JKIA/0060/2024 – 2025 for the Provision of Cleaning Services General Areas, Toilets, Pest Control Services at T1E at Jomo Kenyatta International Airport - Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screening Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport - Lot 2. *(Eligibility dully registered youth group and women)*** and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.
3. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

.....
(Title)

.....
(Signature)

.....
(Date)

Bidder Official Stamp

FORM SD2

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

I,..... of P. O. Box.....being a resident of.....in the Republic of.....do hereby make a statement as follows:-

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of.....
..... (insert name of the Company) who is a Bidder in respect of **Tender No KAA/OT/JKIA/0060/2024 – 2025 for the Provision of Cleaning Services General Areas, Toilets, Pest Control Services at T1E at Jomo Kenyatta International Airport - Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screening Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport - Lot 2. (Eligibility dully registered youth group and women)** and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of(insert name of the Procuring entity) which is the procuring entity.
3. THAT the aforesaid Bidder, its servants and/or agents/subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of.....(name of the procuring entity).
4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender
5. THAT what is deponed to herein above is true to the best of my knowledge information and belief.

.....
(Title)

.....
(Signature)

.....
(Date)

Bidder's Official Stamp

DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I..... (person) on behalf of (*Name of the Business/Company/Firm*).....declare that I have read and fully understood the contents of the Public Procurement & Asset Disposal Act, 2015, Regulations and the Code of Ethics for persons participating in Public Procurement and Asset Disposal and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in Public Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....

Position.....

Office address..... Telephone.....

E-mail.....

Name of the Firm/Company.....

Date.....

(Company Seal/ Rubber Stamp where applicable)

Witness

Name.....

Sign.....

Date.....

...

iv) **APPENDIX 1-FRAUD AND CORRUPTION**

(Appendix 1 shall not be modified)

1. Purpose

The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (*no. 33 of 2015*) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

2. Requirements

The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.

Kenya's public procurement and asset disposal act (*no. 33 of 2015*) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:

- 1) A person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
- 2) A person referred to under subsection (1) who contravenes the provisions of that sub-section commits an offence;
- 3) Without limiting the generality of the subsection (1) and (2), the person shall be:-
 - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
 - b) if a contract has already been entered into with the person, the contract shall be voidable;
- 4) The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;
- 5) An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement:-
 - a) Shall not take part in the procurement proceedings;
 - b) Shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
 - c) shall not be a subcontractor for the tenderer to whom was awarded contract, or a member of the group of tenderers to whom the contract was awarded, but the subcontract or appointed shall meet all the requirements of this Act.
- 6) An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
- 7) If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5)
 - (a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer. Etc.

In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:

- a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:
 - i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

- ii) “fraudulent practice” is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
 - iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - v) “obstructive practice” is:
 - deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
 - acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3 e. below.
- (b) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:
- "fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive the procuring entity of the benefits of free and open competition.
- c) Rejects a proposal for award¹ of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
 - d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority(ies) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;
 - e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect² all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and
 - f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a “Self-Declaration Form” as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

¹For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in A consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

²Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

2 TENDERER INFORMATION FORM

[The Tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: [insert date (as day, month and year) of Tender submission].

ITT No.: _____ *[insert number of Tendering process]*

Alternative No.: _____ *[insert identification No if this is a Tender for an alternative]*

1. Tenderer's Name <i>[insert Tenderer's legal name]</i>
2. In case of JV, legal name of each member: <i>[insert legal name of each member in JV]</i>
3. Tenderer's actual or intended country of registration: <i>[insert actual or intended country of registration]</i>
4. Tenderer's year of registration: <i>[insert Tenderer's year of registration]</i>
5. Tenderer's Address in country of registration: <i>[insert Tenderer's legal address in country of registration]</i>
6. Tenderer's Authorized Representative Information Name: <i>[insert Authorized Representative's name]</i> Address: <i>[insert Authorized Representative's Address]</i> Telephone: <i>[insert Authorized Representative's telephone/fax numbers]</i> Email Address: <i>[insert Authorized Representative's email address]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT 4.4. <input type="checkbox"/> In case of JV, Form of intent to form JV or JV agreement, in accordance with ITT 4.1. <input type="checkbox"/> A current tax clearance certificate or tax exemption certificate in case of Kenyan tenderers issued by the Kenya Revenue Authority in accordance with ITT 4.14. <input type="checkbox"/> In case of state-owned enterprise or institution, in accordance with ITT 4.6 documents establishing: • 8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership. •

OTHER FORMS

3. TENDERER'S JV MEMBERS INFORMATION FORM

[The Tenderer shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Tenderer and for each member of a Joint Venture]].

Date..... *[insert date (as day, month and year) of Tender submission]*

ITT No.: *[insert number of Tendering process]*

Alternative No.:..... *[insert identification No if this is a Tender for an alternative]*

1.Tenderer's Name: <i>[insert Tenderer's legal name]</i>
2. Tenderer's JV Member's name: <i>[insert JV's Member legal name]</i>
3. Tenderer's JV Member's country of registration: <i>[insert JV's Member country of registration]</i>
4. Tenderer's JV Member's year of registration: <i>[insert JV's Member year of registration]</i>
5.Tenderer's JV Member's legal address in country of registration: <i>[insert JV's Member legal address in country of registration]</i>
6. Tenderer's JV Member's authorized representative information Name: <i>[insert name of JV's Member authorized representative]</i> Address: <i>[insert address of JV's Member authorized representative]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers of JV's Member authorized representative]</i> Email Address: <i>[insert email address of JV's Member authorized representative]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association) and/or registration documents of the legal entity named above, in accordance with ITT 4.4. <input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT 4.6.
8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

4 FORM OF TENDER SECURITY- DEMAND BANK GUARANTEE

Beneficiary: _____

Request for Tenders No: _____

Date: _____

TENDER GUARANTEE No.: _____

Guarantor: _____

2. We have been informed that _____ (herein after called "the Applicant") has submitted or will submit to the Beneficiary its Tender (hereinafter called "the Tender") for the execution of _____ under Request for Tenders No. _____ ("the ITT").
3. Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.
4. At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of _____ (_____) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:
 - a) Has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender ("the Tender Validity Period"), or any extension thereto provided by the Applicant; or
 - b) Having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the Performance.
5. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) thirty days after the end of the Tender Validity Period.
6. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

[signature(s)]

5. FORM OF TENDER SECURITY (TENDER BOND)

[The Surety shall fill in this Tender Bond Form in accordance with the instructions

indicated.] BOND NO. _____

1. BY THIS BOND *[name of tenderer]* as Principal (herein after called “the Principal”), and *[name, legal title, and address of surety]*, **authorized to transact business in** *[name of country of Purchaser]*, as Surety (herein after called “the Surety”), are held and firmly bound unto *[name of Purchaser]* as Obligee (herein after called “the Purchaser”) in the sum of *[amount of Bond]*¹ *[amount in words]*, for the payment of which sum, well and truly to be made, we, the said Principal and Surety, bind ourselves, our successors and assigns, jointly and severally, firmly by these presents.
2. WHEREAS the Principal has submitted or will submit a written Tender to the Purchaser dated the _____ Day of _____, 20_____, for the supply of *[name of Contract]* (herein after called the “Tender”).
3. NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Principal:
 - a) Has withdrawn its Tender during the period of Tender validity set forth in the Principal's Letter of Tender (“the Tender Validity Period”), or any extension thereto provided by the Principal; or
 - b) Having been notified of the acceptance of its Tender by the Purchaser during the Tender Validity Period or any extension thereto provided by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to tenderers (“ITT”) of the Purchaser's Tendering document.then the Surety undertakes to immediately pay to the Purchaser up to the above amount upon receipt of the Purchaser's first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.
4. The Surety hereby agrees that its obligation will remain in full force and effect upto and including the date 30 days after the date of expiration of the Tender Validity Period set forth in the Principal's Letter of Tender or any extension thereto provided by the Principal.
5. IN TESTIMONY WHEREOF, the Principal and the Surety have caused these presents to be executed in their respective names this day of _____ 20_____.

Principal: _____ Surety: _____
Corporate Seal (where appropriate)

(Signature)

(Printed name and title)

(Signature)

(Printed name and title)

¹The amount of the Bond shall be denominated in the currency Kenya shillings or the equivalent amount in a freely convertible currency.²If the most recent set of financial statements is for a period earlier than 12 months from the date of Tender, the reason for this should be justified.³If applicable

¹The amount of the Bond shall be denominated in Kenya Shillings or the equivalent amount in a freely convertible currency.¹ The Guarantor shall insert an amount representing the percentage of the Accepted Contract Amount specified in the Letter of Acceptance, less provisional sums, if any, and denominated either in the currency(cies) of the world

6 FORM OF TENDER - SECURING DECLARATION

[The Tenderer shall fill in this Form in accordance with the instructions indicated.]

Date:.....[date (as day, month and year)] ITT

Tender No. KAA/OT/JKIA/0060/2024-202

Alternative No.:N/A

To: **Kenya Airports Authority**

We, the undersigned, declare that:

We understand that, according to your conditions, Tenders must be supported by a Tender-Securing Declaration.

We accept that we will automatically be suspended from being eligible for Tendering or submitting proposals in any contract with the Procuring Entity for the period of time of *[number of months or years]* starting on *[date]*, if we are in breach of our obligation(s) under the Tender conditions, because we:

- a) Have withdrawn our Tender during the period of Tender validity specified in the Form of Tender; or
- b) Having been notified of the acceptance of our Tender by the Procuring Entity during the period of Tender validity, (i) fail to sign the Contract agreement; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITT.

We understand this Tender Securing Declaration shall expire if we are not the successful Tenderer, upon the earlier of (i) our receipt of your notification to us of the name of the successful Tenderer; or (ii) twenty-eight days after the expiration of our Tender.

Name of the Tenderer* _____

_____ Name of the person duly authorized to sign the Tender on behalf

of the Tenderer** _____

_____ Title of the person signing the Tender _____

_____ Signature of the person named above _____

_____ Date signed _____ day of _____.

*: In the case of the Tender submitted by joint venture specify the name of the Joint Venture as Tenderer

**: Person signing the Tender shall have the power of attorney given by the Tenderer attached to the Tender

[Note: In case of a Joint Venture, the Tender-Securing Declaration must be in the name of all members to the Joint Venture that submits the Tender.]

QUALIFICATION FORMS

7. FOREIGN TENDERERS 40% RULE

Pursuant to ITT 3.9, a foreign tenderer must complete this form to demonstrate that the tender fulfils this condition.

ITEM	Description of Work Item	Describe location of Source	COST in K. shillings	Comments, if any
A	Local Labor			
1				
2				
3				
4				
5				
B	Sub contracts from Local sources			
1				
2				
3				
4				
5				
C	Local materials			
1				
2				
3				
4				
5				
D	Use of Local Plant and Equipment			
1				
2				
3				
4				
5				
E	Add any other items			
1				
2				
3				
4				
5				
6				
	TOTAL COST LOCAL CONTENT		XXXXX	
	PERCENTAGE PRICE OF CONTRACT			

8 FORM EQU: EQUIPMENT

The Tenderer shall provide adequate information to demonstrate clearly that it has the capability to meet the requirements for the key equipment listed in Section III, Evaluation and Qualification Criteria. A separate Form shall be prepared for each item of equipment listed, or for alternative equipment proposed by the Tenderer.

Equipment information	Name of manufacturer	Model and power rating
	Capacity	Year of manufacture
Current status	Current location	
	Details of current commitments	
Source	Indicate source of the equipment <input type="checkbox"/> Owned <input type="checkbox"/> Rented <input type="checkbox"/> Leased <input type="checkbox"/> Specially manufactured	

Omit the following information for equipment owned by the Tenderer.

Owner	Name of owner	
	Address of owner	
	Telephone	Contact name and title
	Fax	Telex
Agreements	Details of rental / lease / manufacture agreements specific to the project	

9 **FORM PER-1** Tenderer's/Contractor's

Representative and Key Personnel Schedule

Tenderers should provide the names and details of the suitably qualified Contractor's Representative and Key Personnel to perform the Contract. The data on their experience should be supplied using the Form PER-2 below for each candidate.

Tenderer's/Contractor' Representative and Key Personnel.

1.	Title of position: Contractor's Representative	
	Name of candidate:	
	Duration of appointment:	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	Time commitment: for this position:	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	Expected time schedule for this position:	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
2.	Title of position: [_____]	
	Name of candidate:	
	Duration of appointment:	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	Time commitment: for this position:	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	Expected time schedule for this position:	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
3.	Title of position: [_____]	
	Name of candidate:	
	Duration of appointment:	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	Time commitment: for this position:	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	Expected time schedule for this position:	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
4.	Title of position: [_____]	
	Name of candidate:	
	Duration of appointment:	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	Time commitment: for this position:	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	Expected time schedule for this position:	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>

5.	Title of position: <i>[insert title]</i>	
	Name of candidate	
	Duration of appointment:	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	Time commitment: for this position:	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	Expected time schedule for this position:	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>

10. FORM PER - 2:

Resume and Declaration - Contractor's Representative and Key Personnel.

Name of Tenderer		
Position[#1] <i>[title of position from Form PER-1]</i>		
Personnel information	Name:	Date of birth:
	Address:	E-mail:
	Professional qualifications:	
	Academic qualifications:	
	Language proficiency: <i>[language and levels of speaking, reading and writing skills]</i>	
Details	Address of Procuring Entity:	
	Telephone:	Contact (manager / personnel officer):
	Fax:	
	Jobtitle:	Years with present Procuring Entity:

Summarize professional experience in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

Project	Role	Duration of involvement	Relevant experience
<i>[main project details]</i>	<i>[role and responsibilities on the project]</i>	<i>[time in role]</i>	<i>[describe the experience relevant to this position]</i>

Declaration

I, the undersigned..... *[insert either "Contractor's Representative" or "Key Personnel" as applicable]*, certify that to the best of my knowledge and belief, the information contained in this Form PER-2 correctly describes myself, my qualifications and my experience.

I confirm that I am available as certified in the following table and throughout the expected time schedule for this position as provided in the Tender:

Commitment	Details
Commitment to duration of contract:	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>

Time commitment:

	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>
--	--

I understand that any misrepresentation or omission in this Form may:

- a) be taken into consideration during Tender evaluation;
- b) result in my disqualification from participating in the Tender;
- c) result in my dismissal from the contract.

Name of Contractor's Representative or Key Personnel: _____ *[insert name]*

Signature: _____

Date: (day month year): _____

Countersignature of authorized representative of the Tenderer:

Signature: _____

Date: (day month year): _____

TENDERERS QUALIFICATION WITHOUT PREQUALIFICATION

To establish its qualifications to perform the contract in accordance with Section III, Evaluation and Qualification Criteria the Tenderer shall provide the information requested in the corresponding Information Sheets included hereunder.

11 FORM EL I -1.1

Tenderer Information

Form

Date: _____

ITT No. and title: _____

Tenderer's name
In case of Joint Venture (JV), name of each member:
Tenderer's actual or intended country of registration: <i>[indicate country of Constitution]</i>
Tenderer's actual or intended year of incorporation:
Tenderer's legal address[in country of registration]:
Tenderer's authorized representative information Name: _____ Address: _____ Telephone/Fax numbers: _____ E-mailaddress: _____
1. Attached are copies of original documents of <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT 4.4 <input type="checkbox"/> In case of JV, letter of intent to form JV or JV agreement, in accordance with ITT 4.1 <input type="checkbox"/> Legal and financial autonomy <input type="checkbox"/> In case of state-owned enterprise or institution, in accordance with ITT 4.6, documents establishing: Operation under commercial law Establishing that the Tenderer is not under the supervision of the Procuring Entity 2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

12 FORM ELI - 1.2

Tenderer's JV Information Form

(to be completed for each member of Tenderer's JV)

Date: _____

ITT No. and title: _____

Tenderer's JV name:
JV member's name:
JV member's country of registration:
JV member's year of constitution:
JV member's legal address in country of constitution:
JV member's authorized representative information Name: _____ Address: _____ Telephone/Fax numbers: _____ E-mail address: _____
1. Attached are copies of original documents of <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with ITT 4.4. <input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT 4.6. 2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

13. FORM CON -2

Historical Contract Non-Performance, Pending Litigation and Litigation

History. Tenderer's Name: _____

Date: _____

JV Member's Name _____

ITT No. and title: _____

Non-Performed Contracts in accordance with Section III, Evaluation and Qualification Criteria			
<input type="checkbox"/> Contract non-performance did not occur since 1 st January <i>[insert year]</i> specified in Section III, Evaluation and Qualification Criteria, Sub-Factor 2.1.			
<input type="checkbox"/> Contract(s) not performed since 1 st January <i>[insert year]</i> specified in Section III, Evaluation and Qualification Criteria, requirement 2.1			
Year	Non-performed portion of contract	Contract Identification	Total Contract Amount (current value, currency, exchange rate and Kenya Shilling equivalent)
<i>[insert year]</i>	<i>[insert amount and percentage]</i>	Contract Identification: <i>[indicate complete contract name/ number, and any other identification]</i> Name of Procuring Entity: <i>[insert full name]</i> Address of Procuring Entity: <i>[insert street/city/country]</i> Reason(s) for nonperformance: <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>
Pending Litigation, in accordance with Section III, Evaluation and Qualification Criteria			
<input type="checkbox"/> No pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3.			
<input type="checkbox"/> Pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3 as indicated below.			

Year of dispute	Amount in dispute (currency)	Contract Identification	Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)
		Contract Identification: _____ Name of Procuring Entity: _____ Address of Procuring Entity: _____ Matter in dispute: _____ Party who initiated the dispute: _____ Status of dispute: _____	
		Contract Identification: _____ Name of Procuring Entity: _____ Address of Procuring Entity: _____ Matter in dispute: _____ Party who initiated the dispute: _____ Status of dispute: _____	

Litigation History in accordance with Section III, Evaluation and Qualification Criteria

- ☐ No Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4.
- ☐ Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4 as indicated below.

Year of award	Outcome as percentage of Net Worth	Contract Identification	Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)
---------------	------------------------------------	-------------------------	---

<i>[insert year]</i>	<i>[insert percentage]</i>	Contract Identification: <i>[indicate complete contract name, number, and any other identification]</i> Name of Procuring Entity: <i>[insert full name]</i> Address of Procuring Entity: <i>[insert street/city/country]</i> Matter in dispute: <i>[indicate main issues in dispute]</i> Party who initiated the dispute: <i>[indicate "Procuring Entity" or "Contractor"]</i> Reason(s) for Litigation and award decision <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>
----------------------	----------------------------	--	------------------------

14 FORM FIN –3.1:

Financial Situation and Performance

Tenderer's Name: _____

Date: _____

JV Member's Name _____

ITT No. and title: _____

6.4.1. Financial Data

Type of Financial information in _____ (currency)	Historic information for previous _____ years, _____ (amount in currency, currency, exchange rate*, USD)				
	Year 1	Year 2	Year 3	Year 4	Year 5
Statement of Financial Position (Information from Balance Sheet)					
Total Assets (TA)					
Total Liabilities (TL)					
Total Equity/Net Worth (NW)					
Current Assets (CA)					
Current Liabilities (CL)					
Working Capital (WC)					
Information from Income Statement					
Total Revenue (TR)					
Profits Before Taxes (PBT)					
Cash Flow Information					
Cash Flow from Operating Activities					

*Refer to ITT 15 for the exchange rate

15. Sources of Finance

Specify sources of finance to meet the cash flow requirements on works currently in progress and for future contract commitments.

No.	Source of finance	Amount (Kenya Shilling equivalent)
1		
2		
3		

Financial documents

The Tenderer and its parties shall provide copies of financial statements for _____ years pursuant Section III, Evaluation and Qualifications Criteria, Sub-factor 3.1. The financial statements shall:

- a) reflect the financial situation of the Tenderer or in case of JV member, and not an affiliated entity (such as parent company or group member).
- b) Be independently audited or certified in accordance with local legislation.
- c) Be complete, including all notes to the financial statements.
- d) Correspond to accounting periods already completed and audited.

Attached are copies of financial statements² for the _____ years required above; and complying with the requirements

²If the most recent set of financial statements is for a period earlier than 12 months from the date of Tender, the reason for this should be justified.

15. Sources of Finance

Specify sources of finance to meet the cash flow requirements on works currently in progress and for future contract commitments.

No.	Source of finance	Amount (Kenya Shilling equivalent)
1		
2		
3		

Financial documents

The Tenderer and its parties shall provide copies of financial statements for _____ years pursuant Section III, Evaluation and Qualifications Criteria, Sub-factor 3.1. The financial statements shall:

- a) reflect the financial situation of the Tenderer or in case of JV member, and not an affiliated entity (such as parent company or group member).
- b) Be independently audited or certified in accordance with local legislation.
- c) Be complete, including all notes to the financial statements.
- d) Correspond to accounting periods already completed and audited.

Attached are copies of financial statements² for the _____ years required above; and complying with the requirements

16 FORM FIN –3.2:

Average Annual Construction Turnover

Tenderer's Name: _____

Date: _____

JV Member's Name _____

ITT No. and title: _____

		Annual turnover data (construction only)	
Year	AmountCurrency	Exchange rate	Kenya Shilling equivalent
<i>[indicate year]</i>	<i>[insert amount and indicate currency]</i>		
Average Annual Construction Turnover *			

* See Section III, Evaluation and Qualification Criteria, Sub-Factor 3.2.

17. FORM FIN -3.3:

Financial Resources

Specify proposed sources of financing, such as liquid assets, unencumbered real assets, lines of credit, and other financial means, net of current commitments, available to meet the total construction cash flow demands of the subject contractor contracts as specified in Section III, Evaluation and Qualification Criteria.

Financial Resources		
No.	Source of financing	Amount (Kenya Shilling equivalent)
1		
2		
3		

18. FORM FIN -3.4:

Current Contract Commitments / Works in Progress

Tenderers and each member to a JV should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

Current Contract Commitments					
No.	Name of Contract	Procuring Entity's Contact Address, Tel,	Value of Outstanding Work [Current Kenya Shilling /month Equivalent]	Estimated Completion Date	Average Monthly Invoicing Over Last Six Months [Kenya Shilling /month]
1					
2					
3					
4					
5					

19. FORM EXP - 4.1

General Relevant Work Experience

Tenderer's Name: _____

Date: _____

JV Member's Name _____

ITT No. and title: _____

Page _____ of _____ pages

Starting Year	Ending Year	Contract Identification	Role of Tenderer
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	

20. FORM EXP - 4.2 (a)

Specific Work and Management Experience

Tenderer's Name: _____

Date: _____

JV Member's Name _____

ITT No. and title: _____

Similar Contract No.	Information			
Contract Identification				
Award date				
Completion date				
Role in Contract	Prime Contractor <input type="checkbox"/>	Member in JV <input type="checkbox"/>	Management Contractor <input type="checkbox"/>	Sub-contractor <input type="checkbox"/>
Total Contract Amount			Kenya Shilling	
If member in a JV or sub-contractor, specify participation in total Contract amount				
Procuring Entity's Name:				
Address: Telephone/fax number E-mail:				
Description of the similarity in accordance with Sub-Factor 4.2(a) of Section III:				
1. Amount				
2. Physical size of required works items				
3. Complexity				
4. Methods/Technology				
5. Construction rate for key activities				
6. Other Characteristics				

21. FORMEXP- 4.2 (b)

Work Experience in Key Activities

Tenderer's Name: _____ Date: _____

Tenderer's JV Member Name: _____

Sub-contractor's Name³ (as per ITT 34): _____

ITT No. and title: _____

All Sub-contractors for key activities must complete the information in this form as per ITT 34 and Section III, Evaluation and Qualification Criteria, Sub-Factor 4.2.

1. Key Activity No One:

Information				
Contract Identification				
Award date				
Completion date				
Role in Contract	Prime Contractor <input type="checkbox"/>	Member in JV <input type="checkbox"/>	Management Contractor <input type="checkbox"/>	Sub-contractor <input type="checkbox"/>
Total Contract Amount			Kenya Shilling	
Quantity (Volume, number or rate of production, as applicable) performed under the contract per year or part of the year	Total quantity in the contract (i)	Percentage participation (ii)	Actual Quantity Performed (i) x (ii)	
Year 1				
Year 2				
Year 3				
Year 4				
Procuring Entity's Name:				
Address:				
Telephone/fax number				
E-mail:				
Description of the key activities in accordance with Sub-Factor 4.2(b) of Section III:				
1				
2				
3				
4				
5				

2 Activity No. Two

3.

³If applicable

SCHEDULE FORMS

*[The Tenderer shall fill in these Forms in accordance with the instructions indicated. The list of line items in column 1 of the **Activity Schedules** shall coincide with the List of Non-Consulting Services specified in the Procuring Entity's Requirements.]*

SCHEDULE OF REQUIREMENTS FOR GENERAL AREAS AND TOILETS

The materials and equipment provided must be adequate to provide the service to the required standard and must be available and in use on site for the duration of the contract. The equipment must be maintained in good working condition at all times. Tools and equipment's shall include but not limited to the following:

DETAILED SCOPE AND SPECIFICATIONS

DESCRIPTION

This is Provision of Cleaning Services General Areas and Toilets as per the provided specifications. The Provision of the services shall be executed and maintained in the strict accordance with the contract to the satisfaction of the Airport manager and shall comply with and adhere strictly to the Airport manager's (or his representative's) instructions and directions.

The Kenya Airports Authority shall carry out inspection of the materials as specified in the scope of works and bills of quantities. The results of the inspections shall be factored in the inspection form. Less quantities or quality, faulty materials (tissue papers, hand paper towels, hand cream, multi-purpose soap, disinfectant, urinal balls, pledge, jik and air fresheners will not be accepted, they should be in good condition at the time of delivery.

AVAILABILITY OF SITE

The washroom consumables will be delivered at Jomo Kenyatta International Airport.

RESPONSIBILITY AND OBLIGATION OF THE CONTRACTOR

The client shall; -

- 1) Provide cleaning services – General areas, Toilets as per the scope of work.
- 2) Provide Supervision and Cleaning personnel.
- 3) Provide washroom consumables, cleaning materials and equipment's-
- 4) Provide litter bins to the washrooms, offices, and screening booths and public areas
- 5) Provide adequate number of sanitary bins as provided in the Bills of quantities for each lot.
- 6) Provide Housekeeping trolleys for carrying cleaning detergents/equipment's by stewards and distribution of washroom consumables by supervisors as defined in the Bills of quantities.
- 7) Provide sprayer cans for disinfecting trays and for holding cleaning detergents.
- 8) Provide PPE's to all the staff who will be working in the Airport
- 9) Provide small/medium/large litter bin in the offices, and VIP Lounge. (Nb) Large litter bins will be Provided in the public areas and Airside.
- 10) Provide garbage collection trolleys mounted on wheels and covered with a lid
- 11) Provide Polythene Liner bags as per the Bills of quantities.
- 12) Provide color coded mop buckets in both the washrooms and public areas eg Blue mop buckets will be for public areas whereas red mop buckets will be used in the washrooms.

- 13) Provide Automatic Air fresheners in each washroom compartment.
- 14) Provide transport to the Airport and transport them back home.
- 15) Provide duty roster and shift schedules to cover 24 hours' operation.
- 16) Provide uniform to all staff working at the Terminals
- 17) Provide security permits to the staff.
- 18) Provide transport to the staff working in the Airport to and from the Airport.
- 19) Provide sanitary bins to all ladies cubicles in the washrooms, (including VIP lounges washrooms)
Provide cleaning materials - Mop Buckets, mops, floor shining mops, window cleaners (telescopic), Scrubbing Buffing machines with a corresponding number of extension cables, wet and dry vacuum cleaner, broom/hand brooms/Makuti brooms, dust pan/Dust broom, deck scrubbers, yellow dusters and White cleaning cloths, Ordinary dusters, sheep skin and shining mops, ladders, helmets, gloves and dust masks, ear plugs/ muffs, safety boots, caution signs ,house keeper trolleys (Trolleys capable of carrying at least 50 kg (passenger trolleys not allowed for contractor use) at least 1 Trolley, swing bins with polythene linings white or cream, garbage Collection Trolleys mounted on wheels and covered with a lid (At least 1) one (1) set of well fitted Uniforms and a pair of black flat shoes, a set of gumboots for use in flooded areas.

SCHEDULE OF CLEANING EQUIPMENT MUST BE OFFERED BY BIDDER– LOT 1

NO.	DESCRIPTION	Unit	Quantity
1.	Wet and dry machine	No.	01
2.	Scrubbing Machine (Ordinary)	No.	01
3.	Housekeeper Trolley	No.	06
5	Sanitary Bins	No.	15
6	Scaffolding	No.	01
7	Garbage Collection Trolley Size = (1.1m x 0.98m)	No.	01

SCHEDULE OF EQUIPMENT MUST BE OFFERED BY BIDDER – LOT 2

NO.	DESCRIPTION	Unit	Quantity
1.	Scrubbing Machine	No.	02
2.	Dry and wet vacuum cleaner	No.	01
3.	Dust Blower	No.	01
4.	Housekeeper Trolleys	No.	04
5.	Sanitary Bins	No.	15
6.	Linner bags clear	No.	50
7.	Clear Linner bags	No	50
8.	Scaffolding	No.	01

RESPONSIBILITY AND OBLIGATION OF THE CLIENT

The Client shall;-

- 1) The client shall avail the storage space for the materials as per KAA Marketing Department guidelines for allocation of spaces at a cost.
- 2) Make payments when they fall due in accordance with the terms of the contract.
- 3) Provide a source of water /power for cleaning.
- 4) Provide tissue and hand paper dispensers.

TRANSPORT.

The contractor shall provide transport for the staff working in the Airport to and from the Airport.

PERFORMANCE

The cleaning materials, consumables, equipment's provided must be adequate to provide the service required standard and must be available and in use on site for the duration of the contract. The materials must be delivered in good condition at all times. Consumables shall include;

Jumbo tissue papers, hand papers, Detergents, disinfectants, air fresheners, pledges and bleach.

METHOD OF MEASUREMENT

After the delivery of the services the contractor will be paid upon submission of the invoice in accordance with the priced bills of quantities and after certification by the authorized representative of the Authority that the materials were delivered giving sufficient details.

MATERIALS

The services shall be supplied as per as per the prices charged by the contractor under the contract and shall not vary from the prices by the contractor in its tender.

EXECUTION

The contractor shall supply the materials in Jomo Kenyatta International Airport for a period of three (3) years.

QUALITY CONTROL

Upon delivery of the services, the contractor and the authorized representatives will carry out inspections of the services delivered to ascertain their conformity with the schedule of requirements to the satisfaction of the Authority. The inspection report will form the basis of the payment to the contractor.

1. The Specifications and Priced Activity Schedule

1. SCHEDULE OF OFFER – WASHROOM CLEANING CONSUMABLES – LOT 1

NO.	DESCRIPTION	Unit	Qty Per Month	Rate (KES)	Total Amount Per Annum (Keshs)
1)	Jumbo Tissue paper (bale) (good quality, white in color, dustless, two ply 150mm X 120mm)	No.	135		
2)	Hand Paper Towels, good quality, Embossed, Multi-Fold, size (240 sheets) Super absorbent (bale)	No.	140		
3)	Hand Cream good quality, pink in color and of good scent (20 litre package)	No.	100		

4)	Multi – purpose soap-(20 litre package)	No.	320		
5)	Disinfectant -(20 litre package) Jericans	No.	320		
6)	Urinal mats – (Dozen)	No.	03		
7)	Sanitary bins (pcs)	No.	25		
8)	Wood Polish – Pledge (300ml) or its equivalent - (pcs)	No.	6 pcs		
9)	Bleach (20 litre package) Jericans	No.	360		
10)	Automatic Air fresheners 250ml (piece)	No.	19		
11)	Clear liner bags – extra-large (1x1.4m) (50 pcs each pack)	No.	02		
12)	Black liner bags - Extra Large (1x1.4m) (50 pack package)	No.	02		
13)	Windowlene (pcs)	No.	10		
Sub total to be taken to Summary -Lot 1					

SCHEDULE OF OFFER –WASHROOM CLEANING CONSUMABLES – LOT 2

NO.	DESCRIPTION	Unit	Qty Per Month	Rate (KES)	Total Amount Per Annum (Keshs)
1.	Jumbo Tissue paper (bale) (good quality, white in color, dustless, two ply, 150mm X120mm	No.	35		
2.	Hand Paper Towels, good quality, Embossed, Multi-Fold, size (240 sheets) Super absorbent(bale)	No.	40		
3.	Hand Cream good quality, pink in color and of good scent (20 litre package) Jericans	No.	100		
4.	Multi – purpose soap-(20 litre package) Jericans	No.	160		
5.	Disinfectant - (20 litre package) Jericans	No.	80		
6.	Polish – (20 litre Package)	No.	40		
7.	Stripper – (20 litre package)	No.	20		
8.	Sanitary Bins	No.	11		
9.	Urinal Mats – (Dozen)	No.	08		
10.	Wood polish 300ml or its equivalent - piece	No.	08		
11.	Bleach (20 liter package) Jericans	No.	80		
12.	Automatic Air fresheners (Dozen)	No.	01		
13.	Clear liner bags extra - large (50 pack package) (1x1.4m)	No.	01		
14.	Black liner bags - extra Large (50 pack package) (1 x1.4m)	No.	01		
Sub total to be taken to Summary -Lot 2					

BILLS OF QUANTITIES**PERSONNEL COST ANALYSIS BREAK DOWN – GENERAL AREAS AND TOILETS – LOT 1**

PERSONNEL	BASIC SALARY PER MONTH (KSHS)	HOUSE ALLOWANCE PER MONTH (KSHS)	BASIC SALARY INCLUSIVE OF HOUSE ALLOWANCE PER YEAR (KSHS)
BASIC SALARY FOR ONE (1) SITE MANAGER.			
HOUSE ALLOWANCE FOR ONE (1) SITE MANAGER.			
BASIC SALARY FOR 33 STEWARDS			
HOUSE ALLOWANCE FOR -33 STEWARDS			
BASIC SALARY FOR THREE (3) SUPERVISORS.			
HOUSE ALLOWANCE FOR THREE (3) SUPERVISORS.			
BASIC SALARY FOR ONE (1) PLUMBER			
HOUSE ALLOWANCE FOR ONE (1) PLUMBER			
WIBA			
TOTAL COST to be taken to Summary- Lot 1.			

Note: Bidders are advised to ensure that the quoted total cost covers the staff salaries and a reasonable profit. Where salaries indicated do not meet the minimum government wage rate as gazetted or you have costed your bid below the indicated salary (basic plus house allowance) to be paid to each of the categories of staff, the bid shall not be considered as responsive irrespective of having met all the other requirements.

PERSONNEL COST ANALYSIS BREAK DOWN – GENERAL AREAS AND TOILETS - LOT 2

COSTS ACTIVITIES	BASIC SALARY PER MONTH (KSHS)	HOUSE ALLOWANCE PER MONTH (KSHS)	BASIC SALARY INCLUSIVE OF HOUSE ALLOWANCE PER YEAR (KSHS)
BASIC SALARY FOR 26 STEWARDS.			
HOUSE ALLOWANCE FOR 26 STEWARDS.			
BASIC SALARY FOR THREE (3) SUPERVISORS.			
HOUSE ALLOWANCE FOR THREE (3) SUPERVISORS.			
BASIC SALARY FOR ONE (1) PLUMBER			
HOUSE ALLOWANCE FOR ONE (1) PLUMBER			
WIBA			
TOTAL COST to be taken to Summary - Lot 2			

Note: Bidders are advised to ensure that the quoted total cost covers the staff salaries and a reasonable profit. Where salaries indicated do not meet the minimum government wage rate as gazetted or you have costed your bid below the indicated salary (basic plus house allowance) to be paid to each of the categories of staff, the bid shall not be considered as responsive irrespective of having met all the other requirements.

2. BILL OF QUANTITIES FOR TERMINAL 1E: PROVISION OF CLEANING SERVICES FOR GENERAL AREAS LOT 1

ROOM NO.	FLOOR AREAS	FLOOR TYPE	AREA IN SQUARE METER	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
1.	Porch	Linoleum	91		
2.	Meeters/Greeters Area	Linoleum	675		
3.	Corridor to toilets	Linoleum	33		
4.	PRM Toilet plus Storage	Linoleum	14		
5.	KAA customer service	Linoleum	43		
6.	Staff Office	Linoleum	23		
7.	Staff Office	Linoleum	23		
8.	Staff office	Linoleum	29		
9.	KAA Security	Linoleum	34		
10.	Oversize baggage	Linoleum	44		
11.	KAA Security	Linoleum	45		
12.	KAA Security	Linoleum	45		
13.	Lounge	Linoleum	23		
14.	Lounge	Linoleum	23		
15.	PI Room	Linoleum	21		
16.	PI Room	Linoleum	29		
17.	VIP Lounge	Tiles	43.86		
18.	Electrical Data, controlling	Linoleum	20		
19.	M-Room	Linoleum	14		
20.	Corridor to toilets	Linoleum	17		
21.	Corridor to toilets	Linoleum	18		
22.	Immigration area	Linoleum	720		
23.	Baggage claim hall	Linoleum	2300		
24.	Open space	Linoleum	550		
25.	Corridor from lift plus stairs to bridge	Linoleum	106		
26.	1 st Floor – Area between 748, jambo and AFS	linoleum	266		
27.	Area between Swissport and Amref	linoleum	232		
28.	Screening area	Linoleum	650		
29.	Security office	Linoleum	40		
30.	M&E technics	Linoleum	37		

ROOM NO.	FLOOR AREAS	FLOOR TYPE	AREA IN SQUARE METER	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
31.	KAA Customer care	Linoleum	39		
32.	Corridor	Linoleum	267		
33.	Prayer Room	Linoleum	58		
34.	Corridor	Linoleum	383		
35.	Gate 4A	Linoleum	390		
36.	Area adjacent to Chapel	linoleum	21		
37.	Gate 4B	Linoleum	17		
38.	Corridor	Linoleum	21		
39.	Glass Doors/Frames	Glass/ Metal	125.90		
40.	Glass Windows	Glass	1870.69		
41.	Long Glass Windows	Glass	148.27		
42.	Pavement Exit	Concrete	179.48		
43.	Pavement Exit	Concrete/ Slabs	179.48		
44.	Pavement (Airside)	Concrete	1160.82		
45.	Concrete Wall	Concrete	63.54		
46.	Tiled Area Arrival Entrance	Tiled	71.07		
47.	Concrete Wall	Concrete	7.80		
48.	Wall Level 1 (Corridor)	Metal	440		
49.	External Wall /Air Vents (Inner/Outer)	Metal	640		
50.	Metal frames/ Fittings /Fixtures (inner/outer)	Metal	Lump Sum		
	Sub total to be taken to Summary -Lot 1				

3. BILL OF QUANTITIES: PROVISION OF CLEANING SERVICES FOR TOILETS – LOT 1

Room No.	AREA/ LOCATION	Facility description	Toilet	No. OF CUBICLES	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
1	MEETER/ GREETER AREA					
		01 WHB	Ladies			
		2 WCs	Ladies	02		
		01 WHB	Gents			
		1 WC	Gents	01		
		2 Urinals	Gents			

2	IMMIGRATION AREA	3 WHB	Ladies			
		3 WCs	Ladies	03		
		3 WHB	Gents			
		3 WCs	Gents	03		
		2 Urinals	Gents			
3	PWD	1 WHB	Unisex			
		1 WC	Unisex	01		
		1 Urinal	Unisex			
4	CREW AIRSIDE					
		2 WC	Ladies	02		
		1 WHB	Ladies			
		1 WC	Gents	01		
		2 Urinals	Gents			
		2 WHB	Gents			
5	BAGGAGE HALL					
		4 WHB	Ladies			
		3 WC	Ladies	03		
		2 WHB	Gents			
		3 WCs	Gents	03		
		2 Urinals	Gents			
6	PWD	1 WHB				
		1 WC	Unisex	01		
		1 Urinal	Unisex			
7	PI ROOMS	1 WHB	Gents			
		1 WC	Gents	01		
		1 Urinal	Gents			
		1 WHB	Ladies			
		1 WC	Ladies	01		
8	SECONDARY SCREENING	1 WHB	Gents			
		1 WC	Gents	01		
		1 Urinal	Gents			
		1 WHB	Ladies			
		2 WC	Ladies	02		
9	TURKISH LOUNGE	1 WHB	Gents			
		1 WC	Gents	01		
		1 Urinal	Gents	01		
		1 WHB	Ladies	02		
		2 WC	Ladies	02		
10	PWD	1 WB	Unisex	01		
		1 WC	Unisex	01		

		1 Urinal	Unisex	01		
11	HAND WASHING POINTS	2 Basins	Public	02		
12	T2 (Arrivals)	04 WC	Ladies	04		
	Public Toilet	02 WHB		02		
		03 WC	Ldies	03		
	Sub total to be taken to Summary -Lot 1					

BILL OF QUANTITIES FOR SCREENING AREA: PROVISION OF PEST CONTROL SERVICES T1E

AREA	AREA IN SQ. METERS	RATE PER SQ.METER (KSH)	TOTAL (KSHS) PER YEAR	
Open Area at Food & Beverage	90.97			Monthly
Porch	90.97			Monthly
Meeter/Greeter Area	674.75			Monthly
Corridor to toilets	32.99			Monthly
PRM Toilette plus Storage	14.00			Monthly
Police office	44.98			Monthly
KAA customer service	42.92			Monthly
Staff Office	23.00			Monthly
Staff Office	23.00			Monthly
Staff office	29.00			Monthly
Customs office	11.00			Monthly
Customs office	11.00			Monthly
Customs office	38.00			Monthly
KAA Security	34.00			Monthly
KAA customer service	30.00			Monthly
Office E	23.00			Monthly
Office D	22.00			Monthly
Office C	22.00			Monthly
Office B	25.00			Monthly
Office A	25.00			Monthly
Oversize baggage	44.00			Monthly
KAA Security	45.00			Monthly
Staff	45.00			Monthly
Immigration Office	7.00			Monthly
Immigration Office	7.00			Monthly
Immigration Office	10.00			Monthly
Immigration Office	61.00			Monthly
Office C1	25.00			Monthly
Office D1	14.00			Monthly
Office E1	25.00			Monthly
Office A1	28.00			Monthly
Office B1	28.00			Monthly

Bank	23.00			Monthly
Bank	23.00			Monthly
PI Room	21.00			Monthly
PI Room	29.00			Monthly
Electrical Data, controlling	20.00			Monthly
M-Room	14.00			Monthly
Ground Handler	215.20			Monthly
Corridor to toilettes	20.00			Monthly
Corridor to toilettes	18.00			Monthly
NCIS	22.00			Monthly
Kephis	22.00			Monthly
Port Health	22.00			Monthly
Immigration area	719.74			Monthly
Baggage claim hall	2,300.00			Monthly
	549.80			Monthly
Area adjacent Chapel and open area at Level 1	713.00			Monthly
Corridor from lift plus stairs to bridge	105.96			Monthly
Bridge	140.00			Monthly
Screening area	649.76			Monthly
Offices	268.16			Monthly
Security office	40.00			Monthly
M&E technics	37.00			Monthly
KAA Customer care	39.00			Monthly
Prayer Room	58.00			
Corridor	382.86			
Shops	70.00			Monthly
Gate 4 A	389.85			Monthly
Gate 4 B	17.00			Monthly
Corridor	21.00			Monthly
Sub total to be taken to Summary -Lot 1				

a) **PROVISION OF CLEANING SERVICES GENERAL AREAS AT PRIMARY SCREENING YARD (CONSUMABLES)– LOT 2**

ROOM NO.	FLOOR AREAS	FLOOR TYPE	AREA IN SQ. METERS	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
	ROAD PAVEMENT AREAS				
	PAVED FOOT PATH	SLABS	1,178.01		
	ASPHALT AREAS		28,613.95		
	CABRO AREAS	CABRO	6,459.92		
	CONCRETE AREAS	CONCRETE	3,651		
BLOCK A	BLOCK A- PEDESTRIAN SCREENING				
	EXTERNAL FLOOR FINISH	MAZERA STONES	54		
	INTERNAL FLOOR FINISH	POCRCELAIN TILES	65.30		
BLOCK B	BLOCK B- ABLUTION BLOCK	MAZERA STONES			
		EXTERNAL FLOOR AREAS	29.2		
BLOCK C	BLOCK C OFFICE BLOCK				
	OFFICE SPACE	POCRCELAIN TILES	90.2		
	CELLS	POCRCELAIN TILES	16.34		
	EXTERNAL AREAS	MAZERA STONES	89		
BLOCK D	BLOCK D- OFFICE BLOCK				
		KITCHEN (POCRCELAIN	22.90		

		TILES)			
		SERVER ROOM ,COMMON ROOM	75.62		
BLOCK E	BLOCK E-OFFICE BLOCK				
	OFFICE SPACE	POCRCELAIN TILES)	38.00		
	EXTERNAL FLOOR AREAS	MAZERA STONES	89.00		
		KITCHEN/COM MON ROOM (POCRCELAIN TILES)	22.00		
BLOCK F	BLOCK F- GENERATOR SUBSTATION				
		HARDENED CONCRETE,MA ZERAS STONES,PRECA ST CONCRETE PAVING SLABS	105.00		
LAB BLOCK	VETERINARY LAB BLOCK				
		OFFICE SPACE- POCRCELAIN TILES)	59.10		
		KITCHEN- (POCRCELAIN TILES)	15.20		
		OFFICE SPACE- POCRCELAIN TILES)			
DOG KENNEL BLOCK	DOG KENNEL BLOCK	OFFICE SPACE- POCRCELAIN TILES)	59.30		
		DOG SLEEPING & EXERCISE AREA	89.10		
		WASH HAND POINTS -			

		BASINS			
SECURTY BOOTHES	BOOTHES		3.40		
Sub total to be taken to Summary -Lot 2					

b) BILLS OF QUANTITIES PROVISION OF CLEANING SERVICES GENERAL AREAS AT CATIC BLOCKS (CONSUMABLES)- LOT 2

NO.	FLOOR AREAS	FLOOR TYPE	AREA IN SQ. METERS	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
	Offices				
	Main Office block-1st left from entrance (KAA transport/engineering offices/Magal)	porcelain tiles	651.38		
	Large warehouse and surrounding adjacent to main office block	Concrete	2,082.08		
	Sub total to be taken to Summary -Lot 2				

c) BILL OF QUANTITIES PROVISION OF CLEANING SERVICES TOILETS, AT SECURITY SCREENING YARD AND CATIC OFFICE BLOCK –JKIA –(CONSUMABLES) LOT 2

Room No.	AREA/ LOCATION	Facility descript ion	Toilet	No. OF CUBICLE S	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
BLO CK B	BLOCK B- ABLUTIO N BLOCK- LADIES					
		2 WCs	Ladies	02		
		1Disabled		01		
	BLOCK B- ABLUTIO N BLOCK- GENTS					
		1Disabled 1 WC	Gents	02		
		Urinals	Gents			
BLOCK C	BLOCK C- OFFICE BLOCK	1 WC	Gents	01		
		1 WC	Ladies	01		

BLO CK E	BLOCK E- OFFICE BLOCK/W ASHROO MS/CHAN GING ROOMS					
		2 WCs	Ladies	02		
		Showers				
		2 WCs	Gents	02		
		2 Urinals	Gents			
LAB BLO CK	VETERIN ARY LAB BLOCK					
		1 WC		01		
DOG KEN NEL	DOG KENNEL BLOCK					
		1 WCs		01		
		Showers		01		
		1 WCs		01		
CATI C – KAA OFFI CES		1 Ladies		01		
		1 Gents		01		
		1 shower				
Sub total to be taken to Summary -Lot 2						

d) BILLS OF QUANTITIES POLICE STATION WASHROOMS COST ANALYSIS – (CONSUMABLES) LOT 2

No of washrooms

Washrooms	No.	Consumables	Equipment needed	Total Cost Per Month	Total Cost Per Year
Gents (OCPD wing)	1	Hand Paper towel	None		
Gents (Prison wing shared)	2	Tissue paper Hand cream Hand paper towel	Sanitary bins-2No.		
Ladies (OCPD wing)	1	Hand Paper towel Tissue paper Hand cream	Sanitary Bin-1No.		
Police Post to Mulolongo	1	Hand Paper towel Tissue paper Hand cream	Sanitary Bins-1No.		
Sub total to be taken to Summary -Lot 2					

N/B The contractor will only provide Tissue papers, hand papers, hand cream and sanitary bins to the police station only. No Cleaning is required.

N/B The contractor will be required to clean, provide tissue papers, hand paper towels, hand cream and one (1) sanitary bin in the toilet (one cubicle) at the police post diversion to Mulolongo. The police post has two (2) officers at any given time.

e) BILL OF QUANTITIES: PROVISION OF PEST CONTROL AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC – (CONSUMABLES) LOT 2

NO	AREA	AREA IN SQ. METER	PESTS	TOTAL (KSHS) PER MONTH	TOTAL (KSHS) PER YEAR
A	BLOCK A	120.00	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats , any other		
B	BLOCK B	29.20	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
C.	BLOCK C	195.53	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
D.	BLOCK D	98.50	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
E.	BLOCK E	149.00	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
F.	BLOCK F	105.00	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
G.	LAB BLOC K	74.300	Cockroaches, rats, moles, fleas, mosquitoes,		

			bedbugs, lice, cats and others		
H.	DOG KENNEL	148.39	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
I.	BOTHS	3.40	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
M	KAA MAIN BLOCK (CATIC)	651.38	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
N	LARGE WAREHOUSE AND SOROUNDING (CATIC)	2082.08	Cockroaches, rats, moles, fleas, mosquitoes, bedbugs, lice, cats and others		
	Sub total to be taken to Summary -Lot 2				

Note: Bidders are advised to ensure that the quoted total cost covers the staff salaries, associated costs, materials and a reasonable profit. Where salaries indicated under compliance table above do not meet the minimum government wage rate as gazetted or you have costed your bid below the indicated salary (basic plus house allowance) to be paid to each of the categories of staff, the bid shall not be considered as responsive irrespective of having met all the other requirements.

SUMMARY OF BILLS OF QUANTITIES FOR LOT 1

Area	Total (Kshs) Per Year- Inclusive of 16% VAT	Total (Kshs) For Three Years- Inclusive of 16% VAT
Cleaning Consumables – Lot 1 (1, 2 & 3)		
Pest Control Services – Lot 1		
Administrative Costs – Lot 1		
Subtotal		
Inclusive Of 16% VAT		
Salaries Inclusive of House Allowance – Lot 1		
Grand Total Inclusive of 16% VAT For 1 Year Plus Public Procurement Capacity Building Levy(PPCBL) 0.03%.		
Grand Total Inclusive Of 16% VAT For 3 Years Plus Public Procurement Capacity Building Levy(PPCBL) 0.03% To Be Taken To Form of Tender.		

SUMMARY OF BILLS OF QUANTITIES FOR LOT 2

Area	Total (Kshs) Per Year- Inclusive of 16% VAT	Total (Kshs) For Three Years- Inclusive of 16% VAT
Cleaning Consumables – Lot 2 (a, b,c,d & e)		
Pest Control Services –Lot 2		
Administrative Costs – Lot 2		
Subtotal		
Inclusive Of 16% VAT		
Salaries Inclusive of House Allowance – Lot 2		
Grand Total Inclusive of 16% VAT For 1 Year Plus Public Procurement Capacity Building Levy(PPCBL) 0.03%		
Grand Total Inclusive of 16% VAT For 3 Years Plus Public Procurement Capacity Building Levy(PPCBL) 0.03% To Be Taken To Form of Tender.		

NOTE: The grand total cost for the preferred lot should be transferred to the form of tender with applicable taxes and Public Procurement Capacity Building Levy of 0.03%

Name of tenderer.....

Signature of Tenderer.....

Date.....

SECTION IV: SPECIAL CONDITIONS OF THE CONTRACT LOT 1 & 2

1. Special Conditions of contract shall supplement the General Conditions of contract. Whenever there is a conflict, the provision herein shall prevail over those in the general conditions of contract

2. CONTRACT DOCUMENTS

- 2.1 The following documents shall constitute the Contract documents and shall be interpreted in the following order of priority;
 - (1) Agreement,
 - (2) Contractors Tender
 - (3) Letter of Award and Acceptance,
 - (4) Special and General Conditions of Contract,
 - (5) Technical Specifications,
 - (6) Schedule of Rates
 - (7) Copy of Performance Bond
 - (8) Tenderer Statement of compliance
 - (9) Key Performance Indicators and Services Level Agreement as will be agreed by both parties

3. EMPLOYER'S REPRESENTATIVE'S DECISIONS

- 3.1 Except where otherwise specifically stated, the Employer's Representative will decide contractual matters between the Employer and the Contractor in the role representing the Employer.

4. INSTRUCTIONS

- 4.1 The Contractor shall carry out all instructions of the KAA's Representative which are in accordance with the Contract.
- 4.2 All verbal instructions to the Contractor shall as soon as possible after such instructions has been made be confirmed in writing by the General Manager HRD/ Representative.

5. MANAGEMENT MEETINGS

- 5.1 A Contractor top management meeting shall be held quarterly and attended by the Employer's Representative and the Contractor's Operation manager or Director. Its business shall be to evaluate periodic performance of the Work. The Employer's Representative shall record the business of management meetings and provide copies of the record to those attending the meeting and the Employer. The responsibility of the parties for actions to be taken shall be decided by the Employer's Representative either at the top management meeting or after the management meeting and stated in writing to all who attend the meeting.
- 5.2 An informal meeting between the supervisor of the contract and KAA representative shall be held when deemed necessary. Any results from this meeting shall reflect on the monthly evaluation and performance assessment as per clause 7.
- 5.3 Communication between parties shall be effective only when in writing.

6. DURATION OF CONTRACT

- 6.1 This Agreement shall unless extended by both parties terminate at the end of three (3) years expiry from the commencement date.

7. PERFORMANCE APPRAISAL

- 7.1 On a monthly basis the employer's representative(s) and the contractor shall on an agreed date and time conduct a comprehensive assessment/appraisal and record the findings in format as derived from the Bill of Quantities. Such records shall form part of subsequent deliberations and or action as

stipulated in clause 8 & 9. The performance evaluation form will be customized to reflect the scope derived from the Bills of Quantities in the various locations.

8. NON PERFORMANCE PENALTY

In the event that the Contractor does not administer the contract in whole or in part, KAA shall apply penalties as specified in this document. Any persistence beyond two months will call for termination proceedings to commence.

9. TERMINATION

9.1 KAA may without prejudice to any other remedy accruing to it terminate this Agreement in writing in whole or in part if: -

(a) By Breach of Contract

- i) The Contractor frequently fails to provide services of acceptable standards set by KAA in the performance of this Agreement and
- ii) The Contractor fails to perform any other obligation under this Agreement.
 - iii) Underperformance of less than 84.99% within a period of four (4) months will result to automatic termination of the contract.
- iv) The Contractor fails to meet the minimum staff levels and working equipment numbers at all times except when permitted in writing by the Airport manager or Representative and alternative sort. Any short falls should be notified to the Airport Manager or representative in writing within 12 hours after it occurs.

(b) By Agreement Either party may terminate the Agreement by giving to the other party Three (3) months' notice in writing or payment of three (3) months the set fees and charges in lieu of such notice;

On termination of this Agreement, howsoever terminated, the Contractor shall be permitted to remove all its equipment which may have been placed by the Contractor upon the employer's premises.

10. CONFIDENTIALITY

10.1 The Contractor, its Cleaning Officers, servants and agents shall not at any time during or after termination of this Agreement divulge or allow to be divulged to any person or third party any information relating to the business or affairs of KAA.

11. ASSIGNMENT

11.1 The Contractor shall not assign or sub-contract any of its rights or duties under this Agreement

12. SUB-CONTRACT

12.1. The contract shall not be sub-contracted under this agreement.

13. PAYMENT TERMS

13.1. Kenya Airports Authority's payment terms are within 60 days upon receipt of certified invoices confirming that the services have been delivered in accordance with the contract. Payment on submission of an invoice will be after certification by an authorized committee/officer of the Authority that services have been offered.

14. PROVISION AND STANDARD OF SERVICE

14.1. The Contractor shall provide services of acceptable standards set by Authority in the performance of this Agreement and unacceptable performance shall be grounds for summary termination of the Agreement without any notice at the sole discretion of Authority.

14.2. Frequent and inexcusable delays by the Contractor in the performance of its obligations hereunder shall give rise to sanctions and imposition of liquidated damages by Authority.

14.3. If at any time during the performance of this Agreement the Contractor encounters conditions affecting timely provision of services, the Cleaning Company shall immediately and without any delay notify

Authority in writing of the condition, its cause and duration and possible solution thereto and as soon as practicable, the Authority shall evaluate the condition and may at its sole discretion, waive the contractor's obligations without the risk of sanctions impositions of liquidated damages and or the summary termination of this Agreement without any notice.

- 14.4. The contractor shall provide a work plan which will form part of evaluation. The work plan will contain the following details:
- i. Number of staff to be deployed in each specific areas of service as provided in the Bill of Quantities i.e. deployment of staff on daily, weekly and monthly basis. This shall include their intended wage rates, which shall be in accordance to the **labor law**.
 - ii. Training Schedule
 - iii. A Supervisor daily checklist
 - iv. Equipment and Machines to be used to achieve intended purpose in all areas.
 - v. Emergency or contingency measures in terms of staffing for any eventuality.
 - vi. Type of chemicals and detergents to be used
 - vii. Carpet shampoo and Cleaning schedules
 - viii. Non Carpeted areas striping and polishing schedules

- 15.2 The contractor shall undertake basic training of his staff on Environmental Management, Occupational Safety and Health, Fire Fighting, First Aid, Handling of hazardous Chemicals and any other training as prescribed by existing laws. KAA shall verify these qualifications and those below these qualifications shall not be accepted.

15. STAFF IDENTIFICATION

- 16.1 The contractor shall provide uniforms and name tags which shall be worn all the time and protective gear as shall be appropriate. The contractor shall provide to Authority a list of staff and the copies of their National Identity Cards. Where there are changes in staffing Authority should be notified prior to deployment of the new staff. KAA security pass will not be considered a name tag.

16. PERFORMANCE SECURITY

- 17.1 The Contractor shall within fourteen (14) days before the date of executing this Agreement furnish the Authority with a Performance security whose value shall be equivalent to **1 (%) of the annual Contract Value**. The performance security will have a one-year value, renewable three months before the expiry of each year of the contract period.

17. INDUCEMENT/PAYMENT OF COMMISSION AND CORRUPT GIFTS

- 18.1 The Contractor shall not; offer or give or agree to give to any person in the service of the Employer any gifts or consideration of any kind as an inducement or reward for doing or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of this or any other contract with the Employer or for showing or forbearing to show favor or disfavor to any person in relation to this or any other contract with the Employer.
- 18.2 Any breach of this Condition by the Contractor or by anyone employed by him or acting on his behalf (whether with or without the knowledge of the Contractor) shall be an offence under the Laws of Kenya.

18. PROBATION PERIOD

- 19.1 The Contractor shall provide the services to the Authority on a probationary basis during the first Three (3) months of this Agreement and thereafter, subject to proper performance and evaluation thereof, the Agreement may be confirmed or terminated in writing at the discretion of the Authority as stipulated in clause 6, 7, 8 and 9

19. NOTICE ADDRESSES

- 19.1. Any notice to be served on either of the parties by the other shall be sent by prepaid recorded delivery or registered post to the address of the relevant party or by facsimile transmission or by electronic mail and shall be deemed to have been received by the addressee within Three (3) days of posting or 24 hours if sent by facsimile transmission or by electronic mail.

20. TENDER PRICES

- 20.1. Prices and variation of Contract shall be in accordance with Procurement and Disposal Act. 2015 Clause 139.

22. INDEMNITY

- 21.1. The Contractor shall indemnify and keep indemnified Kenya Airports Authority, its servants and agents against loss of or damage to property or bodily injury sustained by it or them by reason of any act, omission or neglect of the Contractor, its servants or agents whilst performing their duties under this Agreement and against the dishonesty of its Cleaning Officers whilst performing their duties hereunder and this shall include any loss, damage, injury or any consequential or indirect loss sustained by Kenya Airports Authority, its servants or agents or third parties lawfully on the Premises by reason of any act or omission or neglect of the Contractor its servants or agents.

23. CLAIMS

- 23.1 Notice of all claims by the Authority in respect of any loss damage or injury or consequential or indirect loss shall be given in writing to the Company giving details of such loss, damage or injury of consequential or indirect loss within Fourteen (14) days after the discovery of such damage loss or injury.

24. INSURANCE

- 24.1 The Contractor shall insure its Cleaning staff engaged in the performance of this Agreement against injury sustained by them in the course of carrying out their duties in pursuance hereof and unless such injury shall be due to the act negligence or default of the Authority, its servants or agents. The Contractor will indemnify the Authority against all actions, claims and demands in respect of such injury.
- 24.2 The Contractor shall be required by Kenya Airports Authority to avail the Policy of Insurance in respect thereof and proof of payment of current premium.
- 24.3 The Contractor shall keep the Authority indemnified against all costs, claims, demands and expenses whatsoever arising in connection with the performance of the services by the Contractor without prejudice to the Contractor's obligation to indemnify the Authority as aforesaid, the contractor shall during the continuance of this agreement, be responsible for its employees agents or invitees in relation to the performance of the services and shall take out and maintain such insurance as the contractor shall consider necessary to cover its liability in respect of personal injuries or death of such employees agent of invitees. The Contractor shall at the request of the Authority produce for inspection copies of the relevant policy or policies of insurance together with receipts in respect of premiums paid under such policy or policies.

25. LIQUIDATED DAMAGES

- 25.1 If the contractor fails to provide any or all of the services within the period(s) specified in the contract, KAA shall, without prejudice to its other remedies under the contract, deduct from the contract prices liquidated damages sum equivalent to 0.5% of the price of the unperformed services, per day until actual

delivery of services, up to a maximum deduction of 10% of the unperformed services. After this the Authority may consider termination of the contract.

26. SALARY PAYMENT / BENEFITS

26.1

Contractor shall ensure that

- Each person engaged in this contract is paid not less than the minimum government wage for Nairobi for each category in a timely manner but not later than the fifth working day of each month. Proof of payment in form of pay slips, bank slips and bank transfer signed and stamped by the bank shall be submitted to Kenya Airports Authority every month. Late payment shall not be tolerated under any circumstances and may result in one or all the below action; Factored in the weekly/monthly evaluations or Termination of this contract.
- Prove of remittance of SHA and NSSF Deduction.
- Annual and Maternity /Paternity leave as provided for in Employment act.
- Prove that you pay Employees while on Maternity and Paternity leave.

26.2 The Contractor shall ensure that all staff receive one (1) month paid leave for every 1 year of employment.

26.3 Kenya Airports Authority reserves the right to check that salaries to personnel working on this Contract are paid in full and on time. Failure to provide information and or failure to adhere to timely payment may result in termination of this Contract.

27. SECURITY PASSES

27.1 The Contractor staff shall carry their Staff Identification Cards with them at all times.

27.2 At the start of this Contract, the Contractor shall obtain at his cost, temporary, followed by permanent security passes for all staff working at the Airport. Passes must be carried at all times by Contractor personnel along with staff identity card.

27.3 Each person shall be responsible for the safe keeping of his/her security pass. Security Passes shall remain the property of Kenya Airport Authority. Any lost or stolen cards must be reported to the Authority immediately and the costs related to replacement of such cards shall be borne by the Contractor.

28. UNIFORMS

28.1 Contractor shall provide and maintain a high standard of cleanliness to all Uniforms (including footwear), plus provide name tag to be worn by Contractor personnel in performance of their respective duties under this Contract.

28.2 Kenya Airports Authority reserves the right to approve the design style, fabrics and colors for uniforms and quality of shoes to be provided by Contractor to his/her personnel providing services under this Contract.

28.3 One (1) set of uniform and black safety shoes to be provided to each employee annually.

28.4 Uniforms to be replaced at a minimum of an annual basis and earlier if deemed necessary by the Authority representatives.

28.5 All uniforms shall be subject to regular inspection by the Authority representatives. Contractor's personnel shall ensure that the uniform is clean and his appearance is neat and tidy at all time while providing the services.

28.6 All costs related to uniforms and safety shoes shall be borne by Contractor.

29. IDENTIFICATION

Provide staff with appropriate protective wears and safety gadgets to enable them do required work. Also provide staff with nametags and uniforms as approved by the Authority.

30. LEAVE / ABSENTEEISM / TERMINATION / REPLACEMENT

- 30.1 The Contractor shall be responsible for the effective management of vacation leave; absenteeism, sick- leave, special leave etc, and must ensure that sufficient systems and structures are in place to maintain the level of service performance requirements under this Contract.
- 30.2 The Contractor from time to time shall provide vacation leave schedule of all his personnel in a given year for Company's reference.
- 30.3 Contractor shall not transfer, remove, or replace any of his personnel who are providing the services without the prior written approval of the Authority.
- 30.4 Should the Authority identify any Contractor's personnel deemed unacceptable due to misconduct, lack of cooperation, unacceptable hygiene standards, and incompetence or otherwise, then the Contractor shall replace these personnel at no cost to the Authority.
- 30.4.1 The tenderer in case of any resignation/dismissal/or transfer of a Supervisor the same will be replaced within a maximum of 1 week. Any resignation of the above staff the Authority should be notified immediately in writing to the Airport Managers representative.
- 30.5 Contractor shall ensure without fail that Kenya Airports Authority is provided with the agreed number of workers each working day. Any absenteeism shall be reported immediately by Contractor's Supervisor to the Authority Representative. Planned leave should be advised to the Authority giving at least one months' notice. Contractor shall provide suitable Company approved replacement personnel for any absentee due to planned leave or sick leave and any new personnel shall be trained and inducted before assigned any new roles or deployed.
- 30.6 The Contractor shall ensure sufficient personnel are available to provide coverage for bi-annual leave, sick leave, strikes, labour unrest, special leave, etc. in order to maintain the level of service performance.
- 30.7 Contractor should not change or relocate any personnel without prior approval of the Authority and shall notify the Authority in writing through official communication.
- 30.8 Contractor personnel assigned to this Contract shall not work on any other Contract or an individual agreement, be it temporary or part time basis at Airport Manager.
- 30.9 Contractor agrees that the day shift crew is different to night shift crew. No day shift crew shall carry on working in the night shift and no night shift crew shall carry on working in the day shift.

31 MONTHLY REPORT, MEETING, AND PERFORMANCE EVALUATION

- 31.1 Throughout the Contract duration, Contractor shall be responsible for producing monthly report including but not limited to the following important aspects:
- a. Executive summary describing actual building/facilities cleaned as required in the Contract
 - b. Status of cleaning equipment,
 - c. Absenteeism, replaced personnel, etc, this to be provided on monthly basis.
 - d. Areas of concern encountered during performance of the Services (i.e. access to work site, technical issue, etc), this to be provided on monthly basis.
 - e. Any incidence/accidents shall be reported immediately to the Authority Representative. Contractor's personnel shall fill incidence/accident forms to be provided by the Authority highlighting any incidence/accident occurred. This shall also be reported in the monthly report for any incidence/accident taken place during that month.
 - f. Salary report stating that all salaries has been paid on time, this shall be submitted on monthly basis.
 - g. Other reports as requested by Kenya Airports Authority Representative.

- h. Updated defect/nagging list

32. ENVIRONMENTAL & HEALTH CONSIDERATION

- 32.1 As a public organization, Kenya Airports Authority shares the Government's commitment to Environmental Sustainability and in particular to sustainable procurement. The contractor is therefore required to be observing the following:
- Use of green products
 - Energy reduction
 - Use of renewable energy, e.g. solar power, wind power
 - Use of environmental friendly materials and Cleaning chemicals
 - Use friendly and Non slippery polish where applicable
 - Reduction of water usage
 - Reduction of waste
 - Use of 'green' energy efficient equipment

33. CONTRACTOR OBLIGATION

- 33.1 Notwithstanding the responsibility of Contractor to fulfill all the Contract obligations, the Contractor without being limited to the following shall provide:
- 1 All cleaning materials, supervision, labor, cleaning equipment necessary for the performance of the Services.
 - 2 All daily, weekly and monthly reports as requested by the Authority.
 - 3 Provision of a minimum one (1) set of uniform and one black safety shoes per year for the Contractor personnel providing services under this Contract to the Company.
 - 4 Company approved identification cards bearing the company name, the personnel passport photograph, identification number of personnel, personnel and issuance date of the company identification card.
 - 5 Provision of transportation to his employees to and from the Work site. Contractor shall also provide transportation within the Services work area, as and when required
 - 6 Safeguarding of Contractor's cleaning material stocks and well-being of cleaning equipment within the designated Contractor's work area in a safe and tidy manner, and the removal away from site of all unused cleaning materials on completion of the Services to the satisfaction of Company.
 - 7 Provide a plumber to handle simple defects such as simple leakages, blockages, tightening loose taps, sinks among others.
 - 8 Report any and all maintenance defects or breakdowns encountered during the course of their duties to the Authority Representative immediately;
 - 9 Provide updated number of personnel and Duty allocation weekly

34. KAA OBLIGATIONS

- 34.1 Without limiting the responsibility of the Contractor in any way to complete the provision of the Services, the Authority will provide/assist the following:
1. Assist to obtain security passes.
 2. Review/Approval of Contractor's cleaning material submittals
 3. Provide Tissue and Hand Paper Dispensers
 4. Review/Approval of Contractor's Cleaning Method Statements
 5. Review/Approval of Contractor's cleaning equipment
 6. Provide (Install) Jumbo Tissue and Hand Towels Dispensers

7. Periodic inspection and auditing of Contractor Services
8. Ad-hoc inspection of Contractor cleaning equipment and personnel transport.
9. Prepare Key Performance Indicators and Service Level Agreement in conjunction with the contractor

35 UNACCEPTABLE METHODS

- 35.1 Methods of cleaning which would impair safe working arrangements or give rise to nuisance or damage to members of the public, private property, inconvenience to passenger or Damage to Authority facilities, are unacceptable. The Contractor shall, at the direction of the Airport Managers representative, investigate all unacceptable methods reported to the Airport Managers representative and, if appropriate, discipline any employee undertaking such methods or any dangerous practice and in the event of damages of the facilities/property, the Contractor shall bear the cost.

36 COMPLAINTS

- 36.1 The Airport Manager representative shall receive all complaints and any received directly by the Contractor will be redirected to the Airport Manager representative forthwith.
- 36.2 The Airport Manager representative shall notify the Contractor of any complaints requiring his attention. The Contractor shall deal with such complaints in a prompt, courteous and efficient manner and the Contractor shall notify the Airport Manager representative forthwith of how and when the complaint was resolved.
- 36.3 Complaints received by or referred to the Airport Manager representative shall be investigated by the Airport manager representative who, in appropriate cases, can invoke the default provision.
- 36.4 Any customer complaint received by the Authority in respect of decline of standards in the contracted areas will be forwarded to the contractor and a written report on the remedial action taken, and the cause of the lapse explained and replied within 24 hours from the time of receipt.
- 36.5 The successful Contractor representative in consultation with the Airport Manager Representatives shall provide in writing **specific cleaning works orders** within fourteen days from commencement of duties.
- 36.6 Cleaning works orders must be accessible and available on site at all times. These site orders shall inter alia deal with the following issues: -
 - The number of cleaning personnel required on site.
 - The targets to be met
 - Uniform and dress standards
 - General duties
 - Required documentation: cleaning rosters, attendance registers duty rosters and any other necessary documentation.
 - Mandatory meetings
 - Time for reporting for duties
- 36.7 Any signed Cleaning Works Orders shall be deemed to be part of the Contract.
- 36.8 The successful Contractor shall ensure that every staff member understands and complies with the cleaning works orders.
- 36.9 Response time of the contractor should be within 15 minutes of any complaint raised.

37 MAINTENANCE

- 37.1 Provide a Plumber to handle minor defects e.g. leakages, fixing loose taps, toilet covers, sinks, toilets, cistern covers etc. Report any and all maintenance defects or breakdowns encountered during the course of their duties to the Authority Representative immediately;

38 PERFORMANCE MANAGEMENT

- 38.5 The contractor must perform the required services to standard acceptable to Kenya Airports Authority. Key Performance Indicators (KPIs) will be established to measure the ongoing performance of the contractor.
- 38.6 The Authority may apply the following KPIs as attached in appendix 2: -
- 38.6.1 Standard of cleanliness
 - 38.6.2 Cleaning complaints
 - 38.6.3 Customer service
 - 38.6.4 Safety management system
 - 38.6.5 Stability of Supervisor and staff
 - 38.6.6 Presentation & uniforms
 - 38.6.7 Cleaning staff attendance
- 38.7 The contractor in consultation with the Airport Manager representative may propose KPI's which may be used to measure the ongoing performance of the contract.
- 38.8 The contract will be required to attend a particular site/location with the Airport Manager representative to undertake the KPI
- 38.9 The Kenya Airports Authority shall carry out routine and random inspection of the contract areas as specified in the scope of works and bills of quantities. The results of the daily/ random inspections shall be factored in factored in during weekly/monthly evaluations.
- 38.10 The tenderer/contractor shall permit free and unfettered access to and provide such assistance as the Authority may require to the Authority's representatives or other persons authorized or engaged by the Authority, for purposes of determining the standards or services or compliance with this contract, to inspect, audit or conduct a survey of the contract areas, equipment, materials, records, work methods or any other aspect related to the services.
- 38.11 Where the inspection or survey indicates that the contractor has not performed the services to the specified standards, the Authority shall deduct from the contract price, the cost of materials and labor and of the service for which the Contractor is in default and the Authority has had to rectify.
- 38.12 The Kenya Airports Authority shall evaluate the performance of the services by the contractor and at its absolute discretion grade the service levels in respect of each month.
- 38.13 The services shall be executed and maintained in strict accordance with the contract to the satisfaction of the Airport Manager and shall comply with and adhere strictly to the Airport manager (or his representative's) instructions and directions.
- 38.14 The tenderer shall be required to maintain the highest standards of cleaning services and decorum as is applicable to **PROVIDED ALWAYS**. The services required shall be to the satisfaction of the Airport or his representative

GRADING

- 38.15 In the event that the level of service provided is not satisfactory (85%) and above, the Authority shall deduct from the applicable contract price in respect of the relevant month on the following percentages:

Evaluated Performance

- Below 84.99%

Deduction

30%

Note: Awarding of marks during the weekly evaluations will be at the absolute discretion of the Airport Manager's representative.

- 38.16 Subject to the clause 3.8.3 on Performance Management of the Special Conditions of Contract and in Percentage score such as "XX.99%" will not be rounded off to the higher figure. For example, 84.99% will be considered to be less than 85% range and result in a 30% deduction. Underperformance of less than 84.99% within a period of four (4) months will result to automatic termination of the contract.
- 38.17 Should it appear that the Contractor is not executing the contract to the satisfaction of the Airport Manager or Airport Manager representative or there is non- conformance, notice shall be given to the Contractor to make good such failure or default in a period to be determined by the Airport Manager's or representative.

- 38.18 In the event of the Contractor failing to make good such default within the specified period, KAA reserves the right to deduct 30% of the monthly payment due to the Contractor for the month in which the default occurred or invoke the provisions found in Section 38 under Performance Management of the Special Conditions of Contract. Repeated defaults on one or more of the KPI's listed or failure to meet performance grading that results in payment deductions, or failure to remedy a default within two (2) consecutive months will be considered a breach of contract and will result in termination of the contract.
- 38.19 The contractor in consultation with the Authority shall enter into Service Level Agreements (SLAs) which will be used to measure the performance of the contractor. Wherever the service levels will not be met or falls below the evaluated performance, then the above deductions (of Section 38: Performance Management) will be effected.

OTHER SPECIAL CONDITIONS OF CONTRACT

- 39 The successful bidder will meet the cost of
- Toll charges for the staff buses and vehicles offering the sanitary bins services on quarterly basis.
 - Security passes the cost of Kshs 4,500/= per person per year
 - Fire, safety, customer service and security awareness training as currently in force and subject to review from time to time.
 - The successful contractor shall carry out minor repair to fixtures and fittings in the washrooms, these minor fittings and fixtures include maintenance or repairs, sinks, water closes, taps, all leakages within the washroom and closure. these shall be carried immediately where practicable or by not later than the following working day. Any defect that the plumber will not be able to handle shall be escalated to the Airport Managers representative.
- 40 The contractor shall pay the cleaners a monthly salary that is not less than the minimum government rates for Nairobi and house allowance and will avail copies of their payroll quarterly to the Authority to verify compliance. The Authority will only accept copies of the payroll stamped and certified by the bank for month.
- 41 The contractor shall be required to conduct in-house training for all their operational staff every 6(six) months to cope with emerging trends in housekeeping standards. This training **MUST** be conducted by qualified resource persons. The contractor will be required required to submit the attendance list to the Airport manager's representative.
- 42 Storage facilities and offices for consumables cleaning materials and equipment's will be provided to the contractor at a cost (rent) as specified by the Authority. Note: Used Sanitary bins shall not be stored within the Airport premises.
- 43 The Authority shall not be liable for any injury to the contractors employees caused in the course of/or consequential upon the performance of the services contracted herein.
- 44 The contractor shall be responsible for the safety and security of the Authority's property of whatever description in the contract areas and shall ensure that they are secure at all times from theft by its servants and all kinds of risks which may occasion loss and or damage. In case of such incidences the item(s) have to be replaced.
- 45 The contractor shall not do or suffer to be done anything on the JKIA grounds which may render any increased or extra premium payable for the insurance of the Authority or which may make void or voidable any policy for such insurance for the time being held by the Authority and in the event of breach of this covenant, shall:
- a) Repay the Authority all sums paid by way of increased premium and all expenses incurred in or about the renewal or modification of any such policy by reason of such breach or
- 46 Any servant and/or agent of the contractor who engages in misconduct, himself or herself, whether due to insobriety or otherwise or conducting himself/herself in a manner prejudicial to the security and/or good image of the Authority shall be liable to instant removal from the JKIA, and the Authority may directly impose such conditions as it may deem necessary for his re-admission to the JKIA.
- 47 The contractor, his/her servants and/or agent shall at all times comply with all regulations and directives, which may be issued from time to time in connection with the operations of the Airport by the Authority.
- 48 The Contractor shall be liable for and shall indemnify and hold harmless, the Authority, including for this purpose any employee or agent of the Authority, in respect of any loss, liabilities, damage, claim or proceedings suffered or incurred by the Authority, its employees, tenants, customers or other users or any third parties arising from or in

connection with any neglect or wrongful omissions or willful default of the Contractor, its employees, agents or sub-contractors, arising from or in connection with the performance of the services.

- 49** Subject to the provisions of the Civil Aviation and the Kenya Airports Authority Acts or any re-enactment or amendment thereof for the time being in force or any other Regulations, directives, orders or instructions that may be issued in connection of the operation of the Authority, the Authority shall grant to the Tenderer, its employees, servants or agents full access to and from the contract areas for purposes of performance of the services under this contract upon fulfillment of set requirements.
- 50** The contractor shall take out and maintain for the duration of this contract insurance protection from reputable insurance companies or levels approved by the Authority to cover the Contractor's liability to the Authority and its employees.
- i.** Notwithstanding the generality of the foregoing, the Contractor shall take out coverage for the following risks:
 - ii.** Workmen's Compensation and Group Personal Accident Insurance.
 - iii.** Third Party or Public Liability Insurance including an "indemnity to Principals" clause, covering death or injury to person and loss of or damage to property of the Authority, it's employees or any third party subject to as may be required by the Authority.
 - iv.** Third Party or Public liability covers shall be endorsed for the Insurer to provide the Authority with at least thirty (30) days prior written notice of cancellation or adverse material alteration.
- 51** Before commencing the execution of works, the contractor, but without limiting his obligations and responsibilities as specified shall insure against any damage, loss of injury which may occur to any property including that of the Authority or to any person including any employee of the Authority by or arising out of the execution of the works or temporary works or in the carrying out of the Contract
- 51.1** Such insurance shall be effected with an insurer and in terms approved by the Authority (which approval shall not be unreasonably withheld) and or at least the amount stated in the Tender and the Contractor shall whenever required produce to the Managing Director or Managing Director's Representative the policy or polices of insurance and the receipts for payment of the current premiums.
- 52** The tenderer shall deposit with the Authority upon request evidence of the policies and that premiums therefore have been paid PROVIDED THAT neither inspection nor receipt of such evidence shall be deemed to neither constitute acceptance by the Authority of the terms thereof nor be a waiver of the contractor's responsibility hereunder.
- 53** The contractor it's employees and agents shall at all times observe and comply with all security, safety, health, environment and operational regulations, instructions or rules from time to time promulgated, issued, laid down or required by the Authority to be observed or complied with and shall indemnify the Authority for any loss or damages incurred by the Authority's as a result of the Contractor's or it's employees' or agents' failure to observe or comply with such requirements.
- 54** The contractor shall at all times diligently observe all labour laws in force and shall take all reasonable precautions to prevent any unlawful riots or disorderly conduct by or amongst his staff and labour for the preservation of peace and protection of persons and property in the Airport.
- 55** The contractor shall be required to be compliant with NSSF and NHIF requirements and regulations for all the employees.
- 56** The Contractor shall supply all materials, including consumables such as soap, detergents etc., required throughout the performance of the Service and shall include for the provision of such materials in his/her Tender. Any proposed changes shall be discussed with and agreed by the Authority representative in advance and documented. The Authority representative reserves the right to refuse the use of any chemicals on environmental grounds.
The Contractor would be expected to adopt/ adjust to new products in the market at no cost to the Authority.
- 57** The Contractor shall not assign its rights, obligations and/or benefits under its contract or sub-contract any services herein. Any allotment or transfer of shares by the contractor, which substantially alters or affects the ownership or control by the Contractor shall for the purposes of this clause be deemed an assignment or transfer of this agreement.

NOTE:

- ❖ **On commencement of the contract, KAA will issue safety regulations procedures and trainings to the successful contractor which must be complied with.**

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, PEST CONTROL SERVICES AT T1E AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 1.

PROVISION OF CLEANING SERVICES GENERAL AREAS, TOILETS, GARBAGE COLLECTION AND PEST CONTROL SERVICES AT PRIMARY SCREENING YARD AND KAA OFFICES AT CATIC AT JOMO KENYATTA INTERNATIONAL AIRPORT - LOT 2.

SECTION V: SCHEDULE OF REQUIREMENTS (MATERIALS AND EQUIPMENTS)

The materials and equipment provided must be adequate to provide the service required to the required standard and must be available and in use on site for the duration of the contract. The equipment must be maintained in good working order at all times. Tools and equipment shall include but not limited to the following:

5.1.1.1 Consumables

1. Quality tissue papers (white in color)
2. Hand paper towels (white in color)
3. Disinfectants
4. Automated Air fresheners
5. Urinal Mats/balls
6. Cleaning detergents
7. Sanitary Bins
8. Transparent linings for the toilet bins
9. Hand cream/Foam
10. Polish
11. Polishing pads
12. Herbicide lot 1 & 2
13. Chemicals

Tools and Equipment

- 1.
2. Scaffolding – High Heights
3. Dust masks
4. Aprons
5. Goggles\
6. Hand Gloves
7. Caution signs
8. Housekeeping ladder
9. Sprayer cans for disinfection of passenger trays
10. Quality pledge
11. Color coded Cleaning cloths
12. Office dust bins
13. Large/Small waste bins
14. Color-coded Mops/Mop buckets (for both general areas and washrooms)
15. Color coded large polythene bags. (black)
16. Housekeeping trolleys
17. Carpet blower
18. Bird nest removal rod
19. Horse pipe
20. Knap Sack
21. Mixed blower
22. Bait Gun

5.1.1.2 OPERATIONS PLAN

The Tenderer is required to provide an operational plan showing the following: -

- a) Deployment of staff to cover 24 hours,
- b) Deployment of staff on daily, weekly and monthly basis,
- c) Distribution of machines and equipment to achieve intended purpose in all areas.
- d) A detailed work plan showing allocation of duties
- e) Emergency or contingency measures in terms of staffing for any eventuality like water shortage and flooding.
- f) Those who been awarded the same contract earlier should provide evidence that they never under performed. Remittance of all statutory deductions from staff and prompt payment of salaries by 5th of every month
- g) Engage a supervisor(s) and stewards for the entire period of the entire contract. Sanitization of all KAA offices (Frequent touched surfaces) shall be done every day in the morning hours.
- h) Immediate replacement if one personnel leaves/quits the job and communicated to the Airport Manager or representative
- i) Periodical alteration of both supervisors and stewards

On the basis of the site visit the contractor is expected to analyze deployment of personnel to execute the contract on the tasks required. For the washrooms the deployment of stewards will be a male cleaner and a female cleaner each for the respective washrooms blocks.

Quality Assurance

The supervisor(s) will be expected to inspect and verify the quality of works the whole day. All surfaces and fittings will be expected to be clean and shiny every time. The contractor shall be expected to use any means possible to maintain and execute the contract and considering any underlying conditions of the authority.

Polished or glazed Surfaces

The shine should be maintained always. Desirable detergents should be applied to avoid damaging the floor during heavy duty or deep cleaning.

SECTION VI - TECHNICAL SPECIFICATIONS

SCOPE OF WORKS LOT 1 & 2.

The contractor shall be required to maintain the highest standards of cleanliness and decorum as is applicable to international airports. For this reason his obligation will be the following against which standards shall be measured: -

- a) **Floors**
 - i) **Concrete**
 - Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
 - Apply floor seal suitable for the surface to enhance appearance
 - ii) **Tiled Floors**
 - Strip and polish weekly and buff daily to keep the tiled floors devoid of stains, stickers, litter and any form of dirt and to retain them shiny at all times,
 - iii) **Wooden Surfaces**
 - Clean to retain the clean and polish at all times,
 - **Walls**
 - Clean thoroughly without removing (peeling) of original paint
 - Remove Cobwebs, dirt, ugly marks or stains
 - Remove bird nests and clean bird droppings

- b) **Glass walls, windows, doors and sign boards**
Clean them and keep them devoid of dust or any marks
- c) **Washrooms**
All washrooms in all blocks to be manned 24 hrs and replenishment done accordingly
- d) **Generator substation**
 - Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
 - Apply floor seal suitable for the surface to enhance appearance
- e) **Veterinary Lab block**
 - Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
 - Apply floor seal suitable for the surface to enhance appearance
- f) **Dog Kennel Block**
 - Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
 - Apply floor seal suitable for the surface to enhance appearance
- g) **Furniture, Security Booths, Desks**
 - Clean and shampoo upholstered furniture on monthly basis or when necessary
 - Clean and polish upholstered furniture using recommended leather polish
 - Dust plastic chairs daily and Scrub them on weekly basis to retain their original color,
 - Clean, dust and polish wooden tables and counters on daily basis
 - Arrange all furniture in an orderly manner.
 - Remove disused and broken furniture, collect and move it to designated areas after authorization by a KAA representative
 - Transfer furniture to different location when need arises as instructed by a KAA representative.
 - Mend minor tears to avoid further damage through washing.
- h) **Skirting and Edges**
 - Damp-dust daily and remove all dust, dirt and stains
 - Scrub to remove accumulated polish or traffic wax
- i) **Refuse Collection Points**
 - Sweep thoroughly, wash and dispose rubbish and food remains properly using plastic bags to designated areas
 - Wash the areas thoroughly and disinfect them daily
 - Maintain the area clean and dry
- j) **Pavements, slabs, Car parks, Roads and Pathways**
 - Scrub and clean pavements
 - Sweep and remove all litter from car parks
 - Uproot all weeds and grass in pavements, car parks and roads and dispose it. Also control growth of weeds using approved herbicides.
 - Degrease parking's daily.
- k) **Waste Bins**
 - Provide high quality waste bins and transparent color coded polythene linings in the entire airport
 - Collect and manage all refuse in the entire screening area to designated refuse trolley area. Empty and clean all dustbins immediately
 - Clean and disinfect them daily
 - Empty FOD bins daily
- l) **Telephone heads**

- Damp-wipe with detergent solution and sanitizer daily

m) Roof Tops

Remove rubbish and clean the rooftops of the main buildings and all interior booths and offices. Remove litter from gully traps and down pipes ensuring no litter enters into them.

n) X-ray area

- Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
- Apply floor seal suitable for the surface to enhance appearance if necessary.

(j) Offices (Blocks C, & E)

- ☐ Dusting of furniture using wooden polish
- ☐ Disinfecting the telephone heads
- ☐ cleaning of the glass windows and walls
- ☐ Carpet well vacuumed, shampooed and free of stains
- ☐ Dust bins emptied and liners replaced

(K) Garbage Collection

- Clean Garbage trolley always
- Clean and disinfect the area around the garbage trolley
- Do minor repairs and maintenance pertaining the Garbage trolley

(L) Pest Control

Fumigation against (cockroaches, fleas, moths, spiders, bees, snakes, locusts, grasshoppers, termites, mosquitoes) among others to be done in all areas

Identification

Provide staff with appropriate protective wears and safety gadgets to enable them do required work. Also provide staff with nametags and uniforms as approved by the Authority.

2.1 Surface/Areas defined to include:

- Floors, glasses
- Walls
- Ceilings
- All partitions
- Door grills
- Furniture
- Wire mesh
- Mazeras stones
- Asphalt
- Cabro works
- Telephone heads
- Wooden surfaces
- X-ray area
- Equipment and installation (including but not limited to all signboards, bins, telephone booths, desks, body x-rays, partitions and screens).

3.1 Hard floors- Block A, B, C, E, F, LAB BLOCK AND DOG'S KENNEL.

Clean the floors and keep them free from any dirt at all times by washing, scrubbing and polishing and polishing where applicable to retain its original glitter. Suitable detergent will be applied. Stains on the floor will be removed and stained floors will not be accepted.

3 Ceiling, metal frames, roof space, partitioning and windows

Clean roof space, ceiling and walls, remove cobwebs, dirty marks and any bird nests and retain them clean at all times,

3 Glass partitions/Windows

Clean all glass partitions with appropriate detergents, keep them clean, and polished at all times e.g. using window lane. Clean high windows using telescope window cleaners.

3.6 Wooden surfaces

3.8 Clean all wooden surfaces and keep them clean and polished at all times.

Quality assurance

Provide quality assurance forms to be designed by the Authority and that shall be filled as required. These forms shall be checked every hour by the Authority's representative.

6.4 Staff identification

The Contractor shall provide staff with appropriate protective wears and safety gadgets (gumboots, masks, ear muffs/ear plugs & hand gloves). He shall also provide staff with nametags, full uniforms and two pairs of black leather shoes as approved by the Authority. The KAA security pass shall not be considered as a nametag.

6.5 Signage

The Contractor shall provide warning signs, approved by the Authority, alerting airport users of impending danger where appropriate e.g. slippery, wet floors and cleaning in progress.

SPECIFICATION

- Clean the floor, walls, fittings and fixtures by washing, scrubbing and mopping to retain its original glitter using recommended detergent and disinfectant and ensuring they are clean at all times
- Clean floors to retain them free of dirt ,litter, wetness and stains at all times
- Clean and remove cobwebs, dirty marks and stains
- Clean partitions, windows and mirrors with appropriate detergent and keep it clean at all times



JOMO KENYATTA INTERNATIONAL AIRPORT

MONTHLY EVALUATION CHECKLIST FOR GENERAL AREAS AND TOILETS **Terminal 1E - LOT 1**

MONTH:.....

CONTRACTOR:

AREAS COVERED	SCORE KAA TOTAL	<u>WK 1</u> <u>DATE</u>	<u>WK 2</u> <u>DATE</u>	<u>WK 3</u> <u>DATE</u>	<u>WK 4</u> <u>DATE</u>
1. GROOMING AND ETTIQUETTE (6.5 marks)					
Right uniform, not torn and clean uniform, Name tags/ security passes well displayed	0.5				
Shoes and personal protective equipment (PPE's) e.g. nose muffs, gloves not torn and of a similar color, helmets, halters, reflector jackets etc. available & in good condition	0.5				
Personal hygiene to be observed at all times e.g. short hair and trimmed beards for men, braided or combed hair for ladies, short nails and moderate make up.	0.5				
Personnel stewards per shift - 33 Supervisors per shift - 03 Site Manager - 01	5				
2.MAIN DOORS/SLIDING DOORS/OTHER DOORS (2 marks)					
Locks, knobs, hinges, grills/groves handles, marks, stains and latches dusted and cleaned.	0.5				
Air curtain grills to be dusted and should be on throughout	0.5				
Doors free from dust, marks, scratches, Door kicks should be removed and the doors dusted at all times. stains/cobwebs and polished to shine where necessary	0.5				
Door stoppers placed where necessary and Cleaned at all times.	0.5				

3.WALLS/CELINGS/SKIRTING BOARDS (1.5 marks)					
Ceiling - Free from stains, mold, writings, cobwebs, marks and Smudges, dust and cobwebs	0.5				
Walls - free of dust, stains, finger marks, dust and cobwebs especially in corners	0.5				
Skirting/Boards - free from dust, stains, build ups and marks	0.5				
4. WASTE BINS /FOD BINS (1.5 marks)					
Emptied regularly such that one can see bottom, No dirt accumulation at the base of the bin/liner, Placed at a visible and accessible point and well covered.	0.5				
Disinfected and clean in all the areas with no bad odors, polythene fitting paper lining inside and not recycled and with a lid where necessary.	0.5				
Well labeled and in good working condition	0.5				
5.ARTIFACTS/PICTURES/ SIGN BOARDS/ SIGNAGES AND INFORMATION BOARDS (1 mark)					
Free from dust, cobwebs, marks, stains and well positioned.	1				
6. KAA OFFICES AND CONFERENCE ROOMS (2.5 marks)					
Floors scrubbed clean, bins should be emptied, well lined, clean, well-positioned and liner not recycled	0.5				
Windows and mirrors-shinny and free from smudges and stains	0.5				
Walls Free from stains, marks and Smudges, cobwebs and dust	0.5				
Office furniture's well placed or arranged, polished by use of pledge, dry and shiny – no water should be used to wipe the office furniture.	0.5				
Telephones/computers/laptops and keyboards- free from dust, dirt stains and well sterilized – use dry wiping cloth to wipe	0.5				

7. VIP LOUNGES (Toilets, Lounges, Furniture, Glass/ Hard walls, Windows, Carpeted/tiled floor) (3 marks)					
Carpet/tiled floors- well vacuum cleaned/shampooed, no debris, stains, deep seated dirt removed, tiled floor scrubbed, grouting cleaned, where necessary.	1				
Glass/Hard Walls/windows - No cobwebs, dust, marks, stains, no foggy glasses, no dust, no kick marks, no cobwebs, no tapes, no paper stickers	1				
Curtains and Sheers, gowns, bath, foot and hand towels should be clean, well ironed and are well hooked on the runners	1				
8. DEPARTURE GATES - LOUNGES (Waiting Areas) GLASS /WORK/ METAL FRAMES (3 marks)					
Metal Frames /Glass works clean, shiny, free from smudges, dust, stains, finger marks, tapes, paper stickers, glass works should be clean and clear.	1				
Lounges - to be free from dust, dirt, debris, cobwebs, stained, floor scrubbed, seats dusted and well arranged.	1				
Metal works free of dust, stickers stains, marks, tapes and stickers removed.	1				
9. CHECK-IN/IMMIGRATION COUNTERS/Q-STANDS (2 marks)					
Queue stands free from dust, debris, marks and shiny always. Q-stands well arranged in respective areas	1				
Counters tops free from Stains and chewing gums, Skirting's around immigration counters to be free from dust and stains and conveyor belts dusted and litter underneath the conveyor belt removed.	1				
10. SEATS (5 marks)					
Metal/ wooden frames and seat bars, polished, and shiny, paper stickers and tapes removed, stains and dirt cleaned. Free from cobwebs/chewing gums and biro pens writing removed. Should be well arranged, Free from dust, broken clutter seats/furniture to be removed, at all times	5				
11. FLOORS AND CARPETS (7 marks)					
Floor free of chewing gums Applicable floors(tiles) well-scrubbed, No build ups and stains on floors especially corners, Free of dust, dirt, debris and no dirty grouting. Floor drainage hole clean and not smelly and the cover clean and well placed. Loose mats to be free from stains, dust, debris and chewing gums.	5				
Slabs/Concourses/Terrazzo /Cabro works to	1				

be well scrubbed and shiny always					
Fire escape staircases to be kept clean, scrubbed, dry and free of obstruction.	1				
12. CEILING AND ROOF TOPS (2 marks)					
Ceiling has no cobwebs, dust, marks rooftops well swept and scrubbed and has no litter stains, rooftop well swept and scrubbed and has no litter. All roof drains kept free clean and free from litter	2				
13. ESCALATOR / LIFTS (1.5 marks)					
Metal groves to be clean and shiny, no dirt/smudges/ sticking on the grids, paper stickers and tapes removed, The glass must be clean ,free of smudges, dirt, stains and dust always	0.5				
The metal floor and sides to be free from stains, groves cleaned and shiny always	0.5				
Lift floor/walls to be well scrubbed and polished respectively; free from dirt, stains and dry always.	0.5				
14. CONVEYOR BELTS/INTER CONVEYOR BELT (2 marks)					
The belts must be free from stickers and well-polished at all times The belts must be free of dust/dirt stains always,	1				
The metal surfaces to be cleaned, polished, no stickers, oil spillage under conveyor belt, litter and in good condition, Conveyor belt area to be free from litter, dirt, dust Conveyor belt area to be free from oil.	1				
15 SCREENING AREAS (MACHINES/ROLLERS/TRAYS/SHOES) (3 marks)					
The floor to be cleaned, scrubbed , free from oil spillage ,debris, papers at all times, No dust, stickers stains, on metal rollers/machines	1				
Machines free from dust and well-polished, Search tables clean and bins clean and emptied.	1				
Trays and/or shoes/slip-ons to be well cleaned, disinfected, dry and well-arranged at all times	1				
16. AIRSIDE AREAS/AIRBRIDGES (5 marks)					
Fixed air bridge bases to be clean, free of dirt, dust ,bird droppings cobwebs and kept clean at all times	1				
Air bridges & Airside verandah ceilings and wall free from bird nests and bird droppings	1				
Airside verandahs/subways and garbage collection points to be scrubbed and clean always(no litter, debris, loose soil, grass,	1				

stagnant water , FODs and oil spillage) Drainage-Free from litter, debris and clean all the times					
Air bridges rails to be well polished, free from dirt, dust, bird droppings and clean always. This must be kept clean, no litter and FODs lying around the bridges	1				
Air bridges extension must be free from dirt, stains litter and clean all the times	1				
17. ROAD PAVEMENTS(2marks)					
Must be free from debris, loose soil, well swept, Must be free from stagnant water Road should be free from weeds,	2				
18. CANOPIES / PILLARS / UMBRELLAS (1 mark)					
Free from dirt, dust, Pillars Free from smudges, stains, Canopy ceiling free from dirt/dust	1				
19.FIRE HYDRANTS/FIRE EXITS/FIRE EXTINGUISHERS (0.5 mark)					
Free from litter, debris, free from dust, dirt at all times	0.5				
20. WASHROOM CONSUMABLES, WORKING TOOLS AND MATERIALS (21 marks) The marks shall be allocated in totality. If any of these items are missing or not functional, you lose all the marks.					
All machines must be in good working condition. a) b) Wet and Dry Machines – 01 b) Scrubbing Machines – 01 c) House Keeping Trolleys – 06 d) Sanitary Bins – 19 e) Scaffolding – 01 f) Garbage College Trolley - 01 g) Extension cables (02 pieces) must be available and equivalent to the machines in use	8				
Availability of Washroom Consumables in store. a) Jumbo Tissue Papers b) Hand Paper Towel c) wash hand cream d) Automatic Air Freshener e) Cleaning soap detergent f) Cleaning cloths should be available be color coded and kept clean always	8				
Adequate no. of mops and mop buckets. a) Separation of mop and mop buckets working tolls for washrooms from that of other areas, blue for general areas and red for toilets. b) Working tools must be well arranged, used correctly and clean at all times,	4				

offices/general areas) mop heads should be white					
Safety Signage's available and well used and in good working condition	1				
21. LIGHTS /SOCKETS/TOILET SIGNAGES (1 mark)					
Bulbs, fittings and fixtures clean and free of dust and cobwebs	0.5				
Switches and immediate area clean, Shades, grids present and clean.	0.5				
22.HAND WASH BASINS/VANITY COUNTERS (8 marks)					
Wash hand basins clean, no accumulation of dirt at the corners, no stains, mold, dry and shiny always.	1				
No cobwebs, mold or mildew underneath the wash hand basin					
Bottle trap should be clean always	1				
Taps well -polished and shiny. No dirt around the base of taps, pop ups clean and no accumulation of dirt	1				
Jumbo Tissue Paper placed in the dispenser and should not be less than ¼ full at all times.	1				
Soap dispensers clean, filled with appropriate soap at all times					
Shiny with not less than ¼ full	2				
Hand paper towel should be white, availed, not less than ¼ full at all times.	2				
23. SANITARY BINS (5 marks)					
Change twice a week proof in form of delivery service note and signed by both parties (Contractor and KAA representative)	2				
Clean ,disinfected and deodorized, Placed at the right side of the toilet in all areas (where toilet design allows).	1				
Should be in good operational condition- opens when required, Pedal working and no dirt seen on the pedal or interior open lid when foot pedal is depressed. Instructions clearly labeled	1				
Wall mounted ones with no pads, clean and polished	1				
24. TOILET SEAT/BOWL/COVER/BRUSH & HOLDER (7 marks)					
Toilet seat cover clean, disinfected, dry and shiny, should be free of soap, scum, hair and mold, exterior and interior of toilet seat pan clean; Inside, no ring of dirt, no bad odors; Underneath rim, clean. Drain pipe clean. No stench from toilets. The seat should be always down and the lid/cover up at all times. The cistern tanks to be free from dust, dirt, stains and clean always	5				
a) Toilet brush and holder to be cream or white in color, Toilet brush/holder to be	1				

placed on the left side corner Toilet brush to be clean always. b) Not worn out and stained brushes to & be disinfected always. Toilet brush bristles should be the right size, Firm and changed regularly					
All Baby changing table clean and disinfected	1				
25 .URINALS & MODESTY PARTITIONS (4 marks)					
The toilet balls/mats to be balanced in number and enough, not scantily put or worn out. No yellow/brown stains near the water supply section or around urinal bowl	3				
Drainage should be free of dirt, debris, hair etc. and not smelly, disinfected and free from bad odor. The whole room to smell fresh and look orderly in all areas of the scope.	1				

26. LEAVE/ABSENTEEISM/TERMINATION/REPLACEMENT/TRAINING/STAFFING(2 MARKS)					
Adherence to Tender in cleaning washrooms as per contract male to clean gents and ladies to clean ladies washrooms)	0.5				
Transfer, remove or replace any of his personnel who are providing services without the prior written approval of Airport Managers representative	0.5				
Availability of Sufficient personnel to provide coverage for annual leave, sick leave, special leave etc.	0.5				
Annual leave records indicating details of the staff, dates of the leave and signature of the staff	0.5				
TOTAL SCORE (%)	100%				
AVERAGE MONTHLY PERCENTAGE SCORE					

SUMMARY OF FINDINGS FOR THE MONTH OF			
FINDINGS FOR WEEK 1 <u>Evaluation team:</u>	FINDINGS FOR WEEK 2 <u>Evaluation team:</u>	FINDINGS FOR WEEK 3 <u>Evaluation Team</u>	FINDINGS FOR WEEK 4 <u>Evaluation team:</u>
SUMMARY OF FINDINGS FOR THE MONTH OF.....			
WEEK 1 FINDINGS:			

KAA REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE.....

CONTRACTOR REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE

CUSTOMER SERVICE MANAGER-JKIA

NAME:

.....

SIGN:

.....

DATE:

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JOMO KENYATTA INTERNATIONAL AIRPORT

MONTHLY EVALUATION CHECKLIST

PEST CONTROL SERVICES TERMINAL 1E - LOT 1

MONTH:

CONTRACTOR:

	<u>PEST</u>	<u>CONTROL METHOD</u>	<u>KAA SCOR E</u>	<u>WEEK 2 DATE:</u> 01/10/24	<u>WEEK 2 DATE:</u> 08/10/24	<u>WEEK 3 DATE:</u> 15/10/24	<u>WEEK 4 DATE:</u> 22/10/24
1.	Etiquette	Behavior, attitude, interaction with customers	2				
2.	Materials & Equipment's	Availability	5				
3.	Safety & security	Airport users & self	3				
4.	Cockroaches'	Treat	20				
5.	Mosquitoes	Spray	15				
6.	Fleas	Treat	4				
7.	Nairobi Fly	Spray	2				
8.	Rodents	Bait/trap	10				
9.	Snakes	Trap/kill	5				
10.	Bees	Smoke/kill/treat	2				
11.	Lice	Treat	2				
12.	Bed bugs	Treat	10				
13.	Ants	Treat	2				
14.	House flies	Treat	4				
15.	Wasps	Spray	1				
16.	Locusts/Grass hoppers	Spray	1				
17.	Scorpions	Spray	1				
18.	Termites	Treat	2				
19.	Moths	Spray	3				
20.	Silverfish	Treat	2				
21.	Beetles	Spray	1				
22.	Others (specify) Insects Slugs/spider/p raying mantis. etc	Treat	1				
23.	Airport Areas Treated and Signed for as Listed on the BQ		2				

TOTAL		100				
TOTAL AVERAGE MONTHLY SCORE (both Pest Control and Cleaning)						
COMBINED AVERAGE MONTHLY SCORE						

KAA REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE.....

CONTRACTOR REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE

CUSTOMER SERVICE MANAGER-JKIA

NAME:

SIGN:

DATE:

JOMO KENYATTA INTERNATIONAL AIRPORT

MONTHLY EVALUATION CHECKLIST FOR GENERAL AREAS AND TOILETS

PRIMARY SCREENING YARD LOT 2

THE MONTH OF

CONTRACTOR

AREAS COVERED	KAA SCORE	<u>WEEK 2</u> <u>DATE:</u>	<u>WEEK 2</u> <u>DATE:</u>	<u>WEEK 3</u> <u>DATE:</u>	<u>WEEK 4</u> <u>DATE</u>
1. INDOOR FLOORS (4)					
No loose debris and sand on floors	1				
No chewing gums and kick /black marks	1				
No foul smells on floors after mopping	1				
Floors and grouting well-scrubbed	1				
2. WINDOWS/GLASS PANELS AND DOORS (5)					
Locks, knobs, hinges handles and latches clean	1				
Doors free from dust, scuffs , marks	1				
Frames free of dust and stains	1				
Window glasses /glass panels free from smudges	1				
Vents clean and free of dust	1				
3. WALLS/WALL SKIRTING BOARDS/ LIGHTS /SOCKETS /SWITCHES (5marks)					
Free of dust, Free of scuffs (kick marks)	1				
Free of other stains, smudges, and graffiti	1				
No cobwebs at the corners/surfaces	1				
No accumulation of build ups on the skirting.	1				
Switches/sockets and immediate area cleaned and disinfected	1				
4. WASTE/LITTER BINS LARGE (3 marks)					
Emptied, disinfected and clean in all the areas.	1				
Plastic paper lining inside / present, Non- recycled paper lining	1				
Placed at a visible and accessible point, Well labeled and in good condition	1				

5. ARTIFACTS/PICTURES/ SIGN BOARDS/ SIGNAGES AND INFORMATION BOARDS (2 marks)					
Free from dust and cobwebs	1				
Hanging straight where applicable.	1				
6. KITCHENETTES AND FOOD AREAS (4)					
Work tables cleaned and disinfected	1				
No food debris	1				
Surrounding floors scrubbed and disinfected	1				
Neatly arranged	1				
7. CEILINGS AND GUTTERS (5marks)					
Ceiling has no cobwebs dust, marks and stains	1				
Gutters free from accumulated dust and weeds	1				
Low canopies clean, no accumulation of dust	1				
High and low metal frames supporting canopies free from accumulated dust	1				
No bird nest or cobwebs	1				
8. OUT DOOR FLOORS /STONE CURBS (6 marks)					
Free of dust, debris, litter well-buffed where applicable (Mazeras)	2				
No chewing gums	1				
No build ups and stains	1				
Well-scrubbed, and where applicable polished, and well mopped.	1				
Painted stone curbs well-scrubbed	1				
9. FURNITURE (coffee tables, side table, sofa sets) (6 marks)					
Upholstery/ seating areas free from dust, graffiti, stains and marks,	1				
Metal casters and seat bars clean and shiny	1				
Underneath no cobwebs	1				
Well positioned – orderly, straight ,not touching wall where applicable	1				
Telephones clean, free of dust, stains and Disinfected	1				
Desks and cabinets well dusted.	1				
10. SCREENING MACHINES/BOOTHES (5marks)					
Machines and corresponding rollers free from dust and no stickers always	1				
Trays cleaned and arranged, Queue stands free of dust and binders cleaned	1				
Screening booths surfaces and floors well cleaned no debris and dust bins emptied	2				

No chewing gums on surfaces.	1				
11. CAR PARKS/TARMACKED AREAS/ PAVEMENTS (6 marks)					
No oil spillage to be on surfaces	1				
Weeds removed on tarmac , and parking slots	1				
Black and white markings well-scrubbed	1				
No litter or other debris seen	1				
To be swept properly and no overflowing or blocked man holes/drains.	1				
Paved foot paths/slabs scrubbed	1				
WASHROOMS					
12. HAND WASH BASINS/VANITY COUNTERS (8marks)					
No cobwebs underneath the wash basin	1				
Underneath the sink/basin clean with no mildew and shiny	1				
Taps and other fittings well-polished and shiny	1				
Dry at all times, no minor blockage	1				
Sink drain and/or pop-up clean with no hair, dirt, tissue or other residues	2				
Soap dispensers clean and shiny with not less than ¼ full	1				
Hand paper dispenser clean and free of smudges.	1				
Taps with no accumulation or ring of dirt around them	1				
No accumulation of dirt or soap deposits at the corners of the vanity counter	1				
13. TOILET SEAT/COVER/BRUSH & HOLDER (7 marks)					
Toilet seat cover clean, dry and shiny both top and under	1				
Toilet paper to be present, white in color	1				
Toilet bowl inside, and outside clean and shiny, no ring stains Flush pipe clean	1				
The seat should be always down and the cover up.	1				
Toilet brush and holder to be cream or white in color, disinfected.	1				
Toilet brush/holder to be placed on the right side corner or appropriate position as permitted by toilet design where applicable	1				
Toilet brush bristles should be firm, not worn out, frayed or sticking to one another, well disinfected.	1				
14. SANITARY BINS (4 marks)					
Changed weekly or when full, Disinfected, and deodorized to smell fresh	1				
Lid present and in flap opens freely, good working condition and clean.	1				
Foot pedal working and no dirt seen on the pedal, Instructions clearly	1				

displayed/labeled					
Positioned at the corner based on toilet design where applicable and/or as required by contract	1				
15. URINALS (5marks)					
The urinal mats present and replaced often, no toilet ball used as they cause blockage	1				
With fresh smell-no bad odors	1				
No yellow/brown stains near the water supply section or around urinal bowl	1				
Partition and surfaces around urinal should be clean with no stains/dirt	1				
Drainage free from any dirt, chewing gums, hair etc.	1				
16. CLEANING MATERIALS AND EQUIPMENT (6 marks)					
Stewards to have mops and bucket that are clean and disinfected, In good condition.	1				
Adequate & right protective gears available (gloves, helmet)	1				
Gloves should be of similar color and not torn	1				
Should always have detergent and disinfectant	1				
Scouring pad and dusters should be available and clean.	1				
Cleaning materials color coded and segregated according to cleaning purpose to avoid cross contamination	2				
17. TOILET FIRST IMPRESSION/ LAST GLANCE (2 MARKS)					
The room looks orderly.	1				
Restroom air is fresh and free of unpleasant odors.	1				
18. DOG KENNELS (4 marks)					
Floor to be clean, disinfected and dry, no spillages	1				
Floors with no build-ups , gum, stains, fluffs, hair , mildew, mold, and other residues	1				
Floor drainage hole not smelly.	1				
Floor-drain covers in place, clean and free of soils, lint, mop strings, dirt, and other residues	1				
19. GARBAGE DUMPING AREA (5 marks)					
Collection site neat and has no spillage, to be disinfected and scrubbed daily, No waste accumulation	1				
No scavenging (rummaging through					

rubbish for personal collectibles)	1				
No torn or damaged outer lining of external wall of garbage receptacle	1				
Provision of covered vehicles compliant with legal and regulatory requirements	1				
Minimal site complaints/ comments from customers / stakeholders	1				
20.GROOMING/ ETIQUETTE - 5mrks					
Uniform clean, right size and in good repair	1				
Adequate & right protective gears and working tools	1				
Hair should be kept neat, short nails	1				
Minimum make up for ladies	1				
Beards well shaved and maintained, Name tags well displayed	1				
TOTAL SUM	100				
AVERAGE MONTHLY PERCENTAGE SCORE FOR CLEANING					

JOMO KENYATTA INTERNATIONAL AIRPORT

MONTHLY EVALUATION CHECKLIST

PEST CONTROL SERVICES AT PRIMARY SCREENING YARD – LOT 2

MONTH:

CONTRACTOR:

	<u>PEST</u>	<u>CONTROL METHOD</u>	<u>KAA SCORE</u>	<u>WEEK 2 DATE:</u> 01/10/24	<u>WEEK 2 DATE:</u> 08/10/24	<u>WEEK 3 DATE:</u> 15/10/24	<u>WEEK 4 DATE:</u> 22/10/24
23.	Etiquette	Behavior, attitude, interaction with customers	2				
24.	Materials & Equipment's	Availability	5				
25.	Safety & security	Airport users & self	3				
26.	Cockroaches'	Treat	20				
27.	Mosquitoes	Spray	15				
28.	Fleas	Treat	4				
29.	Nairobi Fly	Spray	2				
30.	Rodents	Bait/trap	10				
31.	Snakes	Trap/kill	5				
32.	Bees	Smoke/kill/treat	2				
33.	Lice	Treat	2				
34.	Bed bugs	Treat	10				
35.	Ants	Treat	2				
36.	House flies	Treat	4				
37.	Wasps	Spray	1				
38.	Locusts/Grass hoppers	Spray	1				
39.	Scorpions	Spray	1				
40.	Termites	Treat	2				
41.	Moths	Spray	3				
42.	Silverfish	Treat	2				
43.	Beetles	Spray	1				
44.	Others (specify) Insects Slugs/spider/p raying mantis. etc	Treat	1				
23.	Airport Areas Treated and Signed for as Listed on the BQ		2				

TOTAL		100				
TOTAL AVERAGE MONTHLY SCORE (both Pest Control and Cleaning)						
COMBINED AVERAGE MONTHLY SCORE						

KAA REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE.....

CONTRACTOR REPRESENTATIVE(S)

NAME.....SIGN.....DATE.....

NAME.....SIGN.....DATE

CUSTOMER SERVICE MANAGER-JKIA

NAME:

SIGN:

DATE:

1. Other Time Schedule

(to be used by Tenderer when alternative Time for Completion is invited in ITT14.2)

Not applicable

1 NOTIFICATION OF INTENTION TO AWARD

[This Notification of Intention to Award shall be sent to each Tenderer that submitted a Tender.]

[Send this Notification to the Tenderer's Authorized Representative named in the Tenderer

Information Form] For the attention of Tenderer's Authorized Representative

Name:[insert Authorized Representative's name]

Address:[insert Authorized Representative's Address]

Telephone numbers:[insert Authorized Representative's telephone/fax numbers]

Email Address:..... [insert Authorized Representative's email address]

[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]

DATE OF TRANSMISSION:..... This Notification is sent by: [email/fax] on [date] (local time)

Procuring Entity:[insert the name of the Procuring Entity]

Contract title:..... [insert the name of the contract]

ITT No:[insert ITT reference number from Procurement Plan]

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

- a) Request a debriefing in relation to the evaluation of your Tender, and/or
- b) Submit a Procurement-related Complaint in relation to the decision to award the contract.

I). The successful Tenderer

Name:	[insert name of successful Tenderer]
Address:	[insert address of the successful Tenderer]
Contract price:	[insert contract price of the successful Tender]

ii). Other Tenderers [INSTRUCTIONS: insert names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out.]

	Tender price	Evaluated Tender price (if applicable)
[insert name]	[insert Tender price]	[insert evaluated price]
[insert name]	[insert Tender price]	[insert evaluated price]
[insert name]	[insert Tender price]	[insert evaluated price]
[insert name]	[insert Tender price]	[insert evaluated price]
[insert name]	[insert Tender price]	[insert evaluated price]

iii). How to request a debriefing

DEADLINE: The deadline to request a debriefing expires at midnight on **[insert date]** (local time).

You may request a debriefing in relation to the results of the evaluation of your Tender. If you decide to request a debriefing your written request must be made within three (3) Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the request for debriefing as follows:

Attention:[insert full name of person, if applicable]

Title/position:[insert title/position]

Agency:[insert name of Procuring Entity]

Email address:..... [insert email address]

If your request for a debriefing is received within the 3 Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.

If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Business Days from the date of publication of the Contract Award Notice.

iv. How to make a complaint

Period: Procurement-related Complaint challenging the decision to award shall be submitted by **[insert date and time]**.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the Procurement- related Complaint as follows:

Attention:.....[insert full name of person, if applicable]

Title/position:..... [insert title/position]

Agency:[insert name of Procuring Entity]

Email address:..... [insert email address]

At this point in the procurement process, you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Stand still Period and received by us before the Stand still Period ends.

In summary, there are four essential requirements:

1. You must be an 'interested party'. In this case, that means a Tenderer who submitted a Tender in this tendering process, and is the recipient of a Notification of Intention to Award.
2. The complaint can only challenge the decision to award the contract.
3. You must submit the complaint within the period stated above.
4. You must include, in your complaint, all of the information required to support the complaint.
5. The application must be accompanied by the fees set out in the Procurement Regulations, which shall not be refundable (information available from the Public Procurement Authority at info@ppra.go.ke or complaints@ppra.go.ke

v). Standstill Period

DEADLINE: The Standstill Period is due to end at midnight of the 14th day from the date of issuance of Notification to Award

The Standstill Period lasts fourteen (14) Days after the date of transmission of this Notification of Intention to Award.

The Standstill Period may be extended as stated in Section 4 above.
If you have any questions regarding this Notification please do not hesitate to contact us.

On behalf of the Procuring Entity:

Signature:_____

Name:_____

Title/position:_____

Telephone:_____

Email: _____

2 NOTIFICATION OF AWARD-FORM OF ACCEPTANCE

[Form head paper of the Procuring Entity]

.....[date]

To:.....[name and address of the Service Provider]

This is to notify you that your Tender dated[*date*]for execution of the [*name of the Contract and identification number, as given in the Special Conditions of Contract*] for the Contract Price of the equivalent of [*amount in numbers and words*] [*name of currency*], as corrected and modified in accordance with the Instructions to Tenderers is hereby accepted by us (Procuring Entity).

You are requested to furnish the Performance Security within 21 days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section X, Contract Forms, of the tender document.

Please return the attached Contract dully signed

Authorized Signature:.....

Name and Title of Signatory:.....

Name of Agency:.....

Attachment: Contract

3. FORM OF CONTRACT

[Form head paper of the Procuring Entity]

LUMP SUM REMUNERATION

This CONTRACT (herein after called the "Contract") is made the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[name of Procuring Entity]* (herein after called the "Procuring Entity") and, on the other hand, *[name of Service Provider]* (hereinafter called the "Service Provider").

[Note: *In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: "... (herein after called the "Procuring Entity") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Service Provider's obligations under this Contract, namely, *[name of Service Provider]* and *[name of Service Provider]* (herein after called the "Service Provider").]*

WHEREAS

- a) The Procuring Entity has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (herein after called the "Services");
- b) the Service Provider, having represented to the Procuring Entity that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of.....;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:
 - a) The Form of Acceptance;
 - b) The Service Provider's Tender
 - c) The Special Conditions of Contract;
 - d) The General Conditions of Contract;
 - e) The Specifications;
 - f) The Priced Activity Schedule; and
 - g) The following Appendices: **[Note:** *If any of these Appendices are not used, the words "Not Used" should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix.]*

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C: Subcontractors

Appendix D: Breakdown of Contract Price

Appendix E: Services and Facilities Provided by the Procuring Entity

2. The mutual rights and obligations of the Procuring Entity and the Service Provider shall be as set forth in the Contract, in particular:
 - a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - b) The Procuring Entity shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHERE OF, the Parties here to have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of _____ *[name of Procuring Entity]*

_____*[Authorized Representative]*

For and on behalf of *[name of Service Provider]*

_____ *[Authorized Representative]*

[Note] :If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of each of the Members of the Service Provider

.....*[name of member]*

.....*[Authorized Representative]*

..... *[name of member]*

.....*[Authorized Representative]*

4 FORM OF TENDER SECURITY (Bank Guarantee) *[The bank shall fill in this*

Bank Guarantee Form in accordance with the instructions indicated.] [Guarantor Form head or SWIFT identifier code]

Beneficiary:.....*[Procuring Entity to insert its name and address]*

ITT No.:.....*[Procuring Entity to insert reference number for the Request for Tenders]*

Alternative No.:*[Insert identification No if this is a Tender for an alternative]*

Date:*[Insert date of issue]*

TENDER GUARANTEE No.:.....*[Insert guarantee reference number]*

Guarantor:*[Insert name and address of place of issue, unless indicated in the Form head]*

We have been informed that.....*[insert name of the Tenderer, which in the case of a joint venture shall be the name of the joint venture (whether legally constituted or prospective) or the names of all members there of]* (hereinafter called "the Applicant") has submitted or will submit to the Beneficiary its Tender (hereinafter called "the Tender") for the execution of.....under Request for Tenders No.....("The ITT").

Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.

At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of.....(.....) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:

- (a) Has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Form of Tender ("the Tender Validity Period"), or any extension there to provide by the Applicant; or
- (b) Having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant, (i) has failed to sign the contract agreement, or (ii) has failed to furnish the performance security, in accordance with the Instructions to Tenderers ("ITT") of the Beneficiary's tendering document.

This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the Contract agreementsignedbytheApplicantandtheperformancesecurityissuedtothe Beneficiary in relation to such Contract agreement; or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) twenty-eight days after the

end of the Tender Validity Period.

Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2010 Revision, ICC Publication No. 758.

[Signature(s)]

Note: All italicized text is for use in preparing this form and shall be deleted from the final product.

5 FORM OF TENDER SECURITY (TENDER BOND) *[The Surety shall fill*

in this Tender Bond Form in accordance with the instructions indicated.] BOND NO. _____

BY THIS BOND *[name of Tenderer]* as Principal (herein after called "the Principal"), and *[name, legal title, and address of surety]*, **authorized to transact business in Kenya**, as Surety (hereinafter called "the Surety"), are held and firmly bound unto *[name of Procuring Entity]* as Obligee (hereinafter called "the Procuring Entity") in the sum of *[amount of Bond]**[amount in words]*, for the payment of which sum, well and truly to be made, we, the said Principal and Surety, bind ourselves, our successors and assigns, jointly and severally, firmly by these presents.

WHERE AS the Principal has submitted or will submit a written Tender to the Procuring Entity dated the _____ day of _____, 20_____, for the supply of *[name of Contract]* (herein after called the "Tender").

NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Principal:

- c) has withdrawn its Tender during the period of Tender validity set forth in the Principal's Form of Tender ("the Tender Validity Period"), or any extension thereto provided by the Principal; or
- d) having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension there to provide by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to Tenderers ("ITT") of the Procuring Entity's tendering document.

then the Surety undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt of the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand, provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.

The Surety hereby agrees that its obligation will remain in full force and effect up to and including the date 28 days after the date of expiration of the Tender Validity Period set forth in the Principal's Form of Tender or any extension thereto provided by the Principal.

IN TESTIMONY WHERE OF, the Principal and the Surety have caused these presents to be executed in the irrelative names this _____ day of _____ 20_____.

Principal: _____
Corporate Seal (where appropriate)

Surety: _____

(Signature)

(Signature)

(Printed name and title)

(Printed name and title)

6 FORM OF TENDER-SECURING DECLARATION FORM

[The Tenderer shall fill in this Form in accordance with the instructions indicated.]

Date:.....*[date (as day, month and year)]*

ITT No.:*[number of Tendering process]*

Alternative No:..... *[insert identification No if this is a Tender for an alternative]*

To:..... *[complete name of Procuring Entity]* We, the undersigned, declare that:

We understand that, according to your conditions, Tenders must be supported by a Tender-Securing

Declaration.

We accept that we will automatically be suspended from being eligible for Tendering or submitting proposals in any contract with the Procuring Entity for the period of time of *[number of months or years]* starting on *[date]*, if we are in breach four obligation(s) under the Tender conditions, because we:

- a) Have withdrawn our Tender during the period of Tender validity specified in the Form of Tender; or
- b) having been notified of the acceptance of our Tender by the Procuring Entity during the period of Tender validity, (i) fail to sign the Contract agreement; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITT.

We understand this Tender Securing Declaration shall expire if we are not the successful Tenderer, upon the earlier of (i) our receipt of your notification to us of the name of the successful Tenderer; or (ii) twenty-eight days after the expiration of our Tender.

Name of the Tenderer*_____

Name of the person duly authorized to sign the Tender on behalf of the Tenderer**_____

Title of the person signing the Tender_____

Signature of the person named above_____

Date signed_____ day of_____,_____

*: In the case of the Tender submitted by joint venture specify the name of the Joint Venture as Tenderer

**: Person signing the Tender shall have the power of attorney given by the Tenderer attached to the Tender

[Note: *In case of a Joint Venture, the Tender-Securing Declaration must be in the name of all members to the Joint Venture that submits the Tender.*

PART II – PROCURING ENTITY'S REQUIREMENTS

SECTION VII - ACTIVITY SCHEDULE

Objectives

The objectives of the Activity Schedule are

- a) to provide sufficient information on the quantities of Services to be performed to enable Tenders to be prepared efficiently and accurately; and
- b) when a Contract has been entered into, to provide a priced Activity Schedule for use in the periodic valuation of Services executed.

In order to attain these objectives, Services should be itemized in the Activity Schedule in sufficient detail to distinguish between the different classes of Services, or between Services of the same nature carried out in different locations or in other circumstances which may give rise to different considerations of cost. Consistent with these requirements, the layout and content of the Activity Schedule should be as simple and brief as possible.

Day work Schedule

A Day work Schedule should be included only if the probability of unforeseen work, outside the items included in the Activity Schedule, is high. To facilitate checking by the Procuring Entity of the realism of rates quoted by the Tenderers, the Day work Schedule should normally comprise the following:

- a) A list of the various classes of Services, labor, materials, and plant for which basic day work rates or prices are to be inserted by the Tenderer, together with a statement of the conditions under which the Service Provider will be paid for services delivered on a day work basis.
- b) Nominal quantities for each item of Day work, to be priced by each Tenderer at Day work rates as Tender. The rate to be entered by the Tenderer against each basic Day work item should include the Service Provider's profit, over heads, supervision, and other charges.

Provisional Sums

The estimated cost of specialized services to be carried out, or of special goods to be supplied, by other Service Providers should be indicated in the relevant part of the Activity Schedule as a particular provisional sum with an appropriate brief description. A separate procurement procedure is normally carried out by the Procuring Entity to select such specialized Service Providers. To provide an element of competition among the Tenderers in respect of any facilities, amenities, attendance, etc., to be provided by the successful Tenderer as prime Service Provider for the use and convenience of the specialist contractors, each related provisional sum should be followed by an item in the Activity Schedule inviting the Tenderer to quote a sum for such amenities, facilities, attendance, etc.

These Notes for Preparing an Activity Schedule are intended only as information for the Procuring Entity or the person drafting the tendering document. They should not be included in the final documents.

PERFORMANCE SPECIFICATIONS AND DRAWINGS

(Describe Outputs and Performances, rather than Inputs, wherever

possible) Notes on Specifications

A set of precise and clear specifications is a prerequisite for Tenderers to respond realistically and competitively to the requirements of the Procuring Entity without qualifying or conditioning their Tenders. In the context of international competitive Tendering, the specifications must be drafted to permit the widest possible competition and, at the same time, present a clear statement of the required standards of workmanship, materials, and performance of the goods and services to be procured. Only if this is done will the objectives of economy, efficiency, and fairness in procurement be realized, responsiveness of Tenders be ensured, and the subsequent task of Tender evaluation facilitated. The specifications should require that all goods and materials to be incorporated in the Services be new, unused, of the most recent or current models, and incorporate all recent improvements in design and materials unless provided otherwise in the Contract.

Samples of specifications from previous similar projects in the same country are useful in this respect. The use of metric units is encouraged. Most specifications are normally written specially by the Procuring Entity to suit the Contract in hand. There is no standard set of Specifications for universal application in all sectors in all countries, but there are established principles and practices, which are reflected in this document

There are considerable advantages in standardizing General Specifications for repetitive Services in recognized public sectors, such as education, health, sanitation, social and urban housing, roads, ports, railways, irrigation, and water supply, in the same country or region where similar conditions prevail. The General Specifications should cover all classes of workmanship, materials, and equipment commonly involved in the provision of Services, although not necessarily to be used in a particular Services Contract. Deletions or addenda should then adapt the General Specifications to the particular Services.

Care must be taken in drafting specifications to ensure that they are not restrictive. In the specification of standards for goods, materials, Services, and workmanship, recognized international standards should be used as much as possible. Where other particular standards are used, whether national standards of Kenya or other standards, the specifications should state that goods, materials, Services and workmanship that meet other authoritative standards, and which ensure substantially equal or higher quality than the standards mentioned, will also be acceptable.

If technical alternatives for parts of the Services are permitted in the tendering document, these parts shall be described in this Section.

These Notes for Preparing Specifications are intended only as information for the Procuring Entity or the person drafting the tendering document.

PART III – CONDITIONS OF CONTRACT AND CONTRACT FORMS

SECTION VIII - GENERAL CONDITIONS OF CONTRACT

A. General

Provisions Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- a) The Adjudicator is the person appointed jointly by the Procuring Entity and the Service Provider to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder.
- b) "Activity Schedule" is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Tender;
- c) "Completion Date" means the date of completion of the Services by the Service Provider as certified by the Procuring Entity
- d) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6;
- f) "Day works" means varied work inputs subject to payment on a time basis for the Service Provider's employees and equipment, in addition to payments for associated materials and administration.
- g) "Procuring Entity" means the Procuring Entity or party who employs the Service Provider
- h) "Foreign Currency" means any currency other than the currency of Kenya;
- i) "GCC" means these General Conditions of Contract;
- j) "Government" means the Government of Kenya;
- k) "Local Currency" means Kenya shilling;
- l) "Member," in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; "Members" means all these entities, and "Member in Charge" means the entity specified in the SC to act on their behalf in exercising all the Service Provider' rights and obligations towards the Procuring Entity under this Contract;
- m) "Party" means the Procuring Entity or the Service Provider, as the case maybe, and "Parties" means both of them;
- n) "Personnel" means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part there of;
- o) "Service Provider" is a person or corporate body whose Tender to provide the Services has been accepted by the Procuring Entity;
- p) "Service Provider's Tender" means the completed Tendering Document submitted by the Service Provider to the Procuring Entity
- q) "SCC" means the Special Conditions of Contract by which the GCC maybe amended or supplemented;
- r) "Specifications" means the specifications of the service included in the Tendering Document submitted by the Service Provider to the Procuring Entity
- s) "Services" means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider's Tender.
- t) "Subcontractor" means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4;
- u) "Public Procurement Regulatory Authority (PPRA)" shall mean the Government Agency responsible for oversight of public procurement.
- v) "Project Manager" shall the person appointed by the Procuring Entity to act as the Project Manager for the purposes of the Contract and named in the Particular Conditions of Contract, or other person appointed from time to time by the Procuring Entity and notified to the Contractor.

w) “Notice of Dissatisfaction” means the notice given by either Party to the other indicating its dissatisfaction and intention to commence arbitration.

1.1 Applicable Law

The Contract shall be interpreted in accordance with the laws of Kenya.

1.2 Language

This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.3 Notices

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, hand delivery, or email to such Party at the address **specified in the SCC**.

1.4 Location

The Services shall be performed at such locations as a respecified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as the Procuring Entity may approve.

1.5 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Entity or the Service Provider may be taken or executed by the officials **specified in the SCC**.

1.6 Inspection and Audit by the PPRA

Pursuant to paragraph 2.2 e. of Attachment I to the General Conditions, the Service Provider shall permit and shall cause its sub contract or sand sub-consultants to permit, PPRA and/or persons appointed by PPRA to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by PPRA. The Service Provider's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause 3.10 which provides, interalia, that acts intended to materially impede the exercise of PPRA's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to PPRA's prevailing sanctions procedures).

1.7 Taxes and Duties

The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

2 Commencement, Completion, Modification, and Termination of Contract

2.1 Effectiveness of Contract

This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as maybe **stated in the SCC**.

2.2 Commencement of Services

1.2.1 Program

Before commencement of the Services, the Service Provider shall submit to the Procuring Entity for approval a Program showing the general methods, arrangements order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

2.2.2 Starting Date

The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC**.

2.3 Intended Completion Date

Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is **specified in the SCC**. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.8. In this case, the Completion Date will be the date of completion of all activities.

2.4 Modification

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

2.4.1 Value Engineering

The Service Provider may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, at a minimum, include the following:

- a) The proposed change(s), and a description of the difference to the existing contract requirements;
- b) A full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs, if applicable) the Procuring Entity may incur in implementing the value engineering proposal; and
- c) A description of any effect(s) of the change on performance/functionality.

The Procuring Entity may accept the value engineering proposal if the proposal demonstrates benefits that:

- a) accelerates the delivery period; or
- b) reduces the Contract Price or the lifecycle costs to the Procuring Entity; or
- c) improves the quality, efficiency, safety or sustainability of the services; or
- d) yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.

If the value engineering proposal is approved by the Procuring Entity and results in:

- a) a reduction of the Contract Price; the amount to be paid to the Service Provider shall be the percentage specified in the SCC of the reduction in the Contract Price; or
- b) an increase in the Contract Price; but results in a reduction in lifecycle costs due to any benefit described in
(a) to (d) above, the amount to be paid to the Service Provider shall be the full increase in the Contract Price.

2.5 Force Majeure

2.5.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

2.5.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3 Extension of Time

Any period with in which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.5.4 Payments

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

2.6 Termination

2.6.1 By the Procuring Entity

The Procuring Entity may terminate this Contract, by not less than thirty(30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs(a)through (d) of this Sub-Clause 2.6.1:

- a) If the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Procuring Entity may have subsequently approved in writing;
- b) if the Service Provider become insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- d) if the Service Provider, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph2.2a. of AttachmentI to the GCC, in competing for or in executing the Contract

2.6.2 By the Service Provider

The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:

- a) If the Procuring Entity fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or
- b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

2.6.3 Payment up on Termination

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Procuring Entity shall make the following payments to the Service Provider:

- a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.

3 Obligations of the Service Provider

3.1 General

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with

generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contractor to the Services, as faithful adviser to the Procuring Entity, and shall at all times support and safeguard the Procuring Entity's legitimate interests in any dealings with Subcontractors or third parties.

3.2 Conflict of Interests

3.2.1 Service Provider Not to Benefit from Commissions and Discounts.

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contractor to the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contractor to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project

The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

3.2.3 Prohibition of Conflicting Activities

Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- a) During the term of this Contract, any business or professional activities in Kenya which would conflict with the activities assigned to them under this Contract;
- b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees' inactive duty or on any type of leave, to perform any activity under this Contract;
- c) After the termination of this Contract, such other activities as may be **specified in the SCC**.

3.3 Confidentiality

The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Procuring Entity's business or operations without the prior written consent of the Procuring Entity.

- 3.4 The Service Provider** (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Subcontractors', as the case may be) own cost but on terms and conditions approved by the Procuring Entity, insurance against the risks, and for the coverage, as shall be **specified in the SCC**; and (b) at the Procuring Entity's request, shall provide evidence to the Procuring Entity showing that such insurance has been taken out and maintained and that the current premiums have been paid.

3.5 Service Provider's Actions Requiring Procuring Entity's Prior Approval

The Service Provider shall obtain the Procuring Entity's prior approval in writing before taking any of the following actions:

- a) Entering into a subcontract for the performance of any part of the Services,
- b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"),
- c) changing the Program of activities; and
- d) Any other action that may be **specified in the SCC**.

3.6 Reporting Obligations

The Service Provider shall submit to the Procuring Entity the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

3.7 Documents Prepared by the Service Provider to Be the Property of the Procuring Entity

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.6 shall become and remain the property of the Procuring Entity, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be **specified in the SCC**.

3.8 Liquidated Damages

3.8.1 Payments of Liquidated Damages

The Service Provider shall pay liquidated damages to the Procuring Entity at the rate per day **stated in the SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount **defined in the SCC**. The Procuring Entity may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.

3.8.2 Correction for Over-payment

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Entity shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

3.8.3 Lack of performance penalty

If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and **specified in the SCC**.

3.9 Performance Security

The Service Provider shall provide the Performance Security to the Procuring Entity no later than the date specified in the Form of acceptance. The Performance Security shall be issued in an amount and form and by a bank or surety acceptable to the Procuring Entity, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date 28 day from the Completion Date of the Contract in case of a bank guarantee, and until one year from the Completion Date of the Contract in the case of a Performance Bond.

3.10 Fraud and Corruption

The Procuring Entity requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. The Procuring Entity requires the Service Provider to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

3.11 Sustainable Procurement

The Service Provider shall conform to the sustainable procurement contractual provisions, if and as specified in the SCC.

4 Service Provider's Personnel

4.1 Description of Personnel

The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Procuring Entity.

4.2 Removal and/or Replacement of Personnel

- a) Except as the Procuring Entity may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.
- b) shall not transfer, remove, or replace any of his personnel who are providing the Services without informing and agreeing with Authority through formal written communication.
- c) If the Procuring Entity finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Procuring Entity's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Entity.
- d) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

5 Obligations of the Procuring Entity

5.1 Assistance and Exemptions

The Procuring Entity shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as **specified in the SCC**.

5.2 Change in the Applicable Law

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2(a) or (b), as the case may be.

5.3 Services and Facilities

The Procuring Entity shall make available to the Service Provider the Services and Facilities listed under Appendix F.

6 Payments to the Service Provider

6.1 Lump-Sum Remuneration

The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 6.2 and 6.3.

6.2 Contract Price

- a) The price payable is **set forth in the SCC**.
- b) Price may be payable in foreign currency, if so allowed in this document.

6.3 Payment for Additional Services, and Performance Incentive Compensation

- 6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.
- 6.3.2 **If the SCC so specify**, the service provider shall be paid performance incentive compensation asset out in the Performance Incentive Compensation appendix.
- 6.3.3 Where the contract price is different from the corrected tender price, in order to ensure the contractor is not paid less or more relative to the contract price (*which would be the tender price*), payment valuation certificates and variation orders on omissions and additions valued based on rates in the schedule of rates in the Tender, will be adjusted by a plus or minus percentage. The percentage already worked out during tender evaluation is worked out as follows: $(\text{corrected tender price} - \text{tender price}) / \text{tender price} \times 100$.

6.4 Terms and Conditions of Payment

Payments will be made to the Service Provider according to the payment schedule **stated in the SCC**. **Unless otherwise stated in the SCC**, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period **stated in the SCC**. Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Procuring Entity specifying the amount due.

6.5 Interest on Delayed Payments

If the Procuring Entity has delayed payments beyond thirty (30) days after the due date stated in the SCC, interest shall be paid to the Service Provider foreach day of delay at the rate stated in **the SCC**.

6.6 Price Adjustment

- 6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if **provided for in the SCC**. If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment fact or to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:

$$P_c = A_c + B_c L_{mc} / L_{oc} + C_c I_{mc} / I_{oc}$$

Where:

P_c is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.

A_c , B_c and C_c are coefficients specified in the SCC, representing: A_c the non-adjustable portion; B_c the adjustable portion relative to labor costs and C_c the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and

L_{mc} is the index prevailing at the first day of the month of the corresponding invoiced ate and L_{oc} is the index prevailing 28 days before Tender opening for labor; both in the specific currency “c”.

I_{mc} is the index prevailing at the first day of the month of the corresponding invoice date and I_{oc} is the index prevailing 28 days before Tender opening for other inputs payable; both in the specific currency “c”.

If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor Z_o/Z_n will be applied to the respective component factor of p_n for the formula of the relevant currency. Z_o is the number of units of Kenya Shillings of the index, equivalent to one unit of the currency payment on the date of the base index, and Z_n is the corresponding number of such currency units on the date of the current index.

- 6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account to fall changes in cost due to fluctuations in costs.

6.7 Day works

- 6.7.1 If applicable, the Day work rates in the Service Provider's Tender shall be used for small additional amounts of Services only when the Procuring Entity has given written instructions in advance for additional services to be paid in that way.

- 6.7.2 All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Procuring Entity. Each completed form shall be verified and signed by the Procuring Entity representative as indicated in Sub-Clause 1.6 within two days of the Services being performed.
- 6.7.3 The Service Provider shall be paid for Day works subject to obtaining signed Day works forms as indicated in Sub-Clause 6.7.2

7 Quality Control

7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Procuring Entity shall be as **indicated in the SCC**. The Procuring Entity shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Procuring Entity may instruct the Service Provider to search for a Defect and to uncover and test any service that the Procuring Entity considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

Correction of Defects, and Lack of Performance Penalty

- a) The Procuring Entity shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.
- b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Procuring Entity's notice.
- c) If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, the Procuring Entity will assess the cost of having the Defect corrected, the Service Provider will pay this amount and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.

8 Settlement of Disputes

8.1 Contractor's Claims

- 8.1.1 If the Contractor considers himself to be entitled to any extension of the Time for Completion and/or any additional payment, under any Clause of these Conditions or otherwise in connection with the Contract, the Contractor shall give notice to the Project Manager, describing the event or circumstance giving rise to the claim. The notice shall be given as soon as practicable, and not later than 28 days after the Contractor became aware, or should have become aware, of the event or circumstance.
- 8.1.2 If the Contractor fails to give notice of a claim within such period of 28 days, the Time for Completion shall not be extended, the Contractor shall not be entitled to additional payment, and the Procuring Entity shall be discharged from all liability in connection with the claim. Otherwise, the following provisions of this Sub-Clauses shall apply.
- 8.1.3 The Contractor shall also submit any other notices which are required by the Contract, and supporting particulars for the claim, all relevant to such event or circumstance.
- 8.1.4 The Contractor shall keep such contemporary records as may be necessary to substantiate any claim, either on the Site or at another location acceptable to the Project Manager. Without admitting the Procuring Entity's liability, the Project Manager may, after receiving any notice under this Sub-Clause, monitor the record-keeping and /or instruct the Contractor to keep further contemporary records. The Contractor shall permit the Project Manager to inspect all these records, and shall (if instructed) submit copies to the Project Manager.
- 8.1.5 Within 42 days after the Contractor became aware (or should have become aware) of the event or circumstance giving rise to the claim, or within such other period as may be proposed by the Contractor and approved by the Project Manager, the Contractor shall send to the Project Manager a fully detailed claim which includes full supporting particulars of the basis of the claim and of the extension of time and /or additional payment claimed. If the event or circumstance giving rise to the claim has a continuing effect:
- 8.1.5.1 This fully detailed claim shall be considered as interim;
- a) The Contractor shall send further interim claims at monthly intervals, giving the accumulated delay and /or amount claimed, and such further particulars as the Project Manager may reasonably require; and

- b) The Contractor shall send a final claim within 28 days after the end of the effects resulting from the event or circumstance, or within such other period as may be proposed by the Contractor and approved by the Project Manager.
- 8.1.6 Within 42 days after receiving a claim or any further particulars supporting a previous claim, or within such other period as may be proposed by the Project Manager and approved by the Contractor, the Project Manager shall respond with approval, or with disapproval and detailed comments. He may also request any necessary further particulars, but shall nevertheless give his response on the principles of the claim within the above defined time period.
- 8.1.7 Within the above defined period of 42 days, the Project Manager shall proceed in accordance with Sub-Clause 3.5[Determinations] to agree or determine (i) the extension (if any) of the Time for Completion (before or after its expiry) in accordance with Sub-Clause 8.4 [Extension of Time for Completion], and/or (ii) the additional payment (if any) to which the Contractor is entitled under the Contract.
- 8.1.8 Each Payment Certificate shall include such additional payment for any claim as has been reasonably substantiated as due under the relevant provision of the Contract. Unless and until the particulars supplied are sufficient to substantiate the whole of the claim, the Contractor shall only be entitled to payment for such part of the claim as he has been able to substantiate.
- 8.1.9 If the Project Manager does not respond within the time framed in this Clause, either Party may consider that the claim is rejected by the Project Manager and any of the Parties may refer to Arbitration in accordance with Sub-Clause 8.2 [Matters that may be referred to arbitration].
- 8.1.10 The requirements of this Sub-Clause are in addition to those of any other Sub-Clause which may apply to a claim. If the Contractor fails to comply with this or another Sub-Clause in relation to any claim, any extension of time and/or additional payment shall take account of the extent (if any) to which the failure has prevented or prejudiced proper investigation of the claim, unless the claim is excluded under the second paragraph of this Sub-Clause.

8.2 Matters that may be referred to Arbitration

- 8.2.1 Notwithstanding anything stated herein the following matters may be referred to arbitration before the practical completion of the Services or abandonment of the Services or termination of the Contract by either party:
 - a) The appointment of a replacement Project Manager upon the said person ceasing to act.
 - b) Whether or not the issue of an instruction by the Project Manager is empowered by these Conditions
 - c) Whether or not a certificate has been improperly withheld or is not in accordance with these Conditions.
 - e) Any dispute arising in respect of war risks or war damage.
 - f) All other matters shall only be referred to arbitration after the completion or alleged completion of the Services or termination or alleged termination of the Contract, unless the Procuring Entity and the Contractor agree otherwise in writing.

8.3 Amicable Settlement

- 8.3.1 Where a Notice of Dissatisfaction has been given, both Parties shall attempt to settle the dispute amicably before the commencement of arbitration. However, unless both Parties agree otherwise, the Party giving a Notice of Dissatisfaction in accordance with Sub-Clause 8.1 above should move to commence arbitration after the fifty-sixth day from the day on which a Notice of Dissatisfaction was given, even if no attempt at an amicable settlement has been made.

8.4 Arbitration

- 8.4.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.3 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.
- 8.4.2 The arbitrators shall have full power to open up, review and revise any certificate, determination, instruction, opinion or valuation of the Project Manager, relevant to the dispute. Nothing shall disqualify representatives of the Parties and the Project Manager from being called as a witness and giving evidence

before the arbitrators on any matter whatsoever relevant to the dispute.

- 8.4.3 Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for dissatisfaction given in its Notice of Dissatisfaction.
- 8.4.4 Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties, and the Project Manager shall not be altered by reason of any arbitration being conducted during the progress of the services.
- 8.4.5 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

8.5 Arbitration with proceedings

- 8.5.1 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;
- a) Law Society of Kenya or
 - b) Chartered Institute of Arbitrators (Kenya Branch)
- 8.5.2 The institution written to first by the aggrieved party shall take precedence over all other institutions.
- 8.5.3 The arbitration maybe on the construction of this Contractor on any matter or thing of what so ever nature arising there under or in connection there with, including any matter or thing left by this Contract to the discretion of the Project Manager, or the withholding by the Project Manager of any certificate to which the Contractor may claim to been titled to or the measurement and valuation referred to in clause 23.0 of these conditions, or the rights and liabilities of the parties subsequent to the termination of Contract.
- 8.5.4 Provided that no arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within ninety days of the occurrence or discovery of the matter or issue giving rise to the dispute.
- 8.5.5 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.
- 8.5.6 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, tests or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any certificate.
- 8.5.7 The Arbitrator shall, without prejudice to the generality of his powers, have powers to open up, review and revise any certificate, opinion, decision, requirement or notice and to determine all matters in dispute which shall be submitted to him in the same manner as if no such certificate, opinion, decision requirement or notice had been given.
- 8.5.8 The award of such Arbitrator shall be final and binding upon the parties.

8.6 Failure to Comply with Arbitrator's Decision

- 8.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

9.1 The Adjudicator

- 9.1.1 Should the Adjudicator resign or die, or should the Procuring Entity and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract; a new Adjudicator will be jointly appointed by the Procuring Entity and the Service Provider. In case of disagreement between the Procuring Entity and the Service Provider, within 30days, the Adjudicator shall be designated by the

Appointing Authority **designated in the SCC** at the request of either party, within 14 days of receipt of such request.

- 9.2 The Adjudicator shall be paid by the hour at the rate **specified in the TDS and SCC**, together with reimbursable expenses of the type's **specified in the SCC**, and the cost shall be divided equally between the Procuring Entity and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within 28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 28 days, the Adjudicator's decision will be final and binding.

B. SPECIAL CONDITIONS OF CONTRACT

SECTION IX - SPECIAL CONDITIONS OF CONTRACT

Number of GC Clause	Amendments of, and Supplements to, Clauses in General Conditions of Contract
I.I(a)	The Adjudicator is __ NCIA _____
I.I(w)	Project Manager is <u>Airport Manager - JKIA</u>
I.I(e)	The contract Name is __
I.I(h)	The Procuring Entity is <u>KENYA AIRPORTS AUTHORITY</u>
I.I(m)	The Member in Charge is _____
I.I(p)	The Service Provider is _____
I.4	<p>The address are: Procuring Entity: __ KENYA AIRPORTS AUTHORITY _____</p> <p>Attention: ____ General Manager Procurement & Logistics</p> <p>Telex: _____</p> <p>Service Provider: _____</p> <p>Attention: _____</p> <p>Email address: <u>tenders@kaa.go.ke</u> _____</p>
I.6	<p>The Authorized Representative are:</p> <p>For the Procuring Entity: __ officer appointed by Kenya Airports Authority</p> <p>For the Service Provider: _____</p>
2.1	The date on this Contract shall come into effect is __ <u>Date of signing of contract</u> __
2.2.2	The Starting Date for the commencement of Service is <u>Seven days after contract signing of contract</u>
2.3	The Intended Completion Date is 3 years from the date of contract signing but <u>renewal on each anniversary year will be subject to satisfactory performance</u>
3.2.3	Activities prohibited after termination of this Contract are: as stated in the General Conditions _____
3.8.1	<p>The liquidated damages rate is __ N/A _____ per day</p> <p>The maximum amount of liquidated damages for the whole contract is _____ percent of the final contract price.</p>
5.1	The assistance and exemptions provided to the service provider are; <u>office space</u>
6.2(a)	The amount in Kenya shillings is <u>as per the contract</u>
6.4	<p>Payments shall be made Upon receipt of:</p> <ul style="list-style-type: none"> • invoice • Signed Inspection & Acceptance report

6.5	<p>Payment shall be made within 60 days of the invoice and the relevant documents specified in Sub – Clause 6.4, and within days Days in the case of the final payment</p> <p>The interest rate is as per Central Bank of Kenya minimum interest rate</p>
6.6.1	<p>Price Adjustment is <u>N/A</u> in accordance with Sub – Clause 6.6.</p> <p>The coefficients for adjustment of price are _____:</p> <p>(a) For local currency:</p> <p>A_L is _____</p> <p>B_L is _____</p> <p>C_L is _____</p> <p>L_{MC} and L_{OC} are the index for Labor from _____</p> <p>I_{MC} and I_{OC} are the index for _____ from _____</p>
	<p>(b) For foreign currency</p> <p>A_F is _____</p> <p>B_F is _____</p> <p>C_F is _____</p> <p>L_{MC} and L_{OC} are the index for Labor from _____</p> <p>I_{MC} and I_{OC} are the index for _____ from _____</p>
7.1	<p>The principle and modalities of inspection of the Services by the Procuring Entity are as follows: Through the Contract Implementation Team/Inspection and Acceptance Committee</p> <p>The Defects Liability Period is <u>N/A</u></p>
9.1	<p>The designated Appointing Authority for a new Adjudicator is <u>Chief Justice</u></p>
9.2	<p>The Adjudicator is <u>Arbitrator</u>. Who will be paid a rate of _____ per hour of work .The following reimbursable expenses are recognized: _____</p>



CERTIFICATE OF BIDDER SITE VISIT

This is to certify that,
(Name of bidder or his representative)

Of the firm,
(Name of firm bidding)

In the company of,
(Name of KAA representative showing the Services)

In regard to: **Provision of Cleaning Services General Areas, Toilets, Pest Control Services at TIE at Jomo Kenyatta International Airport- Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screen Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport- Lot 2.**

(Eligibility Duly Registered Youth Group and Women)

TENDER NO: KAA/OT/JKIA/0060/2024-2025

Having previously studied the tender document, I have carefully examined the areas and that:

1.I further satisfy that am satisfied with the description of the cleaning services and the explanations given by the client's representative and that I understand perfectly the requirement to be done as specified and implied in the execution of the contract.

On behalf of Bidder

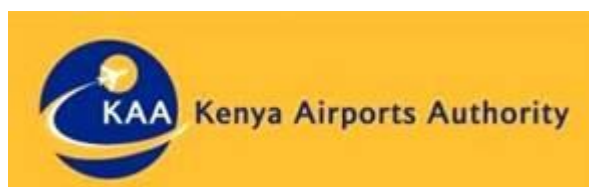
Signed.....

Date.....

On behalf of Client

Signed.....

Date.....



SERVICE LEVEL AGREEMENT FOR GENERAL AREAS AND TOILETS - TERMINAL 1E – LOT 1

This Service Levels Agreement (“SLA”) is made between the representatives of Kenya Airports Authority (“KAA”) and **Ms.....** (“the contractor”) in respect of service delivery standards at Jomo Kenyatta International Airport (JKIA) concerning cleaning services contracted between the two parties. The service delivery standards outlined herein below are agreed by the parties pursuant to their contractual obligations in the main contract numberunder tender number **KAA/**

This agreement shall subsist between the parties hereto for the duration of the contract. The contractor shall be required to maintain the highest standards of cleaning services and decorum as is applicable to international airports standards. The services required shall be to the satisfaction of KAA in line with the obligations of parties set up in the main contract and the service levels herein.

1. All areas shall conform to the set standards

- General areas floors

2. Carpeted

- Spot clean and shampoo the carpets as need arises.
- Hoover the carpets daily.
- Mend the carpets before shampooing to avoid further tears.
- Removing of stains and chewing gums.

3. Concrete

- Scrub daily using scrubbing machines and stain removing detergent and to retain them clean at all times,
- Apply floor seal suitable for the surface to enhance appearance

4. Ceramic Floors

- Scrub and clean the floors and Where Applicable Strip and polish, buff to keep the floors devoid of stains, stickers, litter and any form of dirt and to retain the glitter at all times.

Wooden Surfaces

- Clean and polish to retain the clean and polished surface all times.

5. Walls and Pillars

- Clean thoroughly without removing (peeling) of original paint
- Remove Cobwebs, dirt, ugly marks or stains
- Remove bird nests and clean bird droppings

6. Stairs and Landings

- Clean metal and wooden and polish them on daily basis
- Clean all stairs, remove all dirt, litter, stains and spills,
- Shampoo carpeted stairs and remove any mark or stains.

7. Glass walls, windows, doors and sign boards

- Clean them and keep them devoid of dust or any marks

8 Furniture, Counters, Booths, Desks

- Clean and shampoo upholstered furniture on monthly basis or when necessary
- Clean and polish upholstered furniture using recommended leather polish
- Dust plastic chairs daily and Scrub them on weekly basis to retain their original color,
- Clean, dust and polish wooden tables and counters on daily basis
- Arrange all furniture in an orderly manner.
- Remove disused and broken furniture, collect and move it to designated areas
- Transfer furniture to different location when need arises
- Mend minor tears to avoid further damage through washing.
- Clean

9 Skirting and Edges

- Damp-dust daily and remove all dust, dirt and stains
- Scrub to remove accumulated polish or traffic wax

10 Refuse Collection Points

- Sweep thoroughly, wash and dispose rubbish and food remains properly using plastic bags to designated areas
- Wash the areas thoroughly and disinfect them daily
- Maintain the area clean and dry

11 Pavements, Car parks, Roads and Pathways

- Scrub and clean pavements
- Sweep and remove all litter from car parks
- Uproot all weeds and grass in pavements, car parks and roads and dispose it. Also control growth of weeds using approved herbicides.
- Degrease parking's daily.

12 Waste Bins and Ash Trays

- Provide high quality waste bins and transparent color coded polythene linings in the entire airport
- Collect and manage all refuse in the entire airport lounges, aprons, car parks, restaurants and offices including for all tenants, restaurants, shops and restrooms seal and transfer to designated refuse trolley area. Empty and clean all dustbins and ash-trays immediately
- Clean and disinfect them daily
- Empty FOD bins daily

13 Telephone heads

- Damp-wipe with detergent solution and sanitizer daily

14 Conveyor belts, boarding gate counters and Screening Machines, transfer desks

- Collect all rubbish and papers, dust, damp-clean, remove all stains and stickers
- Polish belts daily and metal rails to be scrubbed daily
- Degrease under the conveyor belts when necessary
- Remove stickers and gums daily

15. Lifts and Escalators

- Damp-clean and polish them to retain their original gloss
- Clean the lift doors, car walls and roof and make it sparkling clean
- Clean mirrors spotless clean
- Clean the escalator daily devoid of dust deposit in the rubber
- Report defective lifts and escalators to Housekeeping Department or Engineering.
- Dust the walls and remove cobwebs

16. Roof Tops

- Remove litter from gully traps and down pipes ensuring no litter enters into them.

17. Apron/Airside

- Sweep and collect all loose papers, litter and FOD's.
- Clean and dry all oil and fuel spillage and provide stone dust.
- Remove cans, tins from drainage around the ring building
- Remove and control weeds and grass, sweep loose stones from the taxiways, holding areas and loop,
- Scrub the areas around refuse trolleys and disinfect daily
- Scrub the concrete floor adjacent to all offices
- Clean the walls and remove stains when necessary
- Remove bird nests
- Remove cobwebs
- Manage **all refuse** for orderly collection by Garbage Contractor
- Clean and polish conveyor belts.

18. V.I.P. Lounges

- Clean and maintain the lounges at very high standards and appearance
- Water the flowers and potted plants and remove dried ones daily
- Provide recommended air fresheners
- Clean and polish furniture daily
- Clean and shampoo upholstered furniture on monthly basis or when necessary
- Vacuum clean the carpets and remove stains and chewing gums daily
- Shampoo the carpets as necessary

19. Offices

- Dusting of furniture using wooden polish
- Disinfecting the telephone heads
- Cleaning of the glass windows and walls
- Carpet well vacuumed, shampooed and free of stains
- Dust bins emptied and liners replaced

20. Ceiling, roof space, partitioning and windows

- Clean roof space, ceiling and walls, remove cobwebs, dirty marks and any bird nests and retain them clean at all times,

21. Glass partitions/Windows

- Clean all glass partitions with appropriate detergents, keep them clean, and polished at all times e.g. using window lane. Clean high windows using telescope window cleaners.

22. Curtains, carpets, towels and mats

- Appropriate Carpets, upholstery and curtains to the due satisfaction of the Airport Manager. Vacuum clean all carpets daily and shampoo them occasionally to retain their clean and fresh nature.

23. Queue stands

- Clean them on a daily basis that is damp wipe and weekly polish them so that they can retain their shine.

24. Toilets

- Terminal building toilets includes all the relevant toilets facilities, baby changing area and janitorial rooms and the contractor's obligation will include the following: -

25. Toilet Bowls

- Clean toilets bowls and retain them sparkling clean and free from unpleasant odors and stains at all times. Ensure toilets are flushed after every use.

26. Urinals

- Clean urinals and sparkling clean and free from unpleasant odors at all times. replace urinals with sufficient fresh urinal mats and ensure that the urinal grill is functional at all times.

27. Accessories

- Supply sufficient high quality white tissue, **white hand paper towels and dispensers**, dispensed hand wash soap, both high quality liquid and imperial leather, disinfectants, **air fresheners in automated dispensers**.

28. Sanitary Bins

- Supply sufficient step-on sanitary bins that are manufactured by an approved sanitary bin company. Bins shall be replaced at least once a week. Bidders must submit with their bid a **valid license** from the relevant authorities for the company selected.

29. Toilets walls, partitions and floors

- Clean toilets wall, fittings and fixtures as often as necessary and remove all stains and wetness at all times. **Continuously** mop toilets round the clock using recommended disinfectant and clean water. Floors should remain dry and free of any dirt and marks of any kind. Clean and remove cobwebs, dirty marks and stains.

30. Orderly Arrangement of the housekeeper's trolley

- Clean and arrange neatly cleaning tools, equipment and containers.

31. Toilet Custody

- Provide security to toilet cubicles with each toilet being manned by **one person per toilet at all times (24-hour basis)** to maintain its cleanliness, accountability of fixtures contained therein and to curtail misuse, vandalism and theft.

32. Dustbins

- Supply approved high quality **white** step-on dustbins with transparent liners. Liners should not to be recycled. Dispose of all rubbish, dirt, waste material or refuse to the central collection point.

33. Toilet Cubicle Fixtures

- Dust and wipe cubicle fixtures.
- Address immediately toilet blockages and minor plumbing problems at your cost

34. Quality assurance

- Provide quality assurance forms to be designed by the Authority and that shall be filled as required. These forms shall be checked frequently by the Authority's Representative

35. Staff Identification

- The Contractor shall provide staff with appropriate protective wears and safety gadgets (gumboots, masks & hand gloves). He shall also provide staff with nametags and uniforms as approved by the Authority.
- The contractor shall be required to provide name tags to the staff. The KAA security movement pass shall not be considered as a name tag

36. Signage/Barriers

- The Contractor shall provide warning signs, approved by the Authority, alerting airport users of impending danger where appropriate e.g. slippery, wet floors and cleaning in progress.

37. Floor Rags/Mats

- Appropriate floor rags will be used on the floor to avoid stepping on wet floors

38. Garbage Collection

- Collect garbage from all toilets to a designated central location using the designated waste collection trolley that is well covered with a lid and mounted on wheels.

39. Pest control services

- The Contractor shall provide appropriate equipment to undertake the work, e.g. approved chemicals and tools for use. The Chemicals to be adequate, standard and approved by the Pests Control Board.
- The services in the contract areas shall be in accordance with Pest Control Products Act Cap 346, Laws of Kenya, Kenya Airports Authority Pest Control Policy and Public Health Act Cap 242 and relevant health laws, as shall be reviewed from time to time with the relevant authorities.
- All chemicals/pesticides will be used in accordance with the approval and label instructions.
- Pesticides shall have safety data sheet which also specify relevant active ingredients it contained.
- New products that become available will be properly evaluated and used as appropriate after approval by Port Health and Kenya Airports Authority.
- Chemicals/pesticides will only be obtained from a supplier providing acceptable quality products and a complete technical support service.
- Banned/expired pesticides shall not be used to treat any infested area at airport.

40. Pest Control Minimum Standards

- Pest infestation should be at minimum to none.
- Continuous monitoring will be carried out and documented by the contractor to ensure that the standard of minimum to none infestation is sustained
- Pest control activities shall be implemented in the areas as laid out in the Schedule of requirements and scope of work with regard to flying, crawling invertebrates and rodents not excluding other types of pests
- Should provide a comprehensive monthly work schedule inclusive of chemicals to be used, before commencement of the month treatment/application is intended
- The Contractor shall permit free and unfettered access to and provide such assistance as the Authority may require or to the Authority's representatives or other persons authorized or engaged by the Authority, for purposes of determining the standards of services or compliance with this contract, to inspect, audit or conduct a survey of the contract areas, equipment, materials, records, work methods or any other aspect related to the services.

- Report shall be made on any structural defects (for repair) or environmental factors that may predispose to harbour pests
- Potential pest species shall be identified their control strategy determined and implemented following the acceptable and approved procedure.
- Set up a monitoring program for pest control and maintain relevant records

41. Health, security and safety

- During operations, appropriate Personal Protective Equipment (PPE) should be worn at all times.
- The technicians/applicators will ensure the chemicals used do not pose a risk to airport users, airport workers passengers, personnel, or products of the environment.
- Make owners or occupiers of premises aware of the intended treatment so that they make necessary arrangements and are not left in any hazardous situation.
- Should observe good housekeeping, with regard to safety, security and hygiene as guided in their operation.
- Technicians/applicators shall have official identity card and authorizations.
- Inspections shall be carried out in the building and outside grounds of the stakeholders to ensure pest control has been done and met the required standards.

42. Non-compliance

- In case of non-compliance by the contractor in line with the service levels herein, the Authority reserves the right to penalize the contractor in accordance with the requisite provisions clauses 4.4.13 of the main contract.

43. Meetings

- There shall be performance review meetings to identify and analyze any short falls and challenges affecting delivery of standard services as per the contract agreement.
- The operational review meeting shall be held on monthly basis or as per arising needs
- The Contractor shall ensure to deploy minimum of 1 worker in each toilet block taking into account the gender (gentlemen or ladies) who use the toilet block. Therefore, one toilet block for gents should have a gentleman to clean and a toilet block serving ladies should have a lady to clean it.

44. Staff Transport

- The contractor should ensure staff arrive at work on time, hence the need to provide staff transport and ensure that it is included within the costs quoted. Transport may be owned, leased or hired to transport staff from and to JKIA.
- All defects to be reported as and when they occur to the KAA representative on a daily basis.
- Color coding of equipment and materials shall be observed as per the instructions of KAA representative.
- The contractor's staff shall observe neatness at all times and appropriate Personal Protective Equipment to be worn always.
- In the event that the areas to be cleaned as per the scope of work is not accessible by the contractor, the contractor shall communicate in writing to the Authority representative.
- The two parties shall agree on the time line for any work in progress during evaluation.
- Within contract implementation, the contractor shall immediately address issues raised within the agreed time frame.
- The contractor shall ensure correct usage of caution sign when working on wet areas at all times
- The contractor shall ensure provision and correct usage of Personal Protective Equipment to all its staff at all times
- The contractor shall not transfer, remove or replace any of his personnel who are providing services without the prior written approval of KAA.

- Kenya Airport Authority Shall evaluate the performance of the Services by the tenderer and at its absolute discretion grade the service levels in respect of each month.
- The Authority shall carry out routine and random inspection of the contract areas specified in the scope of work and bills of quantities and the summary of the result factored in during Weekly/Monthly evaluation.
- The contractor shall ensure that all staff receive one (1) Month paid leave for every one (1) year employment, proof of leave schedule to be submitted to the Airport Manager Representative.
- The Airport Managers representative reserves the right to check that salaries to personnel working on this contract are paid in full and on time. Failure to provide information and /or failure to adhere to timely payment may result in termination of this contract.
- Security passes must be carried at all times by the contractor's personnel with staff identity card.
- The contractor shall provide and maintain a high standard of cleanliness to all uniforms (including foot wear) plus provide name tag to be put on by contractor personnel in performance of their respective duties under this contract.
- Should the Authority Identify any contractor personnel deemed unacceptable due to misconduct, lack of co-operation unacceptable hygiene standards and incompetence or otherwise then the contractor shall replace these personnel at no cost to the Authority.
- Any incidences/accidents shall be reported immediately to the Authority representative. Contractor's personnel shall fill incidence/accidents form to be provided by the authority highlighting any incidence/accidents occurred. This shall also be reported in the monthly report for any incidence/accidents taking place during that month.
- The contractor shall be responsible for producing monthly report including but not limited to incidences/accidents, status of cleaning equipment, Actual no. of personnel, Absenteeism, replaced personnel, salary report stating that all salaries has been paid on time and other reports as requested by the Authority (Refer to clause 26 under special condition of the contract)
- Any customer complaint received by the Authority in respect of decline of standards in the contracted areas will be forwarded to the contractor and a written report on the remedial action taken, and the cause of the lapse explained and replied within 24 hours from the time of receipt.
- The contractor shall be required to be compliance with NSSF and NHIF requirements and regulation for all the employees
- The contractor shall undertake basic training of his staff on environmental management, Occupational safety and health, firefighting, first aid, handling of hazardous chemicals and any other training prescribed by existing laws.
- The training manual shall be submitted to KAA representative for verification and training records surrendered to the Authority.
- The contractor's top management meeting shall be held quarterly and attended by Employee's representative and the contractor. Its business shall be to evaluate periodic performance of the work.

45. Non-compliance

- In case of non-compliance by the contractor in line with the service levels herein, the Authority reserves the right to penalize the contractor in accordance with the requisite provisions of the main contract.

46. SLA Review

The parties reserve the right to mutually review the SLA in line with and for effective implementation of the main contract.

KAA'S REPRESENTATIVE

NAME -----

DESIGNATION -----

SIGNATURE -----

DATE -----

CONTRACTOR'S REPRESENTATIVE

NAME

DESIGNATION -----

SIGNATURE

DATE



SERVICE LEVEL AGREEMENT FOR GENERAL AREAS AND TOILETS AT PRIMARY SCREENING YARD, AND KAA OFFICES AT CATIC LOT 2

This Service Levels Agreement (“SLA”) is made between the representatives of Kenya Airports Authority (“KAA”)(“the contractor”) in respect of service delivery standards at Jomo Kenyatta International Airport (JKIA) - Primary Screening Yard concerning cleaning services contracted between the two parties. The service delivery standards outlined herein below are agreed by the parties pursuant to their contractual obligations in the main contract number..... under Tender Number.....

This agreement shall subsist between the parties hereto for the duration of the contract. The contractor shall be required to maintain the highest standards of cleaning services and decorum as is applicable to international airports standards. The services required shall be to the satisfaction of KAA in line with the obligations of parties set up in the main contract and the service levels herein.

1. Scope of Service Levels

The scope of Primary Screening Yard shall include general areas, Toilets, and Pest control.

1. General Areas

2. All dustbins shall be emptied when 3/4 full, cleaned, liners replaced and should not be recycled.
3. All floors shall be cleaned, buffed and maintained free of litter at all times.
4. All windows/glass works shall be clear with no smudges at all times.
5. All lights and diffusers shall be free from dust and cobwebs at all times.
6. All seats will be free from dust, stains, and the leather surface maintained with turtle wax as necessary and well arranged.
7. All offices/ Security booths in the respective areas of operation shall be cleaned daily.
8. All fire hydrants within the primary screening yard shall be kept free from litter, dust, cobwebs at all times.
9. All door frames shall be free from dust and marks at all times.
10. All electronics to be dry dusted at all times and telephones heads to be disinfected daily.
11. Metal rollers and screening machines should be free from dirt, and dust daily
12. Upholstered furniture and furnishings shall be cleaned at least once a month or as instructed by the user.

13. All air vents, speakers, air conditioners and the ceilings to be free from cobwebs and dust at all times.
14. All walls, ceilings shall be free from dust, dirt and smudges at all times.
15. All painted metal pillars dusted and well-polished in all areas
16. Screening areas trays and slippers shall be cleaned and disinfected daily.
17. All telephone heads should be free from dust, dirt and sanitized daily
18. The Contractor's staff should observe neatness at all time and appropriate Personal Protective Equipment to be worn always.
19. The Contractor shall notify the User in case there are any changes in staffing prior to deployment of the new staff at all times.
20. The Contractor at all times shall ensure sufficient personnel are available to provide coverage for bi-annual leave, sick leave, special leave, etc in order to maintain the level of Service performance
21. The Contractor at all times shall ensure sufficient personnel are available as per the contract document to provide coverage for bi-annual leave, sick leave, special leave, etc. in order to maintain the level of Service performance
22. All canopies shall be kept free from dust, dirt, cobwebs and kept clean all at all times
23. All pavements, roads, asphalt areas (tarmacked), walkways and slabs shall be kept clean at all times.
24. Cells shall be kept clean at all times
25. Dogs kernel shall be kept clean at times and /as directed by the user representative.
26. Electrical substation shall be kept clean at all times and as directed by the user representative.

27. Toilets

28. All toilets shall be manned at all times. (Gents - male cleaner and ladies – female cleaner).
29. All toilets shall be spotlessly cleaned and disinfected all times.
30. All toilets to be supplied with white jumbo toilet papers and towels in a clean dispenser at all times.
31. All toilets seats and cover shall be cleaned, disinfected and dry. Toilet seat placed down and the cover up at all times.
32. The toilet bowls to be free from stains, and rings forming around the water seal.
33. All dustbins shall be emptied when 3/4 full, cleaned, liners replaced and should not be recycled.
34. All ladies toilets and gender neutral use toilets shall have white pedestal sanitary bins , strategically placed and changed once a week as per the contract/tender document but the contractor shall replace any bin that fills up before the collection replacement date.
35. All mirrors shall be cleaned, and kept free from smudges.
36. All toilets shall have a white toilet brush in a white holder (No worn-out and stained brushes in the toilets).
37. All toilets shall have automated air fresheners with a widely acceptable scent dispensing at an interval of 15 minutes.
38. All toilet floors/edges/corners shall be scrubbed twice a week and kept dry at all times or as directed by the user.
39. Hand wash basins and the vanity table shall be clean, free from stains, moulds and should be dry shiny at all times.
40. Chrome around the WHB should be free from dirt, dust, marks and shinny all the time.
41. Low and high damp dusting of walls and ceilings in the toilets, fixtures, shall be done at all times as well as removal of cobwebs.
42. The Contractor's staff shall observe neatness at all time and appropriate Personal Protective Equipment to be worn always.
43. Cleaning equipment's shall be clean, well arranged and in good condition.
44. The urinals shall be kept clean and supplied with enough colored urinal balls/urinal mats at all times.
45. Sink drain pop- ups to be cleaned daily using appropriate method/s.

46. All pantries shall be kept clean and neat at all times.
47. All defects shall be reported as and when they occur to the User representative.
48. Color coding of, equipment and materials shall be observed all the times.(general areas /toilets)
49. The contractor shall be required to conduct in-house training for all operational staff every 6 (Six) months to cope with emerging trends in housekeeping standards required in various areas of an International airport.
50. The Contractor at all times shall ensure sufficient personnel are available as per the contract document to provide coverage for bi-annual leave, sick leave, special leave, etc in order to maintain the level of Service performance
51. The Contractor shall notify the User in case there are any changes in staffing prior to deployment of the new staff at all times.
52. The Contractor shall handle Emergency or Contingency measures in terms of staffing for any eventuality like water shortage, flight delays, flooding, flight cancellation, VIP movements at all times.
53. Within contract implementation, the contractor shall immediately address issues raised within the agreed time frame.

54. Pest control services

- The Contractor shall provide appropriate equipment to undertake the work, e.g. approved chemicals and tools for use. The Chemicals to be adequate, standard and approved by the Pests Control Board.
- The services in the contract areas shall be in accordance with Pest Control Products Act Cap 346, Laws of Kenya, Kenya Airports Authority Pest Control Policy and Public Health Act Cap 242 and relevant health laws, as shall be reviewed from time to time with the relevant authorities.
- All chemicals/pesticides will be used in accordance with the approval and label instructions.
- Pesticides shall have safety data sheet which also specify relevant active ingredients it contained.
- New products that become available will be properly evaluated and used as appropriate after approval by Port Health and Kenya Airports Authority.
- Chemicals/pesticides will only be obtained from a supplier providing acceptable quality products and a complete technical support service.
- Banned/expired pesticides shall not be used to treat any infested area at airport.

55. Pest Control Minimum Standards

- Pest infestation should be at minimum to none.
- Continuous monitoring will be carried out and documented by the contractor to ensure that the standard of minimum to none infestation is sustained
- Pest control activities shall be implemented in the areas as laid out in the Schedule of requirements and scope of work with regard to flying, crawling invertebrates and rodents not excluding other types of pests
- Should provide a comprehensive monthly work schedule inclusive of chemicals to be used, before commencement of the month treatment/application is intended
- The Contractor shall permit free and unfettered access to and provide such assistance as the Authority may require or to the Authority's representatives or other persons authorized or engaged by the Authority, for purposes of determining the standards of services or compliance with this contract, to inspect, audit or conduct a survey of the contract areas, equipment, materials, records, work methods or any other aspect related to the services.
- Report shall be made on any structural defects (for repair) or environmental factors that may predispose to harbour pests
- Potential pest species shall be identified their control strategy determined and implemented following the acceptable and approved procedure.
- Set up a monitoring program for pest control and maintain relevant records

56. Health, security and safety

- During operations, appropriate Personal Protective Equipment (PPE) should be worn at all times.

- The technicians/applicators will ensure the chemicals used do not pose a risk to airport users, airport workers passengers, personnel, or products of the environment.
- Make owners or occupiers of premises aware of the intended treatment so that they make necessary arrangements and are not left in any hazardous situation.
- Should observe good housekeeping, with regard to safety, security and hygiene as guided in their operation.
- Technicians/applicators shall have official identity card and authorizations.
- Inspections shall be carried out in the building and outside grounds of the stakeholders to ensure pest control has been done and met the required standards.

57. Non-compliance

58. In case of non-compliance by the contractor in line with the service levels herein, the Authority reserves the right to penalize the contractor in accordance with the requisite provisions of the main contract.

59. Meetings

60. There shall be performance review meetings to identify and analyze any short falls and challenges affecting delivery of standard services as per the contract agreement.

61. The operational review meeting shall be held on monthly basis or as per arising needs

62. SLA Review

63. The parties reserve the right to mutually review the SLA in line with and for effective implementation of the main contract.

KAA'S REPRESENTATIVE

NAME -----

DESIGNATION -----

SIGNATURE -----

DATE -----

CONTRACTOR'S REPRESENTATIVE

NAME

DESIGNATION -----

SIGNATURE

DATE

C. FORMS

SECTION X -CONTRACT FORMS

FORM NO. I - PERFORMANCE SECURITY – (Unconditional Demand Bank Guarantee)

[Guarantor letterhead or SWIFT identifier code]

Beneficiary: _____ [insert name and Address of Procuring Entity]

Date: _____ [Insert date of issue]

PERFORMANCE GUARANTEE No.: _____

Guarantor:..... [Insert name and address of place of issue, unless indicated in the letterhead]

1. We have been informed that _____ (hereinafter called "the Applicant") has entered into Contract No. _____ dated _____ with the Beneficiary, for the execution of _____ (herein after called "the Contract").
2. Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.
3. At the request of the Applicant, we as Guarantor, hereby irrevocably under take to pay the Beneficiary any sum or sums not exceeding in total an amount of _____(),¹ such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.
4. This guarantee shall expire, no later than the....Day of....., 2...², and any demand for payment under it must be received by us at this office indicated above on or before that date.
5. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee." _____

[Name of Authorized Official, signature(s) and seals/stamps]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

¹The Guarantor shall insert an amount representing the percentage of the Accepted Contract Amount specified in the Letter of Acceptance, less provisional sums, if any, and denominated either in the currency(ies) of the Contract or a freely convertible currency acceptable to the Beneficiary.

²Insert the date twenty-eight days after the expected completion date as described in GC Clause 11.9. The Procuring Entity should note that in the event of an extension of this date for completion of the Contract, the Procuring Entity would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Procuring Entity might consider adding the following text to the form, at the end of the pen ultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

FORM No. 2 - PERFORMANCE SECURITY OPTION 2 – (Performance Bond)

[Note: Procuring Entities are advised to use Performance Security–Unconditional Demand Bank Guarantee instead of Performance Bond due to difficulties involved in calling Bond holder to action]

[Guarantor letterhead or SWIFT identifier code] **Beneficiary:**

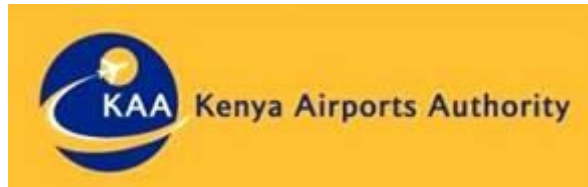
[insert name and Address of Procuring Entity] **Date:**

[Insert date of issue]

PERFORMANCE BOND No.:

Guarantor: [Insert name and address of place of issue, unless indicated in the letterhead]

1. By this Bond _____ as Principal (hereinafter called “the Contractor”) and _____] as Surety (herein after called “the Surety”), are held and firmly bound unto _____] as Obligee (herein after called “the Procuring Entity”) in the amount of _____ for the payment of which sum well and truly to be made in the types and proportions of currencies in which the Contract Price is payable, the Contractor and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.
2. WHEREAS the Contractor has entered into a written Agreement with the Procuring Entity dated the _____ day of _____, 20_____, for _____ in accordance with the documents, plans, specifications, and amendments thereto, which to the extent herein provided for, are by reference made part hereof and are herein after referred to as the Contract.
3. NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto), then this obligation shall be null and void; otherwise, it shall remain in full force and effect. Whenever the Contractor shall be, and declared by the Procuring Entity to be, in default under the Contract, the Procuring Entity having performed the Procuring Entity's obligations there under, the Surety may promptly remedy the default, or shall promptly:
 - 1) Complete the Contract in accordance with its terms and conditions; or
 - 2) Obtain a tender or tenders from qualified tenderers for submission to the Procuring Entity for completing the Contract in accordance with its terms and conditions, and upon determination by the Procuring Entity and the Surety of the lowest responsive Tenderers, arrange for a Contract between such Tenderer, and Procuring Entity and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable here under, the amount set forth in the first paragraph hereof. The term “Balance of the Contract Price,” as used in this paragraph, shall mean the total amount payable by Procuring Entity to Contractor under the Contract, less the amount properly paid by Procuring Entity to Contractor; or
 - 3) pay the Procuring Entity the amount required by Procuring Entity to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.
4. The Surety shall not be liable for a greater sum than the specified penalty of this Bond.
5. Any suit under this Bond must be instituted before the expiration of one year from the date of the issuing of the Taking-Over Certificate. No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Procuring Entity named herein or the heirs, executors, administrators, successors, and assigns of the Procuring Entity.
6. In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the signature of his legal representative, this day ____ of _____ 20_____.
SIGNED ON _____ on behalf of
by _____ in the capacity
of In the presence of SIGNED ON _____ on behalf of
By _____ in the capacity
of In the presence of



CERTIFICATE OF TENDERER'S VISIT TO SITE

This is to certify that,

.....

(Name of Tenderer or his representative) of the firm of,

..... (Name of Firm Tendering)

In the company of,

.....

(Name of Clients representative conducting the visit)

Visited the site in connection with Tender for

PROVISION FOR CLEANING SERVICES AT JKIA

Having previously studied the Contract documents, I carefully examined the site.

1. I have made myself familiar with all the local conditions likely to influence the works and cost thereof.
2. I further certify that I am satisfied with the description of the work and the explanations given by the Client's representative and that I understand perfectly the work to be done as specified and implied in the execution of the contract.

Signed.....

(Tenderer or his representative)

Witnessed.....

(Signature of Client's representative)

Date.....

BENEFICIAL OWNERSHIP DISCLOSURE

INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM

This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.

For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the Tenderer by meeting one or more of the following conditions:

- Directly or indirectly holding 25% or more of the shares.*
- Directly or in directly holding 25% or more of the voting rights.*
- Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.*

Tender Reference No.: **CAA/OT/JKIA/0060/2024 – 2025 for the Provision of Cleaning Services General Areas, Toilets, Pest Control Services at TIE at Jomo Kenyatta International Airport - Lot 1 and Provision of Cleaning Services General Areas, Toilets, Garbage Collection and Pest Control Services at Primary Screening Yard and KAA Offices at CATIC at Jomo Kenyatta International Airport - Lot 2. (Eligibility dully registered youth group and women)** In response to your notification of award dated [insert date of notification of award] to furnish additional information on beneficial ownership: _____ [select one option as applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information.

Details of beneficial ownership

Identity of Beneficial Owner	Directly or indirectly holding 25% or more of the shares (Yes / No)	Directly or indirectly holding 25 % or more of the Voting Rights (Yes / No)	Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer (Yes / No)
<i>[include full name (last, middle, first), nationality, country of residence]</i>			

OR

- ii) We declare that there is no Beneficial Owner meeting one or more of the following conditions: directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.

OR

We declare that we are unable to identify any Beneficial Owner meeting one or more of the following conditions. [If this option is selected, the Tenderer shall provide explanation on why it is unable to identify any Beneficial Owner]

Directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights.

Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer]”

Name of the Tenderer:[insert complete name of the Tenderer]_____*

*Name of the person duly authorized to sign the Tender on behalf of the Tenderer: ** [insert complete name of person duly authorized to sign the Tender]*

Title of the person signing the Tender: [insert complete title of the person signing the Tender]

Signature of the person named above: [insert signature of person whose name and capacity are shown above]

Date signed [insert date of signing] day of..... [Insert month], [insert year]

FORM NO. 3 - ADVANCE PAYMENT SECURITY

[Demand Bank Guarantee]

[Guarantor letter head or SWIFT identifier code]

[Guarantor letter head or SWIFT identifier code]

Beneficiary: _____[Insert name and Address of Procuring Entity]

Date: _____[Insert date of issue]

ADVANCE PAYMENT GUARANTEE No.: _____[Insert guarantee reference number]

Guarantor: [Insert name and address of place of issue, unless indicated in the letterhead]

1. We have been informed that _____ (hereinafter called "the Applicant") has entered into Contract No. _____ dated _____ with the Beneficiary, for the execution of _____ (herein after called "the Contract").
2. Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum _____() is to be made against an advance payment guarantee.
3. At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of _____() ¹ upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant:
 - a) Has used the advance payment for purposes other than the costs of mobilization in respect of the Works; or
 - b) has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.
4. A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Applicant on its account number _____ at _____.
5. The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Applicant as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, less provisional sums, has been certified for payment, or on the day of , 2, ² whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.
6. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

.....
[Name of Authorized Official, signature(s) and seals/stamps]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

¹The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency(ies) of the advance payment as specified in the Contract, or in a freely convertible currency acceptable to the Procuring Entity.

²Insert the expected expiration date of the Time for Completion. The Procuring Entity should note that in the event of an extension of the time for completion of the Contract, the Procuring Entity would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Procuring Entity might consider adding the following ext. to the form, at the end of the penultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."